

# COMING HOME

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## DIRECTORY

2026

ANNUAL EDITION

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of Community Resources for Justice*

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CRIME AND JUSTICE INSTITUTE

January 2026

Dear Reader,

With generous support from the Gardiner Howland Shaw Foundation, the Crime and Justice Institute (CJI), a division of Community Resources for Justice (CRJ), is proud to provide the 2026 annual edition of the Coming Home Directory. This comprehensive directory of reentry services for the Greater Boston area is designed to help individuals returning from incarceration and their families connect with available community supports. Local service providers, community leaders, and government officials can also use this directory to assist in establishing stability for returning citizens.

Reentry—the return home from jail or prison—is a critical turning point for individuals, their families, and public safety. Evidence shows this transition often comes with significant hurdles, such as securing housing, finding employment, and accessing health care and other supports. When these needs go unmet, people are more likely to cycle back into the justice system, driving higher costs and poorer outcomes. The Coming Home Directory helps make better use of existing community resources by connecting people to the range of services that support stability, strengthen families, and reduce recidivism—advancing public safety while promoting more effective use of public and philanthropic investments.

For more than 145 years, CRJ has been driving transformation in justice systems, supporting people as they reenter their communities, and empowering those with intellectual or developmental disabilities. CRJ is committed to improving public safety and human service delivery in Massachusetts and nationwide with creative, collaborative approaches to today’s most pressing and complex challenges.

In support of CRJ’s mission, CJI connects research to real-world practice, using data-driven approaches to improve adult and youth justice systems nationwide. Since 2009, CJI has maintained and expanded the Coming Home Directory, originally developed by the Prisoner Reentry Working Group. Its value as a model resource has also grown over time, as states and cities increasingly turn to CJI for guidance in developing their own resource directories.

To get in touch with someone about the directory, please reach out to [cominghomedirectory@cjinstitute.org](mailto:cominghomedirectory@cjinstitute.org).

Sincerely,

Your partners at CJI and CRJ  
[www.cjinstitute.org](http://www.cjinstitute.org)  
[www.crj.org](http://www.crj.org)



# Acknowledgments

The Coming Home Directory would not have been possible without the dedication and vision of the Prisoner Reentry Working Group (PRWG) and the financial support and insight of the Gardiner Howland Shaw Foundation.

The PRWG was established in 2000 out of concern for those leaving prison and facing the formidable challenge of trying to create new lives for themselves in Greater Boston. PRWG developed the project that became the Coming Home Directory.

Over the next several years, the Crime and Justice Institute continued to manage and expand the Directory to improve its efficacy for those in need. These efforts have assisted countless returning citizens and families, community service providers, and corrections practitioners in accessing essential reentry resources in their neighborhoods.

The Gardiner Howland Shaw Foundation continues to be a strong supporter of this project and maintains its commitment to vital services and policy development to assist marginalized populations and strengthen public safety.

## Crime & Justice Institute Team

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# Introduction

## ***Welcome to the Coming Home Directory***

This Directory is a compilation of services available to individuals transitioning from incarceration back to the Greater Boston community, and serves as an important resource for their families, corrections practitioners, service providers, and policymakers. The reentry journey can be extremely challenging, however there are many organizations in the Greater Boston area that provide the assistance necessary for long-term success.

## ***How Can I Access the Directory?***

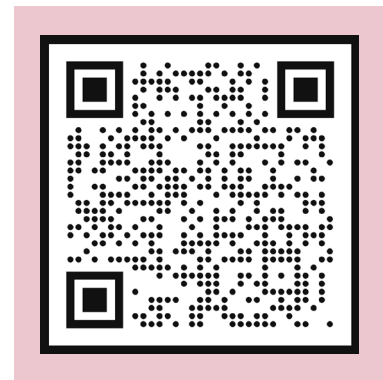
Visit [www.cominghomedirectory.org](http://www.cominghomedirectory.org) to search, print, or download the directory. The directory is updated on a rolling basis, so please visit the website for the most recent version.

Printed copies are widely disseminated each year to select agencies and state and local jails and prisons. Due to resource restrictions, printed copies are available annually in limited numbers, by request.

The agencies listed in the Directory are not exhaustive. CJI strives to provide a comprehensive list of relevant agencies and organizations, but it is not possible to maintain real-time updates for every entry, and listings depend on communication and collaboration with the agencies themselves.

We aim to expand and update the Directory as new information becomes available. To help ensure accuracy and relevance, we rely on the community of providers and users. If you notice any inaccuracies or know of an agency that should be included, please email us at [cominghomedirectory@cjinstitute.org](mailto:cominghomedirectory@cjinstitute.org).

The information for each organization has been provided by the service provider or obtained from the organization's website. The editors cannot assess the accuracy or quality of the services available.



*Scan this code to visit  
[cominghomedirectory.org](http://cominghomedirectory.org)*



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# Basic Needs

## Clothing

### **Allston / Brighton Food Pantry & Thrift Shop**

**Address:** 404 Washington Street, Brighton, MA 02135

**Phone:** 617-254-4046

**Email:** [info.abfoodpantry@gmail.com](mailto:info.abfoodpantry@gmail.com)

**Website:** [abfoodpantry.com](http://abfoodpantry.com)

**Service Hours:** Saturdays, 10:00 am to 1:00 pm

**Description:** The Allston Brighton Food Pantry provides nourishing foods and services to all members of the community at no cost.

#### **Services**

- *Grocery Distributions:* Staff distribute bags of groceries directly to clients every Wednesday and two Saturdays a month
- *Weekly Community Suppers:* Staff provide free hot, nutritious take-out meals to nearly 200 guests every Wednesday
- *Nearly New Thrift Shop:* Onsite thrift store sells greatly discounted clothing, shoes, coats, household goods, kitchen appliances, and other items. Staff also offer “Thrift Store Dollars” to provide items for free to those in need, particularly those seeking gender-affirming clothing. (Open Wednesdays, Fridays, and Saturdays)
- *Allston-Brighton Community Fridge:* Free community fridge/pantry that provides 24/7 self-service access to food and supplies (hand sanitizer, feminine hygiene products, etc.) that clients can take and leave as needed
- *Community Support:* Beyond food and clothing, staff provide guests with referrals to other social services in Allston Brighton. Their Trans BIPOC Pastoral Resident offers limited one on one counseling for those in crisis, and their trained volunteers connect with guests who are seeking community social connection

## **Boomerangs: More Than Words**

**Address:** 563 Massachusetts Avenue, Cambridge, MA 02139

**Phone:** 617-749-4278

**Website:** [shop.mtwyouth.org/pages/boomerangs](http://shop.mtwyouth.org/pages/boomerangs)

**Service Hours:** Tuesday through Sunday, 10:00 am to 5:00 pm

**Requirements or Restrictions:** This organization primarily services justice-involved youth ages 16 - 24

**Description:** The Boomerangs store has moved and is now run by More Than Words, a non-profit social enterprise that empowers system-involved youth to take charge of their lives by taking charge of a business. The new Boomerangs store provides customers with the same sense of community that existed for years at Boomerangs. This store allows More Than Words the opportunity to expand its program that supports young adults in foster care, court, homeless, or out of school to take charge of their lives by taking charge of a business. More Than Words offers new, vintage, and gently used clothing, books, housewares, electronics, and furniture for sale. Visit the [More Than Words](http://More Than Words) website to learn more about the store front and available programs supporting justice-involved youth.

## **Dress for Success Boston**

**Address:** 989 Commonwealth Avenue, Boston, MA 02215

**Phone:** 617-779-2177

**Email:** [empower@dfsoston.org](mailto:empower@dfsoston.org)

**Website:** [boston.dressforsuccess.org](http://boston.dressforsuccess.org)

**Service Hours:** Monday through Friday, 9:30 am to 4:00 pm

**Languages:** Albanian, Chinese Simplified, French, Italian, Portuguese, Spanish

**Description:** The mission of Dress for Success is to empower women to achieve economic independence by providing a network of support, professional attire, and the development tools to help women thrive in work and in life.

**Services:** [Suiting](#) | [Career Advancement](#) | [Leadership](#) | [Employment Retention](#) | [Job Training](#)

## **Garment District**

**Address:** 200 Broadway, Cambridge, MA 02139

**Phone:** 617-876-5230

**Email:** [service@garmentdistrict.com](mailto:service@garmentdistrict.com)

**Website:** [garmentdistrict.com](http://garmentdistrict.com)

**Service Hours:** Sunday through Friday, 11:00 am to 8:00 pm | Saturday, 10:00 am to 8:00pm

**Description:** The Garment District is a large and unique retail clothing store, stocking all styles of women's and men's new and used clothes, shoes, and accessories. The Garment District's "[By the Pound Program](#)" allows shoppers to buy clothing for \$2 a pound.

## **Urban Renewals**

**Address:** 630 American Legion Highway, Roslindale, MA 02131

**Phone:** 617-522-7383

**Website:** [familythrift.com/boston-ma](http://familythrift.com/boston-ma)

**Service Hours:** Monday through Saturday, 9:00 am to 6:00 pm | Sunday, 12:00 pm to 5:00 pm

**Description:** Urban Renewals is a large thrift store offering a clean, well-lit shopping experience with clearly marked departments and color-coordinated clothing racks for easy navigation. Discounts vary by department and tag color, with many items available at 50% off. Products include clothes, shoes, toys, books, records, furniture, linens, accessories, electronics, jewelry, and other miscellaneous items.

# Emergency Assistance

## Cambridge Economic Opportunity Committee

**Address:** 11 Inman Street, Cambridge, MA 02139

**Phone:** 617-868-2900

**Email:** [info@ceocambridge.org](mailto:info@ceocambridge.org)

**Website:** [ceocambridge.org](http://ceocambridge.org)

**Languages:** Amharic, English, Haitian Creole, Portuguese, Spanish

**Description:** The Cambridge Economic Opportunity Committee (CEOC) is an anti-poverty agency fighting to empower people and mobilize resources to fight poverty's causes and impacts.

**Services:** College Assistance | Financial Education | Food Pantry | Free Tax Preparation | Health Insurance Assistance | Housing Assistance | Public Benefits Assistance | SNAP/Food Stamp Assistance

## Catholic Charities of Boston

**Address:** 275 West Broadway, Boston, MA

**Phone:** 617-464-8500

**Email:** [info@ccab.org](mailto:info@ccab.org)

**Website:** [ccab.org](http://ccab.org)

**Description:** The Catholic Charities of Boston operates a number of community service centers in eastern Massachusetts. Each center provides a wide variety of support services including basic needs, emergency assistance, education and training programs, transitional housing for families, childcare, and family counseling, and support.

**Services:** Basic Needs | Child Care | Counseling | Interpreter Services | Education | Elder Services | Family Support | Nurse Assistant Training | Post Adoption & Search | Refugee Services | Shelters | Sunset Point Camp | Teen Center

## Home Energy Assistance Program, City of Cambridge

**Address:** 51 Inman Street, Cambridge, MA 02149

**Phone:** 617-665-6234

**Email:** [dhspfuel@cambridgema.gov](mailto:dhspfuel@cambridgema.gov)

**Website:** [cambridgema.gov/iwantto/applyforheatinghelp](http://cambridgema.gov/iwantto/applyforheatinghelp)

**Service Hours:** Monday 8:30 am to 8:00 pm | Tuesday through Thursday, 8:30 am to 5:00 pm | Friday 8:30 am to 12:00 pm

**Requirements & Restrictions:** Must meet certain household income guidelines to be eligible.

**Description:** The Home Energy Assistance Program (HEAP), formerly called the Fuel Assistance Program, assists low-income households with winter heating costs incurred between November 1 and April 30. Eligibility for the program is determined by gross household income that falls within the Federal Poverty guidelines.

HEAP notifies and pays heating vendors directly for program participants that pay out of pocket for their heating costs. Program participants whose heat is included in their rent could be eligible to receive a payment, made directly to them, for the "heat" portion of their rent.

## Massachusetts Department of Transitional Assistance (DTA)

**Phone:** (DTA Assistance Line) 1-877-382-2363

**Website:** [mass.gov/guides/how-to-contact-dta](https://mass.gov/guides/how-to-contact-dta)

**Service Hours:** Monday through Friday, 8:15 am to 4:45 pm

**Description:** The Department of Transitional Assistance (DTA) assists and empowers low-income individuals and families to meet their basic needs, improve their quality of life, and achieve long-term economic self-sufficiency. DTA serves one in eight residents of the Commonwealth with direct economic assistance (cash benefits) and food assistance (SNAP benefits), as well as workforce training opportunities. In addition to food and cash benefits, DTA offers other services to help you meet your basic needs and achieve economic mobility.

**Services:** Domestic Violence | Disability Access | Help for Seniors | SNAP | SNAP Community Supported Agriculture (CSA) | Funeral & Burial Assistance | Appeals, Hearings, & Rights | Pathways to Work | Healthy Incentives Program | Transitional Aid to Families with Dependent Children | Emergency Aid to the Elderly, Disabled & Children

## North End/West End Neighborhood Service Center

**Address:** 1 Michelangelo Street, Boston, MA 02113

**Phone:** 617-523-8125

**Email:** [julia.power@bostonabcd.org](mailto:julia.power@bostonabcd.org)

**Website:** [bostonabcd.org/location/north-end-west-end-nsc/](https://bostonabcd.org/location/north-end-west-end-nsc/)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm.

**Requirements & Restrictions:** Bring I.D. & proof of income for first visit.

**Description:** North End/West End Neighborhood Service Center provides a variety of supports for Boston residents in need. Seniors enjoy a number of programs including a drop-in senior center, health, exercise, and wellness classes, social activities, discounted taxi vouchers, and a supermarket shuttle. The center provides hot meals on Mondays and Fridays, as well as snacks 3 times a week, primarily for seniors, people who are disabled, or people who are homeless. Additionally, they offer a range of educational presentations; job readiness programs; assistance with your search for affordable housing; assistance with your health insurance application (Medicare Part B); translation and interpretation services.

**Services:** Utility Bill Advocacy | Food Stamps/SNAP | SummerWorks | Food Pantries | Fuel Assistance | Weatherization

## RESPOND, Inc.

**Address:** P.O. Box 555 Somerville, MA 02143

**Phone:** 617-623-6111

**Email:** [info@shcinc.org](mailto:info@shcinc.org)

**Website:** [somervillehomelesscoalition.org](https://somervillehomelesscoalition.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm | Support & Intake Line, Monday through Friday, 8:00 am to 6:00 pm

**Description:** RESPOND provides emergency shelter and a range of support services and educational programs to thousands of survivors of domestic violence each year including adults, children, and teens regardless of gender, race, religion, age, or other characteristics.

### Services

- *Community-Based Services:* Community Intervention & Education Program, Law Enforcement Partnership Program, SAFER Program
- *Housing and Residential Services:* Housing Program, Residential Services Program, Young Parents Program

# Faith-Based Organizations

## Berea Seventh Day Adventist

**Address:** 108 Seaver Street, Dorchester, MA 02121

**Phone:** 617-427-2201

**Email:** [bereasdabostonpastor@gmail.com](mailto:bereasdabostonpastor@gmail.com)

**Website:** [bereaboston.org](http://bereaboston.org)

**Service Hours:** Monday through Friday, 9:00 am to 1:00 pm

**Requirements & Restrictions:** Bring photo ID for food pantry, as well as bags for food.

**Description:** Berea Seventh Day Adventist believes that food should not be a privilege but a basic human right and that no one should ever go hungry. The Berea Church food pantry is open on the 1st and 3rd Thursday of each month from 8:00 am to 11:00 am. However, if you have a food emergency, please call the Pantry at 617-427-2201.

## Bethel Baptist Church

**Address:** 18 Saint James Street, Roxbury, MA 02119

**Phone:** 617-445-0584 | **Fax:** 617-445-0052

**Email:** [bethelbaptistroxbury@gmail.com](mailto:bethelbaptistroxbury@gmail.com)

**Website:** [www.bethelbaptistchurchroxbury.com](http://www.bethelbaptistchurchroxbury.com)

**Service Hours:** Their church door is open Monday through Friday 8:00 am 4:15 pm

**Description:** Bethel Baptist Church is open to all. Rev. Franklin Murray, Sr., is lead Pastor of the Bethel Baptist Church in Roxbury, MA and offers worship services on Sunday at 7:30 am and 11:00 am.

**Services:** Sunday School & New Member's Class (9:30 am) | Bible Study, (Wednesday, 5:30 pm & 6:30 pm) | Prayer Service (Wednesday, 7:30 pm) | Free Meal & Food Pantry (call for days, times and eligibility requirements)

## Common Cathedral

**Address:** 15 Newbury Street, Boston, MA 02116

**Phone:** 617-247-4927

**Email:** [carrington@commoncathedral.org](mailto:carrington@commoncathedral.org)

**Website:** [commoncathedral.org](http://commoncathedral.org)

**Description:** Common Cathedral works to serve the physical and spiritual needs of the community, welcoming anyone who would like to participate.

### Services

- *Sunday Worship:* Located at Brewer Foundation on the Boston Common. Every Sunday at 1:00 pm.
- *Common Art:* Provides space, materials, and caring support staff to unhoused and low-income individuals as they develop their artistic abilities; breakfast and lunch are served. Every Wednesday from 10:00 am to 2:00 pm at Emmanuel Church Parish Hall (15 Newbury Street, Boston).
- *Boston Warm:* Day warming center, located at Emmanuel Church Parish Hall. Available Fridays 8:00 am to 12:00 pm
- *CityReach:* Overnight urban outreach program for youth. The program provides young people with the opportunity to learn about homelessness from people who experienced it and participate in street ministry to offer hospitality food and clothing to those in need.

## Faith Kitchen at St. Peter's Episcopal Church

**Address:** 838 Massachusetts Avenue, Cambridge, MA 02139

**Phone:** 617-945-4395

**Email:** [info@faithcambridge.org](mailto:info@faithcambridge.org)

**Website:** [faithkitchen.org](http://faithkitchen.org)

**Service Hours:** Serving meals every second and last Tuesday of each month, from 6:00 pm to 7:30 pm. You may arrive as early as 5:30 if you'd like to enjoy hot coffee or tea.

**Description:** Faith Kitchen serves fresh, healthy, made-from-scratch meals every second and last Tuesday evening of the month at St Peter's Episcopal Church. Faith Kitchen is a cooperative effort of Faith Lutheran Church, Temple Beth Shalom, When Pigs Fly Bakery, and other members of the Cambridge community.

## First Church in Cambridge

**Address:** 11 Garden Street, Cambridge, MA 02138

**Phone:** 617-547-2724

**Email:** [info@firstchurchcambridge.org](mailto:info@firstchurchcambridge.org)

**Website:** [www.firstchurchcambridge.org](http://www.firstchurchcambridge.org)

**Requirements & Restrictions:** Shelter: 18+; must be drug and alcohol-free; not able to admit guests who are experiencing an acute psychiatric emergency; no registered sex offenders.

### Services

- *The First Church Shelter:* Their 14-bed men's shelter operates 365 days a year and makes a long-term investment in individuals, including a full spectrum of support services to assist in residents' specific needs as they seek stable housing. The Shelter opens at 6:00 every evening, and guests depart by 7:00 in the morning. In March 2020, however, the Shelter rapidly transitioned to become a daytime as well as a nighttime refuge for guests. (Hours: Open 24 hours a day, 7 days a week. Contact: Jim Stewart, [jstewart@firstchurchshelter.org](mailto:jstewart@firstchurchshelter.org) or 617- 661-1873)
- *The Friday Café:* a weekly daytime drop-in program, offers a space where homeless and housed adults can gather and get to know each other (Hours: Fridays, 12- 3pm. Contact: Rev. Kate Layzer, [kate@thefriday.cafe](mailto:kate@thefriday.cafe) or 617-851-5074)

## Freedom Hill Community Church

**Address:** 77 Kennedy Drive, Malden, MA 02148

**Phone:** 781-321-2121

**Email:** [contact@freedomhillcommunitychurch.org](mailto:contact@freedomhillcommunitychurch.org)

**Website:** [freedomhillcommunitychurch.org/food-pantry](http://freedomhillcommunitychurch.org/food-pantry)

**Service Hours:** Food Pantry Hours are Tuesday evenings from 6:30 pm to 8:00 pm

**Description:** Freedom Hill Community Church serves many communities around Boston's North shore with resources like food, clothing, immigration assistance, after-school programs, children and youth programs, Christian education, prayer and worship services.

**Services:** Children | Youth Group | Women | Food Pantry | LifeGroups

## Friends Meeting at Cambridge

**Address:** 5 Longfellow Park, Cambridge, MA 0213

**Phone:** 617-876-6883

**Email:** [office@fmcquaker.org](mailto:office@fmcquaker.org)

**Website:** [fmcquaker.org/community/committees-and-groups](http://fmcquaker.org/community/committees-and-groups)

**Description:** Friends Meeting at Cambridge is a faith-based organization made up of Quaker residents who volunteer to run several community groups where all are welcome.

### Services:

- Ad Hoc Disability and Accessibility Awareness and Coordination Group
- Family Worship Group
- LBGTQ+ Community Group
- Prayer Circle
- Sharing Circle is comprised of formerly incarcerated individuals and their loved ones. Begins at 6:00 accompanied by a home cooked meal.
- Young Adult Friends Monthly Potluck (members must be between 18 and 35) Occurs every 4th Sunday at 6:15 pm

## Greater Love Tabernacle, Inc.

**Address:** 101 Nightingale Street, Dorchester, MA 02124

**Phone:** 617-740-9480 | **Fax:** 617-740-9484

**Email:** [greaterlovetab@aol.com](mailto:greaterlovetab@aol.com)

**Website:** [grltabernacle.org](http://grltabernacle.org)

**Description:** The Greater Love Tabernacle (GLT) is an inner-city ministry in Dorchester that began in 1989.

### Services

- *Prison Prevention Ministry:* Supports members of the congregation with family and friends who were incarcerated. Members of the clergy and volunteers provide one-on-one mentoring for justice-involved youth and adults. As part of this program, the Future Hope Apprenticeship looks to assist with job opportunities in the construction trade, along with life skills, education, and job readiness training for a sustainable future.
- *HIV/AIDS Ministry:* Their mission is to increase HIV & AIDS awareness in the Christian community while empowering them to serve people infected and affected by HIV/AIDS. As an outreach ministry, they are particularly interested in reaching those with little knowledge about the disease to better assist in prevention and treatment.

## Harvard Square Churches Meal Program

**Address:** 0 Garden Street, Christ Church, Cambridge, MA 02138

**Phone:** 617-733-5099

**Email:** [hscmpinc@gmail.com](mailto:hscmpinc@gmail.com)

**Website:** [harvardsquaremeals.org](http://harvardsquaremeals.org)

**Service Hours:** Doors open at 5:00 pm with the meal served at 5:30 pm

**Description:** The Harvard Square Churches Meal Program hosts an evening meal every Thursday night at Christ Church in Cambridge. The program also offers access to a marketplace which includes canned goods, fresh fruits and vegetables, bread, toiletries.

## Harvest on Vine, Charlestown Catholic Collaborative

**Address:** 46 Winthrop Street, Charlestown, MA 02129

**Phone:** 627-242-4664

**Email:** [info@charlestowncatholic.org](mailto:info@charlestowncatholic.org)

**Website:** [stmaryscatherine.org/harvest-on-vine](http://stmaryscatherine.org/harvest-on-vine)

**Description:** Harvest on Vine distributes a variety of household items and food twice a month to families in need. Food distributions take place on the second Saturday at 10am, and the last Tuesday of each month at 2pm.

## Loaves & Fishes Meal Program

**Address:** 35 Magazine Street, Cambridge, MA 02139

**Email:** [clientservices@loavesfishespantry.org](mailto:clientservices@loavesfishespantry.org)

**Description:** Loaves and Fishes is a food service and relief project led by the Korean Church of Cambridge. Food preparation is made through the cooperation of nonprofit organizations including the Greater Boston Foodbank, donations from nearby stores, and the church's charitable donation budget. For the past 35 years, the Loaves and Fishes program has consistently served 80 to 160 people every Saturday afternoon, acting as a place of service where individuals can enjoy warm food with dignity rather than just filling your stomach. For the most up-to-date information visit their Facebook page: <https://www.facebook.com/Loaves-and-Fishes-Meal-Program-136515539846968/>.

## MANNA Community, Cathedral Church of St. Paul

**Address:** 138 Tremont Street, Boston, MA 02111

**Phone:** 617-482-5800

**Email:** [cathedral@diomass.org](mailto:cathedral@diomass.org)

**Website:** [stpaulboston.org](http://stpaulboston.org)

**Service Hours:** Lunch Service on Mondays, 11:30 am to 12:45 pm

**Description:** The Cathedral Church of St. Paul's MANNA (Many Angels Needed Now and Always) Community is a ministry of and with the unhoused community in downtown Boston. Through MANNA, the church welcomes unhoused folks of all different backgrounds.

**Services:** The Monday Lunch program has been serving a freshly cooked lunch for anyone who desires it every week for thirty years. MANNA volunteers now join their long-standing partner parishes to welcome the broader homeless community. Lunch is served every Monday from 11:30 a.m. – 12:45 p.m. in Sproat Hall. The Cathedral offers additional services, including weekly masses, a micro library, meditation groups, and more.

## Open Door Soup Kitchen at Holy Resurrection Orthodox Church

**Address:** 62 Harvard Ave Allston, MA 02134

**Phone:** 617-787-7625

**Website:** [hrocoston.org/ourchurch/ministries.html#opendoor](http://hrocoston.org/ourchurch/ministries.html#opendoor)

**Service Hours:** Open Door Dinner, Mondays 6:00 to 7:00 pm

**Services:** The Open Door Soup Kitchen and the St. Bridget's Pantry are ministries of Holy Resurrection Orthodox Church in Allston. They serve warm, nutritious, homemade meals every Monday to community members facing food insecurity, including families with children, older adults, and people experiencing homelessness. See their website for additional details and volunteer opportunities. Serves Allston, Brighton, and neighboring communities.

## Paulist Center

**Address:** 5 Park Street, Boston, MA 02108

**Phone:** 617-742-4460 | **Fax:** 617-720-5756

**Email:** [rich@paulistcenter.org](mailto:rich@paulistcenter.org)

**Website:** [paulistcenter.org/get-involved/social-justice](http://paulistcenter.org/get-involved/social-justice)

**Requirements & Restrictions:** Photo ID with a Boston-vicinity area address. One visit for one grocery bag a month is the operating guideline.

**Description:** The Paulist Center aspires to be a welcoming community, open to all, including those searching for a spiritual home and those alienated from the Catholic Church. Social justice and supporting those in their community is central to their mission, providing various services dedicated to different issues and projects.

### Services

- *Emergency Food Pantry:* Located on the first floor, open every non-holiday Tuesday afternoon (1:30pm-3:00pm) for those with an immediate, critical need for food.
- *Wednesday Night Supper Club:* Volunteers host a meal for individuals facing food insecurity. Offered weekly in the Paulist Center Auditorium at 6:00pm.
- *Advocacy Groups:* Racial Justice Advocacy Group, Immigration Advocacy Group

## Pilgrim Church

**Address:** 540 Columbia Road, Dorchester, MA 02125

**Phone:** 617-282-0456

**Email:** [pastor@pilgrimchurch1862.org](mailto:pastor@pilgrimchurch1862.org)

**Website:** [pilgrimchurch1862.org](http://pilgrimchurch1862.org)

**Languages:** English, ASL

**Description:** Pilgrim Church provides various services to members in the community including community lunches, food pantries, and flea markets. See their website for additional details.

**Services:** Thrift Shop | Food Pantry | unCommon Outreach | Free Community Lunch | Saturday Flea Market

## Project MANNA, Massachusetts Ave. Baptist Church

**Address:** 146 Hampshire Street, Cambridge, MA 02139

**Phone:** 617-868-4853

**Email:** [info@massavebaptistchurch.com](mailto:info@massavebaptistchurch.com)

**Website:** [www.massavebaptistchurch.com/project-manna](http://www.massavebaptistchurch.com/project-manna)

**Service Hours:** Mondays only 1:30 pm to 2:30 pm

**Description:** Project Manna is the Massachusetts Avenue Baptist Church's outreach program. Under the direction of Rev. Brenda A. Brown, Executive Director, nutritional assistance is provided to enhance the quality of life and decrease the incidence of hunger for low-income families and individuals.

The meals program includes an onsite community dinner that is held on both Thanksgiving and Christmas. With the help of generous donors, gifts are also provided at the Christmas dinner that include toiletry baskets, warm clothing and blankets, as well as winter coats. In addition to its meals program Project Manna operates a food pantry to provide assistance, aimed at increasing the nutritional competency of needy families in the community. Once per month outreach to the community also includes the Epic Program, a food pantry that feeds an average of 100 families per month. Notifications for upcoming food pantries and Project Manna related events can be found on this page.

## Saint Cecilia Parish

**Address:** 18 Belvidere Street, Boston, MA 02115

**Phone:** 617-536-4548 | **Fax:** 617-536-1781

**Email:** [info@stceciliaboston.org](mailto:info@stceciliaboston.org)

**Website:** [stceciliaboston.org](http://stceciliaboston.org)

**Mass Schedule:** Saturday, 5:00 pm | Sunday, 8:00am, 9:30 am, 11:30 am, 6:00pm | Wednesday through Friday, 8:00 am

**Description:** Saint Cecilia Parish welcomes people of every age, ethnicity, gender identity, sexual orientation, socio-economic condition, family structure, and physical or mental ability.

**Services:** Nonprofit Partnerships | Hunger and Homelessness Ministry | Saint Cecilia CARES

## Straight Ahead Ministries

**Address:** 791 Main Street, Worcester, MA 01610

**Phone:** 508-753-8700

**Website:** [straightahead.org](http://straightahead.org)

**Description:** Straight Ahead Ministries is a faith-based organization that supports and connects justice-involved youth with available resources in their community. They operate several youth reentry programs in Massachusetts that offer a variety of services for youth alongside the support of case managers, mentors, and peer leaders.

### Services

- *Ready4Life Intensive Seminar:* Interactive event designed to empower justice-involved youth to make positive, lasting changes.
- *Straight2Work:* Job readiness program, providing youth with opportunities for hands-on work experience.
- *Connect & Train:* Resource guide of every youth justice facility in US in need of volunteers.

## Weekend Emergency Food Pantry at Church of the Covenant

**Address:** 67 Newbury Street, Boston, MA 02116

**Phone:** 617-266-7480

**Email:** [info@cotcbos.org](mailto:info@cotcbos.org)

**Website:** [www.cotcbos.org/social-justice.html](http://www.cotcbos.org/social-justice.html)

**Service Hours:** Saturday & Sunday 10:00 am to 12:00 pm

**Requirements & Restrictions:** Bring photo identification. Visits limited to once per month.

**Description:** The Weekend Emergency Food Pantry program offered by Church of the Covenant provides free groceries and other necessities to Boston residents in urgent need. It operates out of the back entry at Church of the Covenant. The building is located at the corner of Berkeley and Newbury Streets in Boston's Back Bay and the food pantry entry is down the alley off of Berkeley Street.

# Food

## **Boston Food Pantry, American Red Cross**

**Address:** 1033 Massachusetts Avenue, Boston, MA 02118

**Email:** [MABostonfoodpantry@redcross.org](mailto:MABostonfoodpantry@redcross.org)

**Website:** [redcross.org/local/massachusetts/food-nutrition](http://redcross.org/local/massachusetts/food-nutrition)

**Service Hours:** Wednesday & Saturday, 9:00 am to 11:00 am (Entrance door is on Proctor Street)

**Description:** The Boston Food Pantry is operated by the American Red Cross of Massachusetts. Since 1982, they've worked to alleviate hunger and food insecurity among low-income communities throughout the Boston area. Staff provide food and nutrition resources to individuals and families through mobile distribution programs and a Commodity Supplemental Food Program (CSFP). Their Food Recycling program diverts food waste from landfills transporting it to local farms where it is recycled into compost.

**Services:** Staff and volunteers provide nutrition education, and SNAP benefits application support. The Pantry's mobile distribution programs – the Boston Public Schools (BPS) Grove Hall Alliance Initiative, East Boston Neighborhood Health Center (EBNHC) and Head Start (HS) Initiatives – provide healthy food and nutrition resources to community members who are experiencing food insecurity.

## **Brookline Food Pantry**

**Address:** United Parish, 210 Harvard Street, Brookline (Wednesdays, 2:00 pm to 5:00 pm)

- 226 High Street, Brookline (Tuesdays, 3:00 pm to 7:00 pm)
- 55A Egmont Street, Brookline (Thursday, 3:00 pm to 7:00 pm & Saturday, 10:00 am to 1:00 pm)

**Phone:** 617-800-5339

**Email:** [brooklinefoodpantry@gmail.com](mailto:brooklinefoodpantry@gmail.com)

**Website:** [brooklinefoodpantry.org](http://brooklinefoodpantry.org)

**Requirements & Restrictions:** Mainly serving Brookline residents (limited capacity to serve residents in neighboring towns of Jamaica Plain, Brighton, Allston, and Roxbury). Residents are permitted to shop at one of the pantry locations once a week, and must have a valid ID. Shoppers must also meet financial and food insecurity guidelines.

**Description:** From its inception in 1984 as an emergency food pantry with a single location at St. Paul's Church, the Brookline Food Pantry has grown to meet the increasing need of residents who are food insecure. The Pantry now serves over 600 households each week, as well as an average of 400+ students through the Thrives weekend food program. Pantry clients represent every age and background, including children and seniors, recent immigrants and longtime residents, the well and the disabled.

**Services:** The Brookline Food Pantry is open to Brookline residents who are in need of food assistance. For those who are unable to go to a pantry location, BFP offers emergency food delivery.

## East End House Community Food Pantry

**Address:** 105 Spring Street, Cambridge, MA 02141

**Phone:** 617-876-4444 | **Fax:** 617-868-3616

**Email:** [alexa@eastendhouse.org](mailto:alexa@eastendhouse.org)

**Website:** [eastendhouse.org/programs-and-services/emergency-food-program/](http://eastendhouse.org/programs-and-services/emergency-food-program/)

**Service Hours:** Monday through Friday, 8:00 am to 6:00 pm

**Pantry Hours:** Tuesday, 1:00 pm to 2:00 pm | Friday, 1:00 pm to 2:00 pm

**Requirements & Restrictions:** They serve individuals and families in need in the Cambridge and Greater Boston area with no residency restrictions. On your first visit, you will be required to fill out an intake form. Bring ID and a form of income verification. Acceptable forms of verification include pay stubs, Medicare/Mass Health card, a DTA/EBT card, a referral, a benefit statement, or any other document that proves your income status.

**Description:** East End House's Community Food Pantry provides individuals and families in need with fresh fruits and vegetables, canned and dry goods, meats, and dairy products. Community members are welcome to come to the pantry four times per month.

## Food Not Bombs

**Address:** Current location is James P. Cronin Park, at the intersection of Franklin St. and Western Ave.

**Email:** [fbbboston@gmail.com](mailto:fbbboston@gmail.com)

**Website:** [bostonfoodnotbombs.com](http://bostonfoodnotbombs.com)

**Service Hours:** Food is served from 1:00 to 3:00 pm

**Requirements & Restrictions:** Because the meal is served outside, they do not limit the number of people there, and you can join without signing up.

**Description:** The Boston chapter of Food Not Bombs serves a free and healthy vegan meal every week. Run solely by volunteers, at Food Not Bombs serves one meal from 1 – 3 pm weekly at James Cronin Park. Everyone is encouraged to come eat, volunteer, and share ideas. All are welcome.

## Friday Night Supper at Arlington Street Church

**Address:** 351 Boylston Street Boston, MA 02116

**Phone:** 617-221-6402

**Email:** [contact@fridaynightsupper.org](mailto:contact@fridaynightsupper.org)

**Website:** [fridaynightsupper.org](http://fridaynightsupper.org)

**Service Hours:** Fridays, 5:00 pm to 7:00 pm. Guests can begin to line up in the public alley off Arlington Street at 4:30 pm

**Requirements & Restrictions:** No registration or sign-up is required; no questions are asked.

**Description:** The mission of the Friday Night Supper Program is to serve a hot nutritious meal in a safe and dignified environment every Friday to anyone who wants one. Each guest is served a nutritious three-course meal consisting of soup, dinner, and dessert at their table by their courteous volunteer servers. They also provide clothing, shoes, toiletries, and other essential items to their guests following meal service. Twice per month, the Friday Night Supper Program provides basic essentials to its guests through a request and need-based system.

### Services

- *Clothing Closet:* On the second and fourth Friday of the month, from 5:00pm to 6:00pm, guests can put in their request for clothing at the table near the piano. The clothing closet opens up at 6:30pm.
- *Resource Cards:* The FNSP has a series of "People Cards" that provide information on free resources in Boston. They have one for Food and Shelter resources, Health care resources, and useful resources (employment/education services, legal assistance, etc.).

## Haley House

**Address:** 23 Dartmouth Street, Boston, MA 02116

**Phone:** 617-236-8132

**Email:** [info@haleyhouse.org](mailto:info@haleyhouse.org)

**Website:** [www.projectbread.org/get-help/foodsource-hotline.html](http://www.projectbread.org/get-help/foodsource-hotline.html)

**Food Pantry Hours:** Thursdays 7:00 am to 10:00 am | **Clothing Room:** Tuesdays, 6:15 am to 9:30 am

**Soup Kitchen Hours:** Breakfast, Monday through Friday 6:15 to 9:30 am | Afternoon Meal, Friday 2:25 to 5:30 pm | Sunday Meal, 12:00 to 1:30 pm

**Description:** Haley House uses food with purpose and the power of community to break down barriers between people, empower individuals, and strengthen neighborhoods.

**Services:** Soup Kitchen | Food Pantry | Clothing Room | Thornton Street Farm & Community Garden | Live-in Community | Housing | LiFT Reentry Program

## Project Bread, FoodSource Hotline

**Address:** 145 Border Street, East Boston, MA 02128

**Hotline:** 1-800-645-8333

**Email:** [info@projectbread.org](mailto:info@projectbread.org)

**Website:** [projectbread.org/get-help/foodsource-hotline.html](http://projectbread.org/get-help/foodsource-hotline.html)

**Service Hours:** Monday through Friday, 8:00 am to 7:00 pm | Saturday, 10:00 am to 2:00 pm

**Requirements & Restrictions:** Service available to all Massachusetts residents. Having a criminal record and/or being homeless does NOT disqualify anyone from being eligible for Food Stamps.

**Description:** Project Bread free FoodSource Hotline is the only comprehensive statewide information and referral service in Massachusetts for people facing hunger. Always free & confidential for all MA residents, their expert counselors are ready to assist callers in 180 languages and help you access local food resources and federal nutrition programs.

**Services:** Provides information and resources about School Meals, Summer Eats, SUN Bucks (Summer EBT), SNAP, WIC, Food Pantries, Meals on Wheels, and other programs.

## St. James Helping Hands Food Pantry

**Address:** 1991 Massachusetts Avenue, Cambridge, MA 02140

**Phone:** 617-547-4070

**Website:** [stjamescambridge.org/helping-hand-food-pantry](http://stjamescambridge.org/helping-hand-food-pantry)

**Service Hours:** Second & fourth Saturday of each month, 9:00 am to 11:00 am

**Requirements & Restrictions:** Proof of residency in Cambridge or Somerville required. Unhoused individuals welcome.

**Description:** Donations of unexpired canned and packaged food goods, cleaning supplies and personal care products, including feminine care products, can be dropped off at the food pantry on the second and fourth Fridays of each month from 10:00 am to 12:00 pm.

# Hotlines

**Alcoholics Anonymous:** 617-426-9444

**Asian Task Force Against Domestic Violence:** 617-338-2355

**Boston Area Rape Crisis Center (BARCC):** 800-841-8371

**Casa Myrna:** 877-785-2020

**Gamblers Anonymous:** 855-222-5542

**Massachusetts 211 Helpline:** 211 or 877-211-6277

**Massachusetts Access to Recovery (ATR):** 855-491-4567

**Massachusetts Behavioral Health Helpline:** 833-773-2445

**Massachusetts Child Abuse Emergency Line:** 800-792-5200

**Massachusetts Substance Use Helpline:** 800-327-5050

**National Domestic Violence Hotline:** 800-799-7233

**National Sexual Assault Hotline:** 800-656-4673

**National Suicide Prevention Lifeline:** 988

**New England Narcotics Anonymous:** 866-624-3578

**Parents Helping Parents, Stress Hotline:** 800-632-8188

**Project Bread FoodSource Hotline:** 800-645-8333

**Rape Crisis Hotline, Pathways for Change:** 800-870-5905

**REACH Beyond Domestic Violence:** 800-899-4000

**RESPOND, Inc. Support Line:** 617-623-5900

**Safelink 24/7 Line:** 877-785-2020

**Stop It Now! Helpline:** 888-773-8368

**The Network, La Red 24/7 Hotline:** 800-832-1901

**VA Coaching Into Care Support Line:** 888-823-7458

# Education & Employment

## Education

### **ABCD (Action for Boston Community Development)**

**Address:** 178 Tremont Street, Boston, MA 02111

**Phone:** 617-348-6329

**Email:** [abcdconnect@bostonabcd.org](mailto:abcdconnect@bostonabcd.org)

**Website:** [bostonabcd.org](http://bostonabcd.org)

**Service Hours:** Downtown office open Monday through Friday, 9:00 am to 5:00 pm

**Description:** ABCD is a nonprofit human services organization that each year impacts 100,000 residents with the tools and resources needed to transition from poverty to stability and from stability to success. Some ABCD neighborhood sites offer assistance with the Earned Income Tax Credit, tax preparation, and financial literacy. Call for further information about each program.

**Services:** Adult Education Classes | Employment & Job Training | Health Services | Food Pantries | Fuel Assistance | Housing Assistance | Early Education | Youth Services | Citizenship Assistance | Elder Services

### **Adult Education Program, Boston Center for Youth & Families**

**Address:** 1483 Tremont Street, Boston, MA 02111

**Phone:** 617-635-4920

**Email:** [BCYF@boston.gov](mailto:BCYF@boston.gov)

**Website:** [boston.gov/departments/boston-centers-youth-and-families/bcyf-adult-education](http://boston.gov/departments/boston-centers-youth-and-families/bcyf-adult-education)

**Service Hours:** Central Office open Monday through Friday, 9:00 am to 5:00 pm

**Description:** The Boston Centers for Youth & Families (BCYF) Adult Education Programming builds invaluable skills for life and work. BCYF offers a flexible and supportive approach focused on their students. Programs take place at BCYF community centers in Boston. Each year, thousands of adults take part in BCYF education programs, including: taking the HiSET or GED high school equivalency exams to expand career prospects, and taking English as a Second or Other Language (ESOL) classes.

## Asian-American Civic Association

**Address:** 87 Tyler Street, 5th Floor, Boston, MA 02111

**Phone:** 617-426-9492 | **Fax:** 617-482-2316

**Email:** [info@aaca-boston.org](mailto:info@aaca-boston.org)

**Website:** [aaca-boston.org](http://aaca-boston.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Languages:** English and Chinese

**Description:** The Asian-American Civic Association provides non-English speaking individuals and those who are economically disadvantaged with education, occupational training, and social services enabling them to realize lasting economic self-sufficiency.

### Services:

- English Classes
- Social Services,
- Job Training
- College Preparation & Post-graduate Retention
- Bayara Buddy Guards
- Employment Center
- Youth Center
- Immigration Services
- Benefits Help & Tax Preparation
- Housing Counseling
- Education and Employment Training
- ESOL
- Career Advancement for Professionals (CAP)
- Smoking Cessation
- Childcare
- Asian Business Training and Mentorship Program

## Cambridge Center for Adult Education

**Address:** 42 Brattle Street, Cambridge, MA 02138

**Phone:** 617-547-6789

**Email:** [info@ccae.org](mailto:info@ccae.org)

**Website:** [ccae.org](http://ccae.org)

**Service Hours:** Monday through Thursday, 9:00 am to 8:00 pm | Friday, 9:00 am to 7:00 pm | Saturday & Sunday, 9:00 am to 4:00 pm

**Description:** Established in 1871, Cambridge Center for Adult Education is a non-profit organization located in the heart of Harvard Square. They provide exceptional hands-on multidisciplinary educational classes, from art and cooking to theater and life & wellness, to languages and literature. They welcome students from all walks of life to develop their professional skill set, take up a new hobby, or simply to have fun and make new friends in a community of life-long learners. The Center offers classes on, virtual arts & crafts, food & wine, ESL, world languages, performing arts, humanities, life & wellness, business & technology.

## Cambridge Community Learning Center

**Address:** 5 Western Ave Cambridge, MA 02139

**Phone:** 617-349-6363 | **Fax:** 617-349-6339

**Email:** [CLC@cambridgema.gov](mailto:CLC@cambridgema.gov)

**Website:** [cambridgema.gov/Departments/humanserviceprograms/CLC](http://cambridgema.gov/Departments/humanserviceprograms/CLC)

**Description:** The Cambridge Community Learning Center (CLC) provides free programs to adult learners. They help their students through education, skills development, and community participation. They have more than 15 types of services, including English classes and job training programs. They can also help you prepare for your high school equivalency test, get ready for college, and become a U.S. citizen. More than 400 people study with them each semester.

**Services:** Learn English | Earn Your Diploma | Get Job Training | Prepare for College | Become a Citizen

## Cambridge Public Library

**Address:** 449 Broadway, Cambridge, MA 02138

**Phone:** 617-349-4040

**Email:** [library@cambridgema.gov](mailto:library@cambridgema.gov)

**Website:** [cambridgema.gov/cpl](http://cambridgema.gov/cpl)

**Service Hours:** Monday through Thursday, 9:00 am to 9:00 pm | Friday & Saturday, 9:00 am to 5:00 pm |

Sunday, 1:00 pm to 5:00 pm

**Services:** The Cambridge Public Library offers an array of innovative services beyond research and circulation including:

- Meeting rooms for Cambridge based non-profit organizations
- Delivery service for homebound individuals
- Literacy programs including ESL, citizenship and basic computer classes
- Assistive technology
- Museum passes
- Tax assistance
- The Library Social Worker is available to meet by phone or in person. The Social Worker can assist with referrals to area agencies, completing applications, resource navigation, and mental health/substance use disorder linkage and referral.

## Charlestown Adult Education Program

**Address:** 76 Monument Street, Charlestown, MA 02129

**Phone:** 617-337-5612

**Email:** [charlestownadulthood@gmail.com](mailto:charlestownadulthood@gmail.com)

**Website:** [charlestownadulthoodeducation.com](http://charlestownadulthoodeducation.com)

**Service Hours:** Monday through Friday, 9:30 am to 4:30 pm

**Description:** The Charlestown Adult Education, Workforce, & Reentry program is run by the Boston Housing Authority (BHA). The primary mission of this program is to equitize and advance opportunities through their seamless pipeline of services to ensure that all clients succeed.

### Services

- *Education:* HiSET/GED, ESOL, Digital Literacy, Summer Classes, Post-Secondary Education
- *Workforce:* Career Services, Training Programs, Tax Assistance, Internships
- *Reentry:* Reentry Support, Workforce Development
- *Diversion:* Pathways to Success, Rapid Re-housing, YouthConnect Referrals

## Jamaica Plain Community Center, Adult Learning Program

**Address:** 144 McBride Street, Jamaica Plain, MA 02130

**Phone:** 617- 635-5201

**Email:** [jpcal@gmail.com](mailto:jpcal@gmail.com)

**Website:** [jpcal.wordpress.com](http://jpcal.wordpress.com)

**Service Hours:** Monday through Thursday, 10:00 am to 7:00 pm

**Description:** The Jamaica Plain Community Centers Adult Learning Program (JPCCALP) is the ideal way to develop skills in English, math, reading, and writing, and make progress towards goals. They offer free day, evening, and online classes convenient for busy adults. ALP is a full-service program where students can begin at any level and advance through the highest levels. Life-long learners gain the basic skills they need to receive their GED, enter job training programs, and apply for higher education and employment opportunities.

## Literacy Volunteers of Massachusetts, Boston

**Address:** 10 Post Office Square, Suite 800, Boston, MA 02109

**Phone:** 617-367-1313

**Email:** [ellen@lvm.org](mailto:ellen@lvm.org)

**Website:** [www.lvm.org](http://www.lvm.org)

**Service Hours:** Office hours are Monday through Friday: 9:00 am to 5:00 pm. Please call for an appointment. Flexible scheduling offered.

**Requirements & Restrictions:** Serving individuals over 16 and not currently enrolled in a public school. Primary service population is adults who read below the 6th grade level.

**Description:** Literacy Volunteers of Massachusetts trains volunteers who provide free, confidential and individualized tutoring to adults in basic literacy and English to Speakers of Other Languages (ESOL). With improved literacy skills and the confidence that comes with it, adults are able to pursue a better life and a better future for themselves, their families and their communities.

## On with Living and Learning, Inc. (OWLL)

**Phone:** 617-661-0363

**Email:** [mcdaspire@gmail.com](mailto:mcdaspire@gmail.com)

**Website:** [onwithlivingandlearning.org](http://onwithlivingandlearning.org)

**Description:** On With Living & Learning (OWLL) is a grassroots collective of BIPOC, White, and Differently Abled Artists who commit their art for racial and social justice. They bring together underrepresented voices from Boston's urban communities in leadership workshops that culminate in theatre productions celebrating their cultural heritage and social experiences. Their collective works with community partners to ensure a focus on the social justice issues most relevant to the participants and serves as a basis for deep community listening, transformation, and the development of a new narrative for the participant's and their community's future.

## Prison Book Program

**Address:** 1306 Hancock Street, Suite 100, Quincy, MA 02169

**Phone:** 617-423-3298

**Email:** [info@prisonbookprogram.org](mailto:info@prisonbookprogram.org)

**Website:** [prisonbookprogram.org/resources/request-books/](http://prisonbookprogram.org/resources/request-books/)

**Service Hours:** Tuesdays, 6:30 pm to 9:00 pm | Wednesdays, 1:00 pm to 4:00 pm, Thursdays, 6:30 pm to 9:00 pm | Saturdays, 1:00 pm to 4:00 pm

**Description:** Prison Book Program is a nonprofit organization that sends packages of free, hand-selected books to incarcerated readers in all 50 states. Incarcerated individuals can request books by sending a letter, and family or friends can also use an online book request form.

**Services:** Book Donations | Volunteering

## Somerville Center for Adult Learning Experiences (SCALE)

**Address:** 167 Holland Street, Somerville, MA 02145

**Phone:** 617-625-6600

**Website:** [somerville.k12.ma.us/adult-learning/somerville-center-adult-learning-experiences-scale](http://somerville.k12.ma.us/adult-learning/somerville-center-adult-learning-experiences-scale)

**Service Hours:** Monday through Thursday, 8:00 am to 8:00 pm | Friday, 8:00 am to 4:00 pm

**Description:** SCALE provides adults, 16 and older, with reading, writing, and math classes, with the goal of supporting individuals in a supportive, diverse, and welcoming learning community. SCALE's fully accessible facilities include a computer lab and an on-site HiSET Exam Center.

**Services:** Adult Education Classes | Spanish High School Equivalency Classes | English Language Learning | Adult Diploma Program & HiSET

## Urban College of Boston

**Address:** 2 Boylston Street, 2nd Floor, Boston, MA 02116

**Phone:** 617-449-7070 | **Fax:** 617-423-4758

**Website:** [urbancollege.edu](http://urbancollege.edu)

**Service Hours:** Monday through Friday, 9:00 am to 7:00 pm

**Requirements & Restrictions:** No international admissions. High School diploma required for an associate degree. High School diploma recommended for certificate program.

**Description:** Urban College of Boston, a private nonprofit institution based in Massachusetts, opens new pathways to opportunity through individualized, supportive, and multilingual education. Through critical partnerships, they help empower a diverse community of learners. They offer courses in English, Spanish, and Mandarin with online synchronous and asynchronous instruction. They provide robust support to students, offering guidance through the application and financial aid processes to registering for courses and seeking tutoring to considering post-graduation options.

## X-Cel Education

**Address:** 39 Smith Street, Second Floor, Roxbury MA 02119

**Phone:** 617-504-6261

**Email:** [x-cel@x-celeducation.org](mailto:x-cel@x-celeducation.org)

**Website:** [www.x-celeducation.org](http://www.x-celeducation.org)

**Requirements & Restrictions:** Must make an appointment - walk-ins not accepted. Must be 18 years or older. For GED: must be able to read at 4th grade level. For College Prep: must have GED or High School Diploma.

**Description:** The X-CEL Education aims to make high school completion, post-secondary study, and sustainable career paths more accessible to underserved communities in Greater Boston. They provide flexible, customized instruction and career readiness development at no cost in convenient community locations.

**Services:** The X-CEL School offers the following programs:

- *Pre-HiSET (Formerly GED) Preparation:* For individuals who are preparing for the HiSET, but may require additional support. Must be at least 18 years old and have fourth grade reading abilities.
- *HiSET (Formerly GED) Preparation:* For individuals preparing for the HiSET with math, reading, writing, social studies and science instruction. Must be at least 18 years old and have sixth grade reading abilities.
- *College Prep:* For individuals that are college-bound who have passed their HiSET exams or have high school diplomas. Prep includes classes on math, reading, writing and computer skills, as well as soft skills such as developing study habits, and managing time effectively.
- *Pathways-to-Careers Initiative:* Comprehensive education and career support, serving individuals who are unemployed or underemployed and lack a high school credential.

# Employment

## Bridges Returning Citizens Center, MassHire Metro North

**Address:** 186 Alewife Brook Parkway, Suite 310, Cambridge, MA 02138

**Phone:** 617-468-8918

**Email:** [bsherman@mhmnc.com](mailto:bsherman@mhmnc.com)

**Website:** [masshiremncareers.com/jobseekers/#brcc](http://masshiremncareers.com/jobseekers/#brcc)

**Service Hours:** Monday through Friday, 8:30 am to 4:30 pm

**Description:** The Bridges Returning Citizens Center, helps job seekers who were recently released from incarceration find stable employment. Bridges supports individuals with career coaching and strategies for finding jobs, case management and referrals to support services, access to training opportunities, resume writing, and referrals to employers.

## Community Servings, Teaching Kitchen

**Address:** 179 Armory Street, Jamaica Plain, MA 02130

**Phone:** 617-522-7777 | **Fax:** 617-657-1915

**Email:** [teachingkitchen@servings.org](mailto:teachingkitchen@servings.org)

**Website:** [www.servings.org/job-training/](http://www.servings.org/job-training/)

**Service Hours:** Monday through Thursday, 9:00 am to 4:00 pm

**Requirements & Restrictions:** Must be a citizen or be legally registered. Proficiency in English. High school diploma/ GED/HiSET not required. CORI friendly; not SORI friendly.

**Description:** The Teaching Kitchen at Community Servings is a job training program that consists of a 12-week curriculum covering all factors of working in a professional kitchen. This includes food safety, nutrition, knife skills, quality food preparation, and Servsafe certification. Trainees learn by completing daily hands-on classes with a chef instructor, as well as through participation in a culinary internship in the Community Servings kitchen, where over 3,000 meals are made from scratch each day. The program also includes job readiness classes, resume writing, mock interviews, digital and financial literacy, and one year of job placement and job retention support for all graduates.

## Community Work Services (CWS)

**Address:** 174 Portland Street, #2, Boston, MA 02114

**Phone:** 617-720-2233 | **Fax:** 617-367-4759

**Website:** [cwsnewengland.org](http://cwsnewengland.org)

**Service Hours:** Office and Program Hours, Monday through Friday, 8:00 am to 4:00 pm

**Requirements & Restrictions:** Each service has specific eligibility requirements. Interested candidates should attend an agency tour. Tours are held year-round, every Wednesday at 1:00 pm. Reservations are not required.

**Description:** Founded in 1877, CWS helps people who face barriers to work obtain employment and achieve greater self-sufficiency through innovative job training, placement, and support services.

### Services

- **Education & Training:** hands on training programs to help build skills and career success
- **Workforce Development Programs:** [Career services](#) and [wrap around case management services](#)
- **Health:** Support for individuals with intellectual and developmental disabilities
- **Economic Development:** job training around [food service](#), [mailroom operations](#), [packaging and fulfillment](#), [maintenance and janitorial services](#), [energy industry skills development](#)

## **Dorchester Bay Economic Development Corporation**

**Address:** 594 Columbia Road, Dorchester, MA 02125

**Main Office Phone:** 617-825-4200 | **Referrals:** 617-825-4200 x574

**Website:** [www.dbedc.org](http://www.dbedc.org)

**Service Hours:** Call to schedule an appointment. Walk-ins accepted Tuesday through Thursday

**Description:** Dorchester Bay runs a number of economic development programs, including a [Reentry Program](#) for returning citizens and the [Workforce Development Program](#). These programs are available to Boston residents, offering individualized pre-and-post job counseling and placement, and skill-building opportunities. Dorchester Bay's Reentry Program is available to citizens returning to the community after incarceration. The program supports a successful return to the workplace through job placement and other support services. Referrals are made on a case-by-case basis.

## **House of Hope, Learn2Work Program**

**Address:** 12 Merrimack Street, Lowell, MA 01854

**Phone:** 978-458-2870

**Email:** [info@houseofhopelowell.org](mailto:info@houseofhopelowell.org)

**Website:** [houseofhopelowell.org/services](http://houseofhopelowell.org/services)

**Description:** Understanding the need to empower homeless parents with essential employment skills, a positive employment experience, and an increased sense of self-worth to serve as the foundation for long-term employment stability, we developed the Learn2Work Program, which provides a supportive work environment that encourages participants to successfully support their family and make a difference in their community.

**Services:** The Learn2Work Program also provides "soft-skills training" (such as communication and interpersonal skills) and job-placement support to every intern. Interns gain job-skills in a supportive work environment (either retail or culinary) that empowers them to implement personal career plans and work through employment issues that are the basis for any employment success.

## **InnerCity Weightlifting (ICW)**

**Address:** P.O. Box 171313 Boston, MA 02117

**Phone:** 617-714-4529

**Email:** [ralphc@innercityweightlifting.org](mailto:ralphc@innercityweightlifting.org)

**Website:** [www.innercityweightlifting.org](http://www.innercityweightlifting.org)

**Service Hours:** Monday through Thursday, 9:00 am to 5:00 pm | Friday, 9:00 am to 2:00 pm

**Requirements & Restrictions:** Prioritize individuals who have been referred by courts, jails/prisons, and organizations but is willing to help any individual who has been a victim/perpetrator of gun violence.

**Description:** InnerCity Weightlifting (ICW) offers their students the opportunity to learn a valuable skillset, personal training, and meet other people from opposite socio-economic backgrounds, to build an invaluable network, all while making a stable living.

**Services:** ICW also offers a case management program where they provide students with job readiness training through resume workshops, mock interviews, housing assistance, and more.

## Just-A-Start Corporation

**Address:** 1035 Cambridge, Street #12, Cambridge, MA 02141

**Phone:** 617-494-0444

**Email:** [contact@justastart.org](mailto:contact@justastart.org)

**Website:** [www.justastart.org](http://www.justastart.org)

**Requirements & Restrictions:** Bring your Social Security card, birth certificate and proof of address.

**Description:** Just A Start Corporation's mission is to promote equity by creating access to stable housing and building pathways to economic opportunity. Just A Start provides affordable housing, education and job training, and comprehensive support services across Cambridge and beyond.

### Services

- [Housing Services & Supports](#): Affordable Apartments, Homeownership Opportunities, and Housing Assistance
- [Education & Training](#): Adult Career Training, Information Technology Program, Biotechnology Career Program
- [Youth Programs](#): Solar Start, YouthBuild

## New England Culinary Arts Training

**Address:** 23 Bradston Street, 2nd Floor, Boston, MA 02118

**Phone:** 617-442-3600 | **Fax:** 617-442-3619

**Email:** [info@ne-cat.org](mailto:info@ne-cat.org)

**Website:** [www.ne-cat.org](http://www.ne-cat.org)

**Service Hours:** Monday through Friday, 9:00 am to 3:00 pm

**Requirements & Restrictions:** All interested students are required to attend an info session. Info sessions are held every Tuesday at 9:30 am.

**Description:** New England Culinary Arts Training (NECAT) aims to empower adults facing barriers to employment through training in culinary skills, social-emotional development and career-readiness for success and long-term financial stability.

**Services:** NECAT's 14-week training program emphasizes culinary skills, life skills and career readiness equally, so that students graduate with culinary competencies, self-confidence and employment savvy. The training curriculum is taught in the following locations: Boston Training Center; East Boston YMCA Training Center; and Behind The Walls Training (Suffolk County House of Correction).

## Project Place

**Address:** 1145 Washington Street, Boston, MA 02118

**Phone:** 617-542-3740 x 434 | **Fax:** 617-542-3860 617-542-3860

**Email:** [info@projectplace.org](mailto:info@projectplace.org)

**Website:** [projectplace.org](http://projectplace.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** All programs are Criminal Offender Record Information (CORI) friendly.

**Description:** Project Place provides a path to success and self-sufficiency for individuals returning to the community after incarceration. They promote a community of hope and opportunity for homeless and low-income individuals by providing the skills, education and resources needed to obtain and sustain employment and housing.

### Services

- [Skill Development](#): Work Ready Program, Industry Internship Program (IIP), Project Place Enterprises Program
- [Case Management](#): Support offered before, during, and after program completion.
- [Career Services & Employment](#): Career building, Finding Opportunities, Assistance with filling out Applications
- [Housing Assistance](#): Permanent Supportive Housing (GateHouse, Betty's Place)

## **STRIVE, Boston Employment Services, Inc.**

**Address:** 555 Amory Street, Suite 2, Boston, MA 02130

**Phone:** 617-825-1800

**Website:** [jri.org/?program=strive](http://jri.org/?program=strive)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** Valid U.S ID, documents establishing employment eligibility & must speak English

**Description:** STRIVE Boston is dedicated to empowering individuals with barriers to employment by providing comprehensive job training, coaching, and employment services. They believe in a future where everyone can achieve economic self-sufficiency, dignity, and personal growth. STRIVE Boston supports young adults entering the workforce, individuals reentering the job market after incarceration, and those looking to change careers or return to work after raising children. Please note that the bulk of their services are now being offered virtually.

## **Urban League of Eastern Massachusetts Inc.**

**Address:** 88 Warren Street, Roxbury, MA 02119

**Phone:** 617-442-4519 | Fax: 617-442-0562

**Email:** [wmfwatkins@gmail.com](mailto:wmfwatkins@gmail.com)

**Website:** [www.ulem.org](http://www.ulem.org)

**Requirements & Restrictions:** Must be 18 years or older with valid ID and GED or High School Equivalency

**Description:** The Urban League of Eastern Massachusetts (ULEM) is a nonprofit organization founded in 1919 that focuses on workforce and economic development for Boston-area residents. Its mission is to help adults overcome racial and social barriers, economic inequities, and violence by providing skills training, certifications, internships, and job placements.

### **Services**

- **Workplace Development:** MSIMBO Urban League Coding Academy
- **Education:** Youth Opportunity Developing Achievers (YODA)
- **Health:** The Holistic Health Access Initiative, Black Male Mental Health Initiative
- **Support Services:** Employment Resource Center (ERC), Online Local Jobs Portal, Job Placement, Case Management, Domestic/Sexual Violence Support

## **YMCA Training, Inc.**

**Address:** 100 Franklin Street, Lower-Level, Boston, MA 02110

**Phone:** 617-542-1800

**Email:** [rhowell@ymcaboston.org](mailto:rhowell@ymcaboston.org)

**Description:** YMCA Training, Inc. provides workforce development and job training opportunities for adults seeking to secure professional employment with access to a living wage, employment benefits, and opportunities for career advancement. Its job training programs help unemployed and underemployed adults gain professional skills that prepare trainees for careers in high-demand industries.

### **Services**

- **Career Advancement:** Free English classes for adults
- **Culinary Arts & English as a Second Language:** Partners with New England Culinary Arts Training (NECAT) and the East Boston YMCA Center to deliver a dual language job training program in the culinary arts.
- **YMCA Early Childhood Education Academy:** For individuals to grow their career in early childhood education
- **Medical Office Employment Program:** 10-week, in-person training for adults in medical office careers
- **Program Management Admin Employment Program:** 10-week free training teaching participants the skills needed to be successful in the property management field.

# Health

## Domestic Violence

### **Asian Task Force Against Domestic Violence (ATASK)**

**Address:** P.O. Box 120108 Boston, MA 02112

**24/7 Multilingual Helpline:** 617-338-2355

**Email:** [info@atask.org](mailto:info@atask.org)

**Website:** [www.atask.org](http://www.atask.org)

**Service Hours:** Advocates available Monday through Friday, 9:00 am to 5:00 pm

**Description:** ATASK is a nonprofit, community organization serving pan-Asian survivors of domestic and intimate partner violence. Their mission is to prevent domestic and intimate partner violence in Asian families and communities and to provide hope to survivors. ATASK is committed to serving survivors of domestic violence representing all ages, ability levels, education levels, race, national origin, cultures, religions, gender identities, and sexual orientations.

**Services:** [24-hour Multilingual Helpline](#) | [Community-Based Services](#) (crisis intervention, safety planning, medical and healthcare advocacy, housing advocacy, referrals) | [Emergency Shelter Program](#) | [Legal Advocacy](#), [ESOL](#) | [Community Engagement](#)

### **Beth Isreal Deconess, Center for Violence Prevention & Recovery**

**Address:** 330 Brookline Avenue, Boston, MA 02215

**Phone:** 617-667-8141

**Website:** [bidmc.org/centers-and-departments/social-work/center-for-violence-prevention-and-recovery](http://bidmc.org/centers-and-departments/social-work/center-for-violence-prevention-and-recovery)

**Languages:** Available in multiple languages through BIDMC interpreters

**Description:** The Center for Violence Prevention and Recovery (CVPR) works to improve the health and well-being of people impacted by multiple forms of violence, including domestic violence, sexual assault, community violence, and homicide by providing trauma-informed services and programs.

**Services:** [Sexual Assault](#) | [Domestic Violence](#) | [Community Violence](#)

## **Boston Area Rape Crisis Center (BARCC)**

**Address:** 99 Bishop Allen Drive, Cambridge, MA 02139

**24-Hour Hotline:** 1-800-841-8371 | **Main Office:** 617-492-8306 | **Fax:** 617-492-3291

**Email:** [info@barcc.org](mailto:info@barcc.org)

**Website:** [barcc.org](http://barcc.org)

**Service Hours:** Hotline and medical advocacy, 24/7 | Office hours are Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** Anyone 12 years or older welcome.

**Description:** The Boston Area Rape Crisis Center provides free, confidential support and services to survivors of sexual violence ages 12 and up and their families and friends. They work with survivors of all genders from the immediate crisis after sexual violence to years and decades later, and their goal is to empower survivors to heal and seek justice in ways that are meaningful to them. They assist survivors as they navigate the health-care, criminal justice, social service, and school systems. Services in English and Spanish, with other languages upon request.

### **Services:**

- 24/7 Hotline 800-841-8371 and webchat at [barcc.org/chat](http://barcc.org/chat)
- 24/7 Medical Advocacy
- Case Management (assistance with housing, health care, and more)
- Individual and Group Counseling
- Legal Advocacy, including immigration services

## **Casa Myrna**

**Address:** 451 Blue Hill Avenue Boston, MA 02121

**Phone:** 617-521-0100 | **SafeLink 24/7 Hotline:** 1-877-785-2020

**Email:** [info@casamyrna.org](mailto:info@casamyrna.org)

**Website:** [www.casamyrna.org](http://www.casamyrna.org)

**Service Hours:** Supportive services are available by appointment during standard office hours. Hotline is 24/7

**Description:** Casa Myrna is Boston's largest provider of domestic violence awareness efforts and of shelter and supportive services to survivors. Their comprehensive range of services, available in both Spanish and English, provide survivors with tools to recover from the trauma of abuse and begin to build sustainable self-sufficiency.

**Services:** [SafeLink Hotline](#) | [Community Advocacy](#) | [Housing Advocacy](#) | [Emergency Transfers](#) | [Legal Advocacy](#) | [Economic Stability](#) | [Counseling](#) | Children's Services | [Residential Programs](#)

## **Domestic Violence Ended (DOVE)**

**Address:** P.O. Box 690267 Quincy, MA 0226

**Intake Line:** 617-770-4065 | **24-Hour Crisis Hotline:** 617-471-1234

**Website:** [www.dovema.org](http://www.dovema.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Description:** DOVE is a multi-service organization providing comprehensive direct services and support for victims of dating and domestic violence, as well as their children. DOVE's services include crisis intervention, danger assessment and safety planning, supportive counseling, emergency shelter, legal advocacy and representation, and community outreach, education, and training.

**Services:** [Emergency Shelter](#), [Community Based Advocacy](#) | [Legal Advocacy Program](#) | [Prevention & Education](#) | [Support Groups](#) | [Civilian Domestic Violence Advocacy](#) | [Children's Services](#) | [LGBTQ Services](#) | [Chinese Advocacy Program](#)

## Stone House

**Address:** 1 Westminster Avenue, Roxbury, MA 02119

**Main Line:** 617-427-9801 | **Intake Line:** 781-400-0770 | **Shelter Hotline:** 617-201-8415

**Website:** [www.elizabethstonehouse.org](http://www.elizabethstonehouse.org)

**Languages:** English and Spanish

**Description:** Stone House has operated as a haven for healing and renewal for over 50 years. The Stone house makes a difference in the community by caring for and protecting adult and child survivors of domestic abuse, and helps them rebuild safe, secure, independent lives of purpose.

### Services

- *Intervention and Ongoing Advocacy:* Crisis Intervention, Meeting Basic Needs, Advocacy and Accompaniment
- *Individual Help & Personal Counseling:* Sustained Individual Help, Financial Stability, Immigration Issues
- *Support Groups & Life/Skills Education*
- *Housing:* Emergency Shelter, Transitional Housing, Permanent Supportive Housing, Rent-Subsidized Housing
- *Families and Children:* Case Management & Advocacy, Family Strengthening Activities, Parenting Support Groups & Classes, Full-Day Child Care, Child Care During Programs/Visits

## EMERGE (Intimate Partner Abuse Education)

**Address:** 388 Pleasant Street, Suite 204, Malden, MA 02148

**Phone:** 617-547-9879 | **Fax:** 617-547-0904

**Email:** [info@emergedv.com](mailto:info@emergedv.com)

**Website:** [www.emergedv.com](http://www.emergedv.com)

**Languages:** Spanish groups are held at Curtis Hall Community Center (20 South St. Jamaica Plain) and virtually.

**Description:** EMERGE is an organization committed to ending partner abuse in intimate relationships. EMERGE provides counseling and education to men and women who have abused their partners. All programs satisfy court/probation and DCF requirements.

**Services:** [Intimate Partner Abuse Education Program \(IPAEP\)](#), [Caring Dads Program](#), Training programs for individuals working with survivors of domestic violence ([Introductory Training Program](#), [Advanced Training Program](#)), [Resources for Survivors](#)

## National Domestic Violence Hotline

**Hotline:** 1-800-799-7233 | **StrongHearts Line:** 844-762-8483 | **Deaf Hotline:** 855-812-1001

**National Teen Dating Abuse Hotline:** 866-311-9474

**Website:** [www.thehotline.org](http://www.thehotline.org)

**Description:** The National Domestic Violence Hotline provides essential tools and support to survivors of domestic violence so they can live free from abuse. It is available via phone, text, and live chat on the website – 24 hours a day, seven days a week, 365 days a year. Callers can expect highly trained, expert advocates who offer free, confidential, and compassionate support, including crisis intervention, information, education, and referral services in over 200 languages.

### Services

- *Education:* [Identify Abuse](#), [Plan for Safety](#), [Support Others](#)
- *Partnerships:* [StrongHearts](#) (Helpline for Native Americans and Alaska Natives), [National Teen Dating Abuse Helpline](#) (Helpline for young people experiencing abuse or curious about healthy relationships), and [The Deaf Hotline](#) (Helpline for individuals who are deaf and hard of hearing)
- [Find Local Providers](#)

## Pathways for Change, Inc.

**Address:** 588 Main Street, Worcester, MA 01608

**Main Office:** 508-852-7600 | **Hotline:** 800-870-5905 | **Deaf Hotline:** 508-502-7681

**Website:** [pathwaysforchange.help](http://pathwaysforchange.help)

**Description:** Pathways for Change provides inclusive and fully accessible services to those whose lives have been impacted by sexual violence. They provide educational programming on ending sexual violence, across Central Massachusetts.

**Services:** [Multicultural & Multilingual](#) | [Professional Workshops & Consultation](#) | [Deaf Survivors Program](#) | [Sexual Assault Youth Education \(SAYE\) Program](#) | [Males Advocating Change \(MAC\) Program](#) | [Campus Connection](#) | [Worcester County Clothesline Program](#)

## REACH Beyond Domestic Violence

**Address:** PO Box 540024 Waltham, MA 02454

**Phone:** 781-891-0724 | **Hotline:** 1- 800-899-4000

**Email:** [info@reachma.org](mailto:info@reachma.org)

**Website:** [reachma.org](http://reachma.org)

**Service Hours:** The hotline is 24/7 and individual advocacy services are available by appointment during business hours.

**Languages:** Most services can be provided in English and Spanish, outside of those the Language Line may be used.

**Description:** REACH comes at the issues and complexity of domestic violence from several directions simultaneously. They provide a variety of free and confidential supportive direct services for anyone experiencing domestic violence. You do not need to leave a relationship in order to receive help from REACH.

### Services

- *Emergency Shelter:* REACH'S shelter is a haven for those who have nowhere else to go as they escape abusive situations. REACH provides a comfortable, home-like atmosphere, compassionate counseling, and practical aid.
- *Community-Based Advocacy:* Advocates help survivors create tangible plans to keep themselves physically and emotionally safe when abusive incidents happen, find a job or housing, access benefits, and accompany them to court.
- *Prevention and Education:* Domestic violence prevention programs help community members and professionals recognize and respond to signs of abuse. Offer programming to professionals, community organizers, youth populations, and volunteers.

## RESPOND, Inc.

**Address:** PO Box 555 Somerville, MA 02143

**Phone:** 617-625-5996 | **Support Line:** 617-623-5900

**Email:** [info@respondinc.org](mailto:info@respondinc.org)

**Website:** [www.respondinc.org](http://www.respondinc.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm | **Intake Line:** Monday through Friday, 8:00 am to 6:00 pm

**Languages:** English, Spanish, Amharic, Portuguese, Haitian Creole

**Description:** RESPOND provides emergency shelter and a range of support services and educational programs to thousands of survivors of domestic violence each year including adults, children, and teens regardless of gender, race, religion, age, or other characteristics.

### Services

- *Community-Based Services:* [Community Intervention & Education Program](#), [Law Enforcement Partnership Program](#), [SAFER Program](#)
- *Housing and Residential Services:* [Housing Program](#), [Residential Services Program](#), [Young Parents Program](#)

# Physical & Mental Health

## AIDs Action Committee, Fenway Health

**Address:** 75 Amory Street, Boston, MA 02119 | **Other Locations:** 359 Green St. Cambridge, MA

**Phone:** 617-437-6200

**Email:** [information@fenwayhealth.org](mailto:information@fenwayhealth.org)

**Website:** [fenwayhealth.org/aac](http://fenwayhealth.org/aac)

**Description:** AIDS Action is New England's largest provider of services to people living with HIV/AIDS and populations at risk of infection. For over a decade, AIDS Action has been a part of [Fenway Health](#), which works to make life healthier for city residents, the LGBTQIA+ community, people living with HIV/AIDS, and the broader population.

### Services

- [Check-In](#): Staff offer information, referrals, as well as a sensitive and caring ear.
- [Care Access & Case Management](#): AIDS Action staff members work individually with clients to address barriers to good health, such as lack of insurance, homelessness or unstable housing, unmet mental health and substance use needs, and other personal and systemic barriers.
- [Community Outreach & Education](#): AIDS Action conducts outreach and education to communities and populations most affected by HIV in the metro Boston and Lynn areas.
- [Housing](#): Housing programs help connect people living with HIV/AIDS to a range of housing services and options, including transitional and permanent affordable housing, supportive congregate and scattered site housing, and rental and utility assistance.
- [Legal Services](#): The goal of the department is to advocate for the legal rights of those living with HIV/AIDS in the Boston metropolitan area and throughout Massachusetts.
- [Youth on Fire](#): Youth on Fire (YOF) is a drop-in center for homeless and street-involved youth, ages 14-24, located in Harvard Square, Cambridge.

## Boston Health Care for the Homeless

**Address:** Jean Yawkey Place, 780 Albany Street, Boston, MA 02118

**Phone:** 857-654-1706

**Website:** [www.bhchp.org/about/locations/barbara-mcinnis-house](http://www.bhchp.org/about/locations/barbara-mcinnis-house)

**Description:** Boston Health Care for the Homeless Program (BHCHP) seeks to provide access to the highest quality health care for all homeless men, women, and children in the greater Boston area. Services are provided at medical centers, shelters, and on the street.

**Services:** [SPOT Program](#), [Case Management](#) | [Community Care in Reach \(CCiR\) Mobile Addiction Program](#) | [Dental Care](#) | [Family and Youth Services](#) | [Hepatitis C Care](#) | [HIV Care](#) | [Medical Respite](#) | [Mental Health Care](#) | [Primary Care](#) | [Recovery Services](#) | [Street Team](#) | [Veterans Services](#) | [Women's Health](#)

Services are provided at the following locations: Barbara McGinnis House, Boston Medical Center, Bridge Over Troubled Waters, Casa Esperanza, EMPATH, Entre Familia, Family Care Clinic, Finland Clinic, Jean Yawkey Place, Kingston House, Lindemann Mental Health Center, Massachusetts General Hospital, New England Center & Home for Veterans, Pine Street Inn, Rosie's Place, Southampton Street Shelter, St. Anthony's Shrine, St. Francis House, St. Mary's Center for Women & Children, Stacy Kirkpatrick House, Suffolk County House of Correction, Transitions, Women's Lunch Place, Woods Mullen Shelter, Y2Y Harvard Square.

## Bay Cove Human Services

**Address:** 66 Canal Street, Boston, MA 02114

**Phone:** 617-371-3000 | **Fax:** 617-371-3100

**Email:** [info@baycove.org](mailto:info@baycove.org)

**Website:** [www.baycove.org](http://www.baycove.org)

**Service Hours:** Monday to Friday, 8:30 am to 6:00 pm

**Requirements & Restrictions:** Varies by program. Call for more information. Most insurance plans accepted.

**Description:** Bay Cove Human Services is a private, non-profit corporation that provides services to individuals and families who face the challenges of developmental and intellectual disabilities, mental illness, substance use disorder, homelessness and/or aging. Call the main office number to be directed to the appropriate program.

**Services:** [Substance Use Services](#) | Early Intervention Services | [Healthcare Integration Services](#) | [Housing & Homeless Services](#) | [Developmental Services](#) | [Mental Health Services](#)

## Boston Public Health Commission (BPHC)

**Address:** 1010 Massachusetts Avenue, 6th Floor, Boston, MA 02118

**Phone:** 617-534-5395 | **Fax:** 617-534-5358

**Email:** [info@bphc.org](mailto:info@bphc.org)

**Website:** [www.boston.gov/government/cabinets/boston-public-health-commission](http://www.boston.gov/government/cabinets/boston-public-health-commission)

**Service Hours:** The Help Desk hours are Monday through Friday, 8:00 am to 5:00 pm

**Description:** The Boston Public Health Commission, the country's oldest health department, is an independent public agency providing a wide range of health services and programs. The Commission's more than 40 programs are grouped into six bureaus: Child, Adolescent & Family Health; Community Health Initiatives; Homeless Services; Infectious Disease; Recovery Services; and Emergency Medical Services.

**Services:** Emergency Services | Environmental Health | Family Health | Health Care Access | Training | Homelessness | Infectious Disease | Permits & Licenses | Physical Health | Substance Use & Recovery Teens | Violence Prevention

## Bowdoin Street Health Center

**Address:** 230 Bowdoin Street, Dorchester, MA 02122

**Phone:** 617-754-0100

**Email:** [Bowdoinstreethhealth@bidmc.harvard.edu](mailto:Bowdoinstreethhealth@bidmc.harvard.edu)

**Website:** [www.bidmc.org/locations/bowdoin-street-health-center](http://www.bidmc.org/locations/bowdoin-street-health-center)

**Service Hours:** Monday through Thursday, 8:00 am to 7:00 pm | Friday, 8:00 am to 5:00 pm | Saturdays, 9:00 am to 1:00 pm

**Waiting Time:** Staff will try to give you an appointment with your doctor same day or the next day.

**Description:** Bowdoin Street Health Center provides health services to clients and their families. They have been an active participant in the Dorchester community for over 40 years and offer care for infants, children, teens, adults and seniors. Recognizing how social and economic factors in the community can also influence an individual's health status, Bowdoin Street actively engages with community organizations and public entities to prevent violence, improve access to healthy, affordable foods and promote wellness through exercise and stress reduction. The Center is also an innovator in transforming its practice into a Patient-Centered Medical Home, improving patient outcomes through stronger provider-patient partnerships in co-managing one's health. Bowdoin's approach includes a self-care program, a multidisciplinary care team, group medical visits, screenings for depression and home visits.

**Services:** Adolescent Case Management | Adult Medicine | Family Practice | Geriatrics | OB/GYN, Pediatrics | Optometry | Physical Therapy | Mental Health Services | Nutrition Services | Podiatry | Community Health Programs

## Community Resource Initiative

**Address:** Schrafft's Center, 529 Main Street, Suite 301, Boston, MA 02129

**Phone:** 617-502-1700

**Email:** [jails@accesshealthma.org](mailto:jails@accesshealthma.org)

**Website:** [crihealth.org](http://crihealth.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Description:** Community Resource Initiative is a public health nonprofit that provides access and support across drug assistance, insurance navigation, prevention, and research. The Houses of Correction Program covers medication costs for HIV-positive residents in Massachusetts county jails. Enrollment occurs by submitting an application that is filled out collaboratively by jail staff and clients. Jail staff then submit the application by fax or email. Contact [meeson@crihealth.org](mailto:meeson@crihealth.org) for more information. The PrEPDAP Program covers the cost of pre-exposure medication for Massachusetts residents at risk of HIV infection. This program can cover the costs for residents released from jail. Applications for enrollment can be found online or by phone.

## Department of Mental Health and Forensic Services

**Address:** 25 Staniford Street, Boston, MA 02114

**Phone:** 617-626-8000

**Email:** [dmhinfo@state.ma.us](mailto:dmhinfo@state.ma.us)

**Website:** [www.mass.gov/info-details/forensic-services](http://www.mass.gov/info-details/forensic-services)

**Description:** DMH Forensic Mental Health Services include court-based forensic mental health assessments and consultations for people facing criminal or delinquency charges and civil commitment proceedings.

**Services:** [Jail Diversion Program](#) | Court Clinics | Inpatient Forensic Evaluations | Specialty Court Services | Justice-Involved Veterans | Forensic Transition Team | Certification and Training | Segregation and Specialized Mental Health Unit Audits | Collaboration with Criminal Justice Information Systems | Sex Offender Registry Board

## Fenway Health

**Address:** Ansin Building, 1340 Boylston Street, Boston, MA 02215

**Other Locations:** South End (142 Berkeley Street) | Sidney Borum, Jr. Health Center (75 Kneeland Street)

**Phone:** 617-267-0900 | Phone (Fenway): 617-247-7555 | Phone (Sidney Borum, Jr. Center): 617-457-8140

**Email:** [myfenway@fenwayhealth.org](mailto:myfenway@fenwayhealth.org)

**Website:** [fenwayhealth.org](http://fenwayhealth.org)

**Service Hours:** Monday through Thursday, 7:30 am to 7:30 pm | Friday, 7:30 am to 6:30 pm | Saturday, 8:30 am to 1:30 pm

**Languages:** English & Spanish

**Description:** Fenway Health advocates for and delivers innovative, equitable, accessible health care, supportive services, and transformative research and education. They center LGBTQIA+ people, BIPOC individuals, and other underserved communities. The Sidney Borum, Jr. Health Center is a program of Fenway Health that provides safe, non-judgmental care for young people ages 12-29 who may not feel comfortable going anywhere else.

### Services

- *Primary Care:* Adults & Children, Women's Health, Transgender Health, Behavioral Health, Eye Care, Dental Care

## Harbor Health

**Address:** 1135 Morton Street, Mattapan, MA 02126-2834

**Phone:** 617-533-2300

**Website:** [www.hhsi.us](http://www.hhsi.us)

**Description:** Harbor Health Services is a non-profit public health agency with a mission to help individuals achieve their full potential through access to local, affordable services that promote health. Harbor provides medical, behavioral health, dental, and support services to more than 34,000 patients in Boston, the South Shore, and Cape Cod.

Harbor Health operates five community health centers:

- Geiger Gibson Community Health Center
- Daniel Driscoll – Neponset Health Center
- Harbor Community Health Center – Plymouth
- Harbor Community Health Center – Hyannis
- Ellen Jones Community Dental Center – Dennis

**Services:** [Elder Services](#) | [Dental Services](#) | [Behavioral Health](#) | [Recovery Services](#) | [HIV Services](#) | [THRIVE Clinic](#) | [Women's Health](#) | [Pediatrics](#) | [Pharmacy](#) | [Nutrition Services](#) | [WIC Program](#) | [Food Access](#)

## Harvard Street Neighborhood Health Center

**Address:** 632 Blue Hill Avenue, Dorchester, MA 02121

**Phone:** 617-825-3400 | **Pharmacy:** 617-265-0171

**Email:** [contact@harvardstreet.org](mailto:contact@harvardstreet.org)

**Website:** [www.harvardstreet.org](http://www.harvardstreet.org)

**Description:** Harvard Street Health Center operates two locations providing services to community members in the Greater Boston Area.

**Main Location Services:** [Family Medicine](#) | [Adolescent Clinic](#) | [OB/GYN, Dental Clinic](#) | [Adult Medicine](#) | [Pediatric Care](#) | [Optometry](#) | [Nutrition](#) | [Behavioral Health](#) | [Pharmacy](#) | [Podiatry](#) | [Laboratory](#) | [Cancer Screening](#) | [Family Planning](#)

**Veterans/Behavioral Health Center Services:** [Behavioral Health Treatment](#) | [Food Pantry](#) | [Veterans Center](#)

## Justice Resource Institute (JRI)

**Address:** 160 Gould Street, Suite 300, Needham, MA 02494-2300

**Phone:** 781-559-4900

**Email:** [wcallahan@jri.org](mailto:wcallahan@jri.org)

**Website:** [jri.org](http://jri.org)

**Description:** The Justice Resource Institute (JRI) works in partnership with individuals, families, communities and government to pursue the social justice inherent in opening doors to opportunity and independence.

**Services:** [Mental Health & Counseling Services](#) | [Crisis & Intensive Treatment](#) | [Developing Abilities](#) | [Therapeutic Schools & Educations Services](#) | [Health, Housing, & Residential Support](#) | [Community Based Youth & Family Support](#) | [Juvenile Justice Services](#) | [Developing Abilities](#) | [Workforce Development & Career Readiness](#)

## La Alianza Hispana

**Address:** 1000 Massachusetts Avenue, #101, Boston, MA 02118

**Phone:** 617-427-7175 | **Fax:** 617-442-2259

**Email:** [info@laalianza.org](mailto:info@laalianza.org)

**Website:** [www.laalianza.org](http://www.laalianza.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Languages:** Spanish and English

**Description:** La Alianza Hispana is a community-based organization providing culturally and linguistically appropriate health and education programs to the Latino Community of Greater Boston.

### Services:

- Mothers and Children in Process
- Adult Day Health Care
- Senior Programs

## Lamour Clinic Health Institute

**Address:** 44 Diauto Drive, Randolph, MA 02368

**Phone:** 781-885-7252

**Email:** [info@lamourclinic.org](mailto:info@lamourclinic.org)

**Website:** [lamourclinic.org](http://lamourclinic.org)

**Service Hours:** Monday through Thursday, 8:30 am to 7:30 pm | Friday, 8:15 am to 5:00 pm | Saturday, 9:00 am to 4:00 pm

**Description:** Lamour Clinic Health Institute is a multi-services community-based agency that is committed to advocating and providing community-based, culturally competent, and comprehensive programming services. Its mission is to provide behavioral health, therapeutic and community-based services that aid individuals, children, and families to achieve optimal daily functioning.

### Services

- [\*For Geriatrics \(65+\)\*](#): Community Support Program, Driver Alcohol Education, Recovery Coaching, Recovery Support Navigators
- [\*For Adults \(22-64\)\*](#): Applied Behavior Analysis, Community Support Program, Driver Alcohol Education, Second Offender Aftercare, Recovery Support Groups, Recovery Coaching, Recovery Support Navigators, Dialectic Behavioral Therapy Coaching.
- [\*For Adolescents \(13-21\)\*](#): Applied Behavior Analysis, In-Home Behavioral, In-Home Therapy, Recovery Coaching, Recovery Support Navigators, Driver Alcohol Education, Second Offender Aftercare, Recovery Support Groups, Dialectic Behavioral Therapy Coaching, Therapeutic Mentoring, Youth Development Learning Center.
- [\*For Children \(3-12\)\*](#): In-Home Behavioral, In-Home Therapy, Therapeutic Mentoring, Applied Behavior Analysis, Youth Development Learning Center.

## Mental Health Legal Advisors Committee

**Address:** 100 Hancock Street, Suite 1002, Quincy, MA 02171

**Phone:** 617-338-2345

**Email:** [MHLAC@mhlac.org](mailto:MHLAC@mhlac.org)

**Website:** [mhlac.org](http://mhlac.org)

**Description:** Mental Health Legal Advisors Committee (MHLAC) provides legal and policy advocacy for people with mental health challenges throughout the Commonwealth of Massachusetts. They also provide information and advice to individuals involved with the Massachusetts mental health system through the MHLAC Intake Line. If you need help or advice, you must call the MHLAC Intake Line and leave a voicemail message.

### Services:

- [Legal Help](#): Access to Mental Health Services, Access to Education, Group Home Evictions, Family Law Project, DCF Disability Accommodations and Modifications Intake Request Form, Free Legal Clinic
- [Advocacy](#): Supported Legislation, Opposed Legislation
- [Additional Resources](#): Online Library, Trainings, Useful Links

## Multicultural AIDS Coalition

**Address:** 9 Palmer Street, Roxbury, MA 02119

**Phone:** 617-442-1622

**Website:** [www.mac-boston.org](http://www.mac-boston.org)

**Service Hours:** Mon., Tues., Thurs., Fri., 10:00 am to 5:00 pm | Wed., 12:00 to 7:00 pm | Saturday, 11:00 am to 4:00 pm

**Waiting Time:** Clients can make appointments to received services or go to a drop in center.

**Languages:** Spanish, Some African Languages, English

**Description:** The Multicultural AIDS Coalition aims to mobilize communities of color to end the HIV epidemic. They provide integrated HIV/STI testing, including one-on-one counseling, screening for HIV, hepatitis C, syphilis, Chlamydia, and gonorrhea. In addition to testing, they also offer educational and support groups, and follow-up wrap around support services and navigation to treatment.

### Services

- *Drop-in Centers:* CONNECTED Boston and the Women Connecting Affecting Change programs offer clients a safe space to relax and receive comprehensive HIV/STI screening and navigation services to needed care, as well as ongoing personal and medication adherence support.
- [LGBTQ+ Elders of Color](#): Building community through social engagement events, creative programming and providing needed resources for health care and aging services.
- *Africans for Improved Access (AFIA):* Provides HIV/STI prevention, education, and support services to the African immigrant and refugee community in Massachusetts.

## Samaritans

**Address:** 41 West Street, 4th Floor, Boston, MA 02111

**Phone:** 617-536-2460 | **Suicide Hotline:** 988

**Email:** [info@samaritanshope.org](mailto:info@samaritanshope.org)

**Website:** [samaritanshope.org](http://samaritanshope.org)

**Description:** Samaritans' mission is to reduce the incidence of suicide by alleviating despair, isolation, distress, and suicidal feelings among individuals in the community. Their suicide hotline is available 24 hours a day, where individuals can receive help from a trained volunteer offering nonjudgmental support. They also provide suicide prevention education to the public and offer support services to those who have lost a loved one to suicide.

## Steppingstone Incorporated

**Address:** 123 Durfee Street, Fall River, MA 02720

**Website:** [www.steppingstoneinc.org](http://www.steppingstoneinc.org)

**Description:** Steppingstone Incorporated's mission is to strengthen quality of life among individuals and families in the community through providing comprehensive client-center programs and services that enhance well-being and promote independence.

**Services:** Residential Rehabilitation | Outpatient Rehabilitation | Housing for Homeless | Peer Recovery Support | Coordinated Care | Pregnancy Support | Reentry Programming

## The Dimock Center

**Address:** 45 Dimock Street, Roxbury, MA 02119

**Phone:** 617-442-8800

**Email:** [info@dimock.org](mailto:info@dimock.org)

**Website:** [www.dimock.org](http://www.dimock.org)

**Description:** The Dimock Center provides the residents of Boston with convenient access to high quality, low-cost health care, and human services.

### Services

- *Health Services:* Offers a range of primary and specialty medical care as well as integrated behavioral health care for people of all ages.
- *Behavioral Health:* Offers BH and mental health support to people of all ages. These include inpatient programs for people in recovery from substance use disorder as well as outpatient counseling for youth and adults through their health center.
- *Child and Family Services:* Offers educational and support services for expectant families and children from birth through age five.

## Therapy Matcher

**Phone:** 1-800-242-9794

**Email:** [info@therapymatcher.org](mailto:info@therapymatcher.org)

**Website:** [www.therapymatcher.org](http://www.therapymatcher.org)

**Service Hours:** Call or email any time, and a staff person will get back to you.

**Description:** Therapy Matcher is a free, confidential telephone referral service offered by the National Association of Social Workers, MA Chapter. Provides professional, personalized counseling referrals matched for location, specialty, and insurance or fee requirements.

**How it Works:** Call or email Therapy Matcher and leave a message with your name and phone number, and a social worker will call you back to help you define your counseling needs, answer questions about counseling, and recommend several potential therapists. Social works will:

- Ask about your preferences, including the issues you want to talk about, location, gender of clinician, and insurance or fee requirements.
- Suggest licensed clinical social workers who best match your needs and therapeutic goals.
- Continue to work with you until you find the right therapist.

## Upham's Corner Health Center

**Address:** 415 Columbia Road, Dorchester, MA 02125

**Phone:** 617-287-8000 | **Fax:** 617-287-1500

**Email:** [info@uphams.org](mailto:info@uphams.org)

**Website:** [uphamscornerhealthcenter.org](http://uphamscornerhealthcenter.org)

**Service Hours:** Monday through Thursday: 7:30 am to 8:00 pm | Friday, 10:00 am to 5:00 pm | Saturday: 9:00 am to 12:30pm

**Languages:** Spanish, English, Creole, Portuguese, French, Vietnamese, and Arabic

**Requirements & Restrictions:** Health Insurance/MassHealth. If you do not have insurance, the amount you pay will depend on your income and the number of people in your family. No one is denied access based on their ability to pay.

**Descriptions:** Upham's Corner Health center provides comprehensive health and social services for adults and children. Every patient is assigned to a primary care provider that oversees the patient's care by working with a team of clinicians.

### Services

- *Medical Care:* Adolescent Health, Adult/Internal Medicine, Behavioral Health, Dental Care, Eye Care, Family Medicine, Laboratory, Pediatrics, Pharmacy, Radiology, Substance Use, Urgent Care
- *Support Programs:* Community Health Advocates, Interpreter Services, Nutrition Counseling, VIP (Violence Intervention Program), WIC (Women, Infants, & Children)
- *Services for Seniors:* Upham's Elder Service Plan/ PACE, Home Health Care/Visiting Nurse, Senior Care Options Plan

## Whittier Street Health Center

**Address:** 1290 Tremont Street, Roxbury, MA 02120

**Phone:** 617-427-1000 | **Fax:** 617-989-3247

**Email:** [contact@wshc.org](mailto:contact@wshc.org)

**Website:** [www.wshc.org](http://www.wshc.org)

**Service Hours:** Monday through Friday, 8:30 am to 8:00 pm | Saturday, 8:30 am to 5:00 pm

**Requirements & Restrictions:** Patients are accepted regardless of ability to pay.

**Languages:** English, Spanish, Swahili, Arabic, Bosnian, Krio, Portuguese, Yoruba, Russian, Farsi, Somali, Urdu, Haitian Creole

**Description:** Whittier Street Health Center is dedicated to providing high quality and accessible clinical services to all of their patients.

### Services

- *Clinical Services:* [Primary Care](#), [Specialty Care](#), Oral & Eye Care, [General Dentistry](#), Oral Surgery, and Orthodontics, [Eye Care](#), Pharmacy
- *Community Health Programs:* [Anti-Violence Programming](#), [Community Outreach and Education Services](#), [Post Prison Release/ Re-Entry Program](#)

Whittier Street Health Center accepts walk-ins. When the Center is closed, a 24/7 live answering service will attend to all calls and direct to a provider on call.

# Substance Use Disorder

## AdCare Treatment Centers

**Address:** 1419 Hancock Street, Suite 201, Quincy, MA 02169

**Other Locations:** AdCare Hospital (107 Lincoln St. Worcester)

**Phone:** 866-279-7444 | **Criminal Justice Services:** 508-763-2107

**Email:** [acjs@adcare.com](mailto:acjs@adcare.com)

**Website:** [adcare.com](http://adcare.com)

**Service Hours:** Main phone line is open 24 hours a day, 365 days a year.

**Description:** AdCare's mission is to improve the lives of patients and families by providing safe and effective recovery-based substance use treatment.

### Services

- **Criminal Justice Services:** Substance Use Treatment, Adult Education, Life-skills Programs, Vocational Readiness, and Reentry Support.
- **Online services:** Virtual Support Meetings & AdCare Telehealth Services
- **Inpatient:** Residential drug and alcohol treatment
- **Outpatient:** outpatient programs that provide comprehensive individualized treatment services
- **Families:** counseling and support for family members of those battling addiction

## AHOPE: Boston Public Health Commission

**Address:** 774 Albany Street, 1st Floor Boston, MA 02118

**Phone:** 617-534-3976

**Email:** [smackin@bphc.org](mailto:smackin@bphc.org) | [challett@bphc.org](mailto:challett@bphc.org)

**Website:** [nasen.org/sep/ahope-boston-public-health-commission](http://nasen.org/sep/ahope-boston-public-health-commission)

**Description:** AHOPE is a harm reduction and needle exchange site providing a range of services to individuals actively battling substance use disorder including integrated HIV, hepatitis, and STI testing.

**Services:** Free legal, and anonymous needle exchange. Referrals to HIV, Hepatitis, and STI treatment. Overdose prevention education and training. Risk reduction supplies to reduce the spread of HIV and Hepatitis C infection. Risk reduction counseling, supported referrals to all modalities of substance abuse treatment. AHOPE services are available at the walk-in center at 774 Albany Street and through mobile van and outreach sites around Boston.

## Alcoholics Anonymous

**Address:** 12 Channel Street, Suite 604, Raymond L. Flynn Marine Park, Boston, MA 02210

**Phone (English):** 617-426-9444 | **Phone (Spanish):** 617-764-0361

**Website:** [aaboston.org](http://aaboston.org)

**Service Hours:** Monday through Friday: 9:00 am to 9:00 pm | Weekends & holidays: 12:00 pm to 9:00 pm

**Languages:** English, Spanish, Portuguese

**Description:** AA offers participants information on alcohol and substance use disorder treatment. Meetings and hotline available. Local online and in-person meetings are listed on website. Listings of online meetings outside the area can be found at <https://aa-intergroup.org/>.

## Casa Esperanza, Inc.

**Address:** 302 Eustis Street, Roxbury, MA 02119

**Phone:** 617-445-1123

**Email:** [info@casaesperanza.org](mailto:info@casaesperanza.org)

**Website:** [www.casaesperanza.org](http://www.casaesperanza.org)

**Languages:** Spanish and English.

**Description:** Casa Esperanza, Inc. is a bilingual and bicultural behavioral health center that specializes in providing a continuum of comprehensive behavioral health, primary care, and support services in Spanish and English to the Latine community in Massachusetts.

### Services

- [Men's Program](#): 4-6-month residential treatment program for men recovering from alcohol and drug addiction. For more information, click here.
- [Latinas y Niños Center](#): 6-12 month residential treatment program that focuses on the unique cultural and social needs of Latina women in recovery and their children.
- [Familias Unidas Relapse Prevention & Outpatient Services Program](#): For more information, click here.
- [Conexiones Clinical Stabilization Services](#): 14-day bedded program providing clinical stabilization services to men and women in recovery from alcohol and substance use
- [Peer & Graduate Services](#)
- [Supportive Housing](#)

## CASPAR, Inc.

**Address:** 240 Albany Street, Cambridge, MA 02139

**Street Outreach Team Phone:** 617-592-6895

**Website:** <https://www.baycovehumanservices.org/caspar>

**Requirements & Restrictions:** For residents of Cambridge or Somerville. May be eligible if resident of Cambridge or Somerville before incarceration. Services meant for people that struggle with substance use disorder addiction.

**Languages:** English, Spanish

**Description:** CASPAR, (Cambridge And Somerville Program for Addiction Recovery) is a community-based non-profit organization founded in 1970 in response to the growing need for substance use disorder treatment.

### Services

- *First Step Street Outreach*: brings lifesaving supports to unsheltered homeless adults who are impacted by behavioral health challenges, substance use, and medical complications associated with life on the streets.
- *Emergency Services Center (ESC)*: 24-hour shelter for adults, with no sobriety requirements for admission. The ESC uses a reserved bed system for 52 beds, and a lottery system for 8 emergency beds. Shelter is located at 240 Albany St., Cambridge. Call 617-661-0600 for more information.
- *Residential Recovery Programs*: provides gender specific recovery treatment in Cambridge and Somerville for adults 18+ who have completed detox and seeking to stabilize in early recovery. Call 617-623-5277 for CASPAR II, and 617-661-6020 for Women's Place
- *Enhanced Residential Recovery Program*: provides enhanced residential recovery treatment for adults 18+ who are experiencing co-occurring substance use disorder and behavioral health challenges. Call 617-628-8188 for New Day, and 617-623-5277 for CASPAR I.

## Gavin Foundation

**Address:** 70 Devine Way, Boston, MA 02127

**Phone:** 617-268-5000

**Website:** [www.gavinfoundation.org](http://www.gavinfoundation.org)

**Description:** The Gavin Foundation operates more than a dozen adult and youth programs independently or in collaboration with other agencies. See more information below and on the website.

### Services:

- *Inpatient Treatment:* [McGahan Center](#)
- *Residential Programs:* [Charlestown Recovery House](#), [Gavin House](#), [Hamilton House](#), [Eileen's House for Women](#), [Graduate Centers](#)
- *Community Programs:* [Center for Recovery Services](#), [Devine Recovery Center](#)
- *Collaboration Programs:* [Access to Recovery \(ATR\)](#), [Recovery Coaches Program](#), [Services Over Sentences](#), [Behavioral Health Support for Justice Involved Individuals](#).

## Hope House

**Address:** 8 Farnham Street, Boston, MA 02119

**Phone:** 617-971-9360

**Email:** [awalker@hopehouseboston.org](mailto:awalker@hopehouseboston.org)

**Website:** [hopehouseboston.org](http://hopehouseboston.org)

**Description:** Hope House's mission is to provide individualized treatment to those living with a substance use disorder (SUD). Individuals will receive education and support allowing them to pursue their life interests with families, employers, and be self-sufficient members of their communities.

**Services:** [Residential Addiction Treatment](#) | [Outpatient Addiction Treatment](#) | [Aftercare](#)

## Massachusetts Access to Recovery (ATR)

**Phone:** 1-855-491-4567

**Email:** [atr@ahpnet.com](mailto:atr@ahpnet.com)

**Website:** [www.ma-atr.org](http://www.ma-atr.org)

**Requirements & Restrictions:** Participants cannot refer themselves. To be referred, individuals must already be working with a treatment provider who is authorized to make ATR referrals. ATR only accepts referrals from authorized referral portals. Check with your provider to see if they're authorized to make ATR referrals or contact the BSAS Substance Use Helpline (800-327-5050) to discuss your options.

**Description:** Access to Recovery (ATR) is a recovery-based program run by the Massachusetts Dept. of Health, for individuals who are in early recovery from substance use disorder (SUD). The goal of the program is to support participants in reaching their personalized recovery goals by providing care coordination, job training and supportive services designed with an emphasis on addressing barriers to employment.

ATR is offered at the following locations:

- Institute for Health & Recovery Springfield (155 Maple Street, Suite 304, Springfield)
- Institute for Health & Recovery Downtown Boston (105 Chauncy Street, Suite 602, Boston)
- Gavin Foundation South Boston (70 Devine Way, South Boston)
- Gavin Foundation New Bedford (13 North 6th Street, New Bedford)
- Institute for Health & Recovery Lowell (97 Central Street, Suite 207, Lowell)
- Gavin Foundation Worcester (101 Pleasant Street, Suite 101, Worcester)

## Massachusetts Substance Use Helpline

**24/7 Helpline:** 1-800-327-5050

**Website:** [helplinema.org](http://helplinema.org)

**Description:** The Massachusetts Substance Use Helpline is the only statewide, public resource for finding substance use treatment, recovery, and problem gambling services. Helpline services are free and confidential. Their caring, trained Specialists help callers understand the treatment system and their options.

## NamaStay-Sober

**Phone:** 617-750-7020

**Email:** [hello@namastaysober.com](mailto:hello@namastaysober.com)

**Website:** [namastaysober.org](http://namastaysober.org)

**Description:** NamaStay Sober supports individuals in addiction recovery through yoga, fitness, meditation, and sober social community events, helping people reconnect as they work toward sobriety. By joining the community, participants have access to a network of peers, support, and wellness resources, helping them create a healthier, sober lifestyle.

**Services:** [NamaStay Sober Impact Club](#) | [Community Events](#)

## New England Region of Narcotics Anonymous

**24/7 Helpline:** 1-866-624-3578

**Email:** [info@newenglandna.org](mailto:info@newenglandna.org)

**Website:** [www.nerna.org](http://www.nerna.org)

**Languages:** English, Spanish, & Vietnamese

**Description:** Narcotics Anonymous is a nonprofit fellowship or society of men and women for whom drugs had become a major problem. They are recovering addicts who meet regularly to help each other stay clean. NA is a program of total abstinence from all drugs. The only requirement for membership is the desire to stop using.

## New Horizons Medical

**Address:** 285 Main Street, Fitchburg, MA 01420

**Fitchburg Location:** 978-488-0889 | **Haverill Location** (62 Brown Street): 978-361-9993

**Email:** [info@newhorizonmed.com](mailto:info@newhorizonmed.com)

**Website:** <https://newhorizonsmedical.org/>

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Description:** New Horizons Medical offer low-cost mental health, substance use, and psychiatry treatment, and accept most health plans in Massachusetts which often makes treatment almost free to patients with qualified insurance.

**Services:** [Opioid Addiction](#) | [Alcoholism Treatment](#) | [Day Treatment Program](#) | [Psychiatry](#) | [Mental Health](#)

## Office Based Addiction Treatment, Boston Medical Center

**Address:** 801 Massachusetts Avenue, Boston, MA 02119

**Phone:** 617-414-4123

**Website:** [www.bmc.org/office-based-addiction-treatment-obat](http://www.bmc.org/office-based-addiction-treatment-obat)

**Service Hours:** Monday through Thursday 8:00 am to 8:00 pm | Friday, 8:00 am to 12:00 pm

**Description:** The Boston Medical Center Office Based Addiction Treatment (OBAT) Program treats patients with approved medications for substance use disorders. Patients receive specialized treatment for their substance use disorder integrated within a primary care setting, allowing all their medical needs to be addressed by a team of providers. The OBAT Program has been recognized nationally and replicated within many outpatient settings, including primary care, family medicine, behavioral health, and OB/Gyn practices, among others.

### Services

- *Substance Use Disorder Treatment:* opioid, alcohol, benzodiazepine, and stimulant use disorders, trained addiction experts (including nurses, physicians, nurse practitioners, social workers, psychiatrists, patient care coordinators, medical assistants, and recovery coaches),
- *Medications for Opioid Use Disorder (MOUD):* same-day medication access, direct telephone access to the nursing team, compassionate and non-judgmental care, harm reduction services and resources, specialized services to justice-involved individuals, adolescents, pregnant and post-partum women, and those with brain injuries.
- *Assistance Accessing Benefits:* food, IDs, employment, insurance
- *Behavioral Health and Psychiatric Services*

## Out For Good Behavioral Services, Inc.

**Address:** 2 Granite Avenue, Suite 260, Milton, MA 02186

**Phone:** 617-980-8835 | **Fax:** 617-708-0296

**Email:** [info@outforgoodinc.com](mailto:info@outforgoodinc.com)

**Website:** [www.outforgoodinc.com](http://www.outforgoodinc.com)

**Service Hours:** Monday through Friday, 9:00 am to 7:00 pm

**Description:** Out For Good Behavioral Services, Inc. has a Re-Entry Program to assist in the process of reintegrating individuals who have been incarcerated back into society. This process can be challenging due to obstacles with finding employment, housing, and accessing healthcare.

**Services:** CORI Sealing & Checks | Substance Use Disorder Counseling | Mental Health Counseling | Career Counseling

## Project Promise, Institute for Health and Recovery

**Address:** 255 River Street, Mattapan, MA 02136

**Intake Line:** 617-661-3991

**Email:** [intake@healthrecovery.org](mailto:intake@healthrecovery.org)

**Website:** [www.healthrecovery.org/projects/project-promise](http://www.healthrecovery.org/projects/project-promise)

**Description:** Project Promise is a caring and flexible outpatient program for pregnant and parenting people, offering support to help clients heal and recover from substance use and mental health challenges. They understand that recovery is not easy, and that nobody can do this alone. Staff are passionate about helping clients realize their full potential as a parent and as an individual. They offer clinical and support services, practical help, and connection to other parents in recovery.

**Services:** Group Therapy | Individual Therapy | Family Therapy | Recovery Coaching | Assessment and Care Planning | Intensive Case Management

## Safe & Sound Recovery Center

**Address:** 774 Albany Street, Boston, MA 02118

**Phone:** 617-534-7783

**Email:** [info@bphc.org](mailto:info@bphc.org)

**Website:** [boston.gov/government/cabinets/boston-public-health-commission/mental-and-emotional-health/safe-and-sound-recovery-center](http://boston.gov/government/cabinets/boston-public-health-commission/mental-and-emotional-health/safe-and-sound-recovery-center)

**Description:** Safe and Sound Recovery Center, part of the Boston Public Health Commission, provides peer-led, outpatient substance use services. Located in Boston, the center's goal is to support people in their journey to sobriety through various programs, including recovery coaching, support groups, and peer leadership training.

### Services:

- *Recovery Coaching & Planning:* Personalized support to help individuals develop a tailored plan for recovery.
- *Substance Use Support Groups:* The center offers morning AA/NA meetings (Tuesday to Thursday at 9:30 a.m.) and various group therapies, including relapse prevention, mindfulness, anger management, and cognitive behavioral therapy (CBT).
- *Peer Leadership Training:* Opportunities for those in recovery to learn leadership skills and provide support to others.
- *Individual Counseling & Psychotherapy:* One-on-one therapy to address substance use disorders.
- *Spanish Language Groups:* Services include groups like Temprana Recuperation and Grupo de Prevencion de Recaida.
- *Case Management Services:* Assistance with connecting to additional services, resources, and care coordination.
- *On-Site Healthcare Services:* Access to primary care services, HIV and STI testing, and drug screening if needed.
- *Transportation Assistance:* Available for eligible clients.

## Spectrum Health Systems

**Address:** 149 Oak Street, Westborough, MA 01581

**Phone:** 508-792-5400

**Email:** [info@spectrumsys.org](mailto:info@spectrumsys.org)

**Website:** [www.spectrumhealthsystems.org](http://www.spectrumhealthsystems.org)

**Description:** Spectrum Health Systems offers a continuum of CARE accredited addiction and mental health treatment services throughout Massachusetts, serving more than 6,000 individuals each day. Spectrum also operates residential programs for adolescents and young adults committed to the Massachusetts Department of Youth Services, and contract with state and county correctional authorities to provide specialized programming for justice-involved individuals.

**Services:** Inpatient Services | Outpatient Services | Adolescent Services | Peer Recovery Support

## STEPRox Recovery Support Center

**Address:** 153 Blue Hill Avenue, Roxbury, MA 02119

**Phone:** 617-442-7837

**Email:** [lleverett@northsuffolk.org](mailto:lleverett@northsuffolk.org)

**Website:** <http://facebook.com/StepRoxRecoverySupportCenter/>

**Service Hours:** Monday through Friday, 9:30 am to 8:00 pm | Saturday, 10:00 am to 6:00 pm

**Description:** STEP Rox is a peer-led, non-clinical support center that offers social and peer support for those with substance use disorders. They offer supports that engage, educate, and support members as they seek their own personal path to lasting recovery.

**Services:** Recovery Coaches | Support Group Networks | Volunteer Opportunities

## Victory Programs Inc.

**Address:** 404 South Huntington Avenue, Jamaica Plain, MA 02130

**Phone:** 617-541-0222 | **Fax:** 617-541-0094

**Email:** [development@vpi.org](mailto:development@vpi.org)

**Website:** [www.vpi.org](http://www.vpi.org)

**Description:** Victory Programs opens doors to recovery, hope and community for individuals and families facing homelessness, addiction or other chronic illnesses like HIV/AIDS. Services include short and long-term residential treatment programs, affordable housing opportunities, and HIV/AIDS case management and housing opportunities. They also offer HIV/HCV/STI testing, with several HIV drop-in centers located throughout Boston.

### Services:

- *Housing:* When folks are safely housed, they're much more likely to address their health, addictions, and other issues. Their housing model offers stabilization services, emergency shelter, supportive housing, housing search and advocacy, case management, and more.
- *Community-Based Housing:* Victory Programs' Community-Based Housing Division is dedicated to helping individuals and families achieve and maintain stable housing. Through three key programs—Rental Assistance, Keys to Home, and Paths to Victory—we provide critical support in housing search, advocacy, tenancy preservation, and long-term stability.
- *Recovery:* They address substance use disorders, co-occurring mental health concerns, HIV/AIDS, Hepatitis C, and other chronic conditions with the education, tools, resources, and ongoing support people need to regain their health, prevent and manage relapse, and maximize their independence.
- *Prevention:* On the streets, at their Boston Living Center and Victory Connector, and across programs, they work to prevent chronic conditions and overdoses. They provide HIV, Hepatitis C, and STI testing and counseling; a healthy meals program; prevention and safety kits; and an array of education, navigation, and support services.

# Support Groups

## Back On My Feet Boston

**Address:** 361 Newbury Street, Boston, MA 02115

**Phone:** 617-221-9508

**Email:** [Jennifer.hyde@backonmyfeet.org](mailto:Jennifer.hyde@backonmyfeet.org)

**Website:** [www.backonmyfeet.org](http://www.backonmyfeet.org)

**Requirements & Restrictions:** Members commit to running/walking with one of their six teams in the Boston area Monday, Wednesday and Friday mornings. After 3 mornings of participation, they are able to receive team gear, including a pair of running shoes. After 30 days in the program, members with 90% attendance earn the opportunity to move into the second phase of the program called Next Steps, which provides educational support, job training programs, employment partnership referrals and housing resources. Members can earn financial assistance to remove barriers to employment and housing such as work supplies, transportation and security deposits. All interested members and volunteers must complete paperwork prior to attending their first run. Potential members must be clean and sober to participate. Cannot accept level 3 sex offenders.

**Description:** Back on My Feet Boston empowers people to achieve economic independence through running and community. Staff work with people experiencing homelessness or substance use disorder who currently reside within shelters and recovery facilities.

**How It Works:** Participants run and walk 2-3 times a week to build a sense of community and responsibility. With the support of workforce development, their members can work toward sustainable employment and self-sufficiency. Groups meet every Monday, Wednesday, and Friday. New members and volunteers are always welcome!

- Team Hope meets at 5:45 am outside of 8 Farnham Street, Boston
- Team Common Ground/Vets meets at 5:45 am near the Park St. MBTA Station at Park / Tremont Streets, Boston

## Bay State Community Services

**Address:** 1120 Hancock Street, Quincy, MA 02169

**Phone:** 617-471-8400

**Email:** [Info@baystatecs.org](mailto:Info@baystatecs.org)

**Website:** [baystatecs.org](http://baystatecs.org)

**Description:** Bay State Community Services (BSCS) is a comprehensive social services agency that provides counseling outpatient services, day programming, peer recovery support, recovery coaching, and child and family home-based services. BSCS hosts the Quincy and Plymouth Family Resource Centers.

### Other Locations:

- A New Way Recovery Center: 85 Quincy Avenue, Quincy (Suite B)
- Home Based Child and Family Services: 400 Washington Street, Braintree
- Home Based Child and Family Services: 4303 Court Street, Plymouth
- Turning Point Recovery Center: 32 Common Street, Walpole

## **Boston Community Justice Support Center, Suffolk County Courthouse**

**Address:** 3 Pemberton Square, Boston, MA 02108 (Room 114)

**Email:** [sandra.brown@jud.state.ma.us](mailto:sandra.brown@jud.state.ma.us)

**Phone:** 617-788-3500 | **Fax:** 617-936-2428

**Website:** [www.mass.gov/info-details/find-out-how-community-justice-support-centers-work](http://www.mass.gov/info-details/find-out-how-community-justice-support-centers-work)

**Description:** The Community Justice Support Center (CJSC) at Suffolk County Court is one of 18 CJSCs across the state. Clients attend CJSC to participate in programs designed to improve their lives and avoid further criminal justice involvement.

**Services:** Each CJSC offers about 15 different programs, including cognitive behavioral treatment for Substance Use Disorder (SUD), employment counseling, and Adult Basic Education, GED/HiSET, and post-secondary preparation. Typically, CJSC attendance is ordered by the court pursuant to G. L. c. 211F § 3, but it can also be a condition of parole or pre-release.

## **Boston Project Rebound Reentry Services**

**Address:** 39 Cliff Street, Dalton, MA 01226

**Phone:** 857-990-8549

**Email:** [stevenprovost570@gmail.com](mailto:stevenprovost570@gmail.com)

**Website:** [bostonprojectrebound.org](http://bostonprojectrebound.org)

**Description:** The mission of Boston Project Rebound Reentry Services, Inc. is to facilitate the successful reintegration of formerly incarcerated individuals into the community by assisting with education, employment, support in parole or probation, obtaining benefits, housing, building relationships, spiritual support, and supportive connections to other services in the community post release. Project Rebound serves both formerly incarcerated individuals, and those who are still incarcerated in correctional facilities, including individuals convicted of sex offenses.

Project Rebound recently moved locations but continues to serve individuals statewide, with virtual support options available to all Massachusetts residents.

**Services:** Veterans Laws & Benefits | Birth Certificate Access | Housing Availability | Sex Offender Resources | Reentry Program Options | Employment Resources | Legal Resources | Self-help Resources

## **Friends Meeting at Cambridge**

**Address:** 5 Longfellow Park, Cambridge, MA 02138

**Phone:** 617-876-6883

**Email:** [office@fmcquaker.org](mailto:office@fmcquaker.org)

**Website:** [fmcquaker.org/community/committees-and-groups](http://fmcquaker.org/community/committees-and-groups)

**Service Hours:** Sharing Circle, Wednesdays at 6:00 pm | Young Adult Friends Group, 4th Sunday of the month at 6:15pm

**Description:** Friends Meeting at Cambridge is a faith-based organization made up of Quaker residents who volunteer to run several community groups where all are welcome.

### **Services:**

- Ad Hoc Disability and Accessibility Awareness and Coordination Group
- Family Worship Group
- LGBTQ+ Community Group
- Prayer Circle
- Sharing Circle is comprised of formerly incarcerated individuals and their loved ones. Begins at 6:00 accompanied by a home cooked meal.
- Young Adult Friends Monthly Potluck (members must be between 18 and 35) Occurs every 4th Sunday at 6:15 pm

## Jericho Circle

**Address:** 160 Alewife Brook Parkway, Cambridge, MA 02138 (#1102)

**Email:** [info@jerichocircle.com](mailto:info@jerichocircle.com)

**Website:** [www.jerichocircle.org](http://www.jerichocircle.org)

**Description:** Jericho Circle works to reduce recidivism. They support and guide individuals on their emotional healing journeys during incarceration and upon reentry, serving their communities, modeling resilience and promoting positive change. Jericho Circle has 20 years of history running emotional circles inside the walls of prisons in New England. Their reentry circles, mentoring and other support initiatives are designed to help returning citizens begin or continue their healing journey on the other side of the wall.

## Louis D. Brown Peace Institute

**Address:** 15 Christopher Street, Dorchester, MA 02122

**Phone:** 617-825-1917 | **Fax:** 617-265-2278

**Email:** [info@ldbpeaceinstitute.org](mailto:info@ldbpeaceinstitute.org)

**Website:** [ldbpeaceinstitute.org](http://ldbpeaceinstitute.org)

**Description:** The Louis D. Brown Peace Institute provides services that are consistent and compassionate for families of murdered loved ones and families of incarcerated loved ones to prevent cycles of retaliatory violence.

**Services:** Survivors Outreach Services | Community Re-Entry Preparation Services | Holistic Healing Workshops | Stars & Stripes Girls Group | Healing & Recovery Support Group | We're Still Here Writing Workshops | Mindfulness

## Out For Good, Inc.

**Address:** 2 Granite Avenue, Milton, MA 02186

**Phone:** 617-980-8835

**Email:** [Info@outforgoodinc.com](mailto:Info@outforgoodinc.com)

**Website:** [www.outforgoodinc.com](http://www.outforgoodinc.com)

**Description:** Out For Good, Inc. has a Re-Entry Program to assist in the process of reintegrating individuals who have been incarcerated back into society. This process can be challenging due to obstacles with finding employment, housing, and accessing healthcare.

**Services:** CORI Sealing | CORI Checks | Substance Use Disorder Counseling | Mental Health Counseling | Career Counseling | Notary Public

## Parole Regional Reentry Centers

**Address:** 60 Clayton Street, Dorchester, MA 02122 (1st Floor)

**Phone:** 617-376-6260

**Email:** [eopsinfo@state.ma.us](mailto:eopsinfo@state.ma.us)

**Website:** [www.mass.gov/service-details/inmate-reentry-programs](http://www.mass.gov/service-details/inmate-reentry-programs)

**Other Locations:** Visit website for information on regional locations

**Description:** The Massachusetts Parole Board operates regional reentry centers across the state. These centers help previously incarcerated individuals make the transition from prison to the community. These centers are open to released individuals with no post-release supervision. Upon release, staff may be able to bring individuals to the reentry center closest to their release address. This program is also available to formerly incarcerated individuals at any time after they are released.

## **Roca, Inc.**

**Address:** 101 Park Street, Chelsea, MA 02150

**Phone:** 617-889-5210

**Email:** [chelsea@rocainc.com](mailto:chelsea@rocainc.com)

**Website:** [www.rocainc.org](http://www.rocainc.org)

**Description:** Roca's mission is to be a relentless force in disrupting incarceration, poverty, and racism by engaging the young adults, police, and systems at the center of urban violence in relationships to address trauma, find hope and drive change.

### **Services:**

- [Young Adults](#): Works with young men and women to build trust and teach emotional skills.
- [System Partners](#): Build relationships with law enforcement, community providers, experts, and thought partners.

## **THRIVE Communities**

**Address:** 99 Market Street, Lowell, MA 01853

**Phone:** 978-483-0211

**Email:** [communication@thrivema.org](mailto:communication@thrivema.org)

**Website:** [www.thrivema.org](http://www.thrivema.org)

**Description:** THRIVE's mission is to empower communities to welcome and support their neighbors transitioning from incarceration. Founded in 2015 as a community-based response to the challenges faced by adults returning from prison, THRIVE disrupts cycles of incarceration, isolation, and social harm by organizing and supporting grassroots efforts for restorative reentry, community building, and leadership development among those most impacted by incarceration – returning citizens and local community members alike. THRIVE Communities is designed to empower returning community members and more deeply engage local community members in experiences of reentry and accountability. When wholeness and justice replace cycles of incarceration and oppression, communities THRIVE.

## **Union of Minority Neighborhoods**

**Address:** 42 Seaverns Avenue Jamaica Plain, MA 02130

**Phone:** 617-522-3349 | **Fax:** 617-522-3351

**Email:** [info@umnunity.org](mailto:info@umnunity.org)

**Website:** [unionofminorityneighborhoods.org](http://unionofminorityneighborhoods.org)

**Description:** Union of Minority Neighborhoods (UMN) is committed to fully engaging and training communities of color to be active participants rebuilding their communities. UMN organizes and trains people of color and low-income people to end discriminatory policies and practices that limit their access to political, economic and social power.

## **YardTime Inc.**

**Address:** 292 Newbury Street Boston, Ma 02115

**Email:** [info@yardtimeent.org](mailto:info@yardtimeent.org)

**Website:** <https://www.yardtimeent.org/>

**Description:** YardTime INC is a non-profit that aims to empower returning citizens by addressing their mental health needs, facilitating their successful reentry into society, and strengthening family bonds. For most up to date information, go to their [Facebook page](#).

### **Services:**

- [Men's Mental Health Group](#): Participants can sign up and join a community of active and engaged fathers in their families and neighborhoods

# Housing

## Housing & Shelters

### **Bristol Lodge Men's Shelter**

**Address:** 27 Lexington Street, Waltham, MA 02452

**Phone:** 781-893-0108

**Email:** [bristolodge@mhsainc.org](mailto:bristolodge@mhsainc.org)

**Website:** [www.mhsainc.org/shelter](http://www.mhsainc.org/shelter)

**Requirements & Restrictions:** 18 years or older. Dry facility: Participants must remain sober and free of intoxicating substances of any type. 90-day maximum stay, plus a 30-day waiting period before readmission

**Description:** The Bristol Lodge Men's Shelter provides temporary, emergency shelter accommodations for 45 homeless adult men. It operates on a first-come, first-served basis. If you are in need of a bed, you must go through the pre-screening process by calling 781-893-0108, Monday through Friday. Upon completion of the intake process, clients are given access to individualized case management services, meant to address and provide referrals for a wide spectrum of topics, including housing, employment, mental health, substance use disorder, financial insecurity, nutrition and more.

### **Bristol Lodge Women's Shelter**

**Address:** 205 Bacon Street, Waltham, MA 02451

**Phone:** 781-893-0108

**Email:** [bristolodge@mhsainc.org](mailto:bristolodge@mhsainc.org)

**Website:** [mhsainc.org/programs/shelter](http://mhsainc.org/programs/shelter)

**Requirements & Restrictions:** 18 years or older. Dry facility: Participants must remain sober and free of intoxicating substances of any type. 90-day maximum stay, plus a 30-day waiting period before readmission.

**Description:** The Bristol Lodge Women's Shelter provides temporary, emergency shelter accommodations for 12 homeless adult women. It operates on a first-come, first-served basis. If you are in need of a bed, you must go through the pre-screening process by calling 781-893-0108, Monday through Friday. Phone calls are accepted beginning at 9:00 am. Upon completion of the intake process, clients are given access to individualized case management services meant to address and provide referrals to services including housing, employment, mental health, substance use disorder, financial insecurity, nutrition and more.

## Boston Rescue Mission

**Address:** 39 Kingston Street, Boston, MA 02111

**Phone:** 617-338-9000

**Email:** [info@brm.org](mailto:info@brm.org)

**Website:** [www.brm.org](http://www.brm.org)

**Description:** Boston Rescue Mission offers a variety of programs that prevent homelessness and support the recovery, health, faith, and independence of those who have a history of substance use disorder, incarceration, and homelessness.

### Services

- [Preventing Homelessness](#): Outpatient Counseling, Sober Living Communities, Food Pantry, Job Readiness
- [Paws for Serenity](#) (Animal Assisted Therapy)
- [Ending Homelessness, One Person at a Time](#): Emergency Overnight Shelter, “Dry” Sober Beds and Support Services, Rapid Rehousing & Stabilization Program, Safe Haven Veterans Program
- [Veterans Programs](#)
- [Meal Programs](#): In House Meal Program, Saturday Morning Outreach

## Brooke House, Community Resources for Justice

**Address:** 107 Park Drive, Boston, MA 02115

**Phone:** 617-867-0300

**Email:** [crj@crj.org](mailto:crj@crj.org)

**Website:** [www.crj.org/divisions/social-justice-services/programs](http://www.crj.org/divisions/social-justice-services/programs)

**Requirements & Restrictions:** Serving men referred by the county sheriffs’ departments, the Massachusetts Department of Correction, the Massachusetts Parole Board, or the Massachusetts Probation service.

**Description:** Brooke House is a 65-bed Community based Residential Reentry Program for male returning citizens. Residents receive evidence-based case management and in-house clinical services that emphasize successful reentry.

## Cambridge Multi-Service Center

**Address:** 362 Green Street, 1st Floor, Cambridge, MA 02139

**Phone:** 617-349-6340

**Email:** [kmjoyce@cambridgema.gov](mailto:kmjoyce@cambridgema.gov)

**Website:** [www.cambridgema.gov/Services/HomelessandEvictionPreventionServices](http://www.cambridgema.gov/Services/HomelessandEvictionPreventionServices)

**Description:** The Multi-Service Center (MSC), a division of the Department of Human Service Programs, is a collaboration of case managers who help people with housing challenges. Staff serve members of the Cambridge community who are low-income, experiencing housing instability, or experiencing homelessness. MSC staff also work closely with departments across the City, including the Office of the Housing Liaison, the Community Development Department Housing Division, and the Human Rights Commission, as well as other nonprofit partners, to connect residents with housing resources.

### Services:

- *Case Management Services:* Contact Stephanie Grey at [sgray@cambridgema.gov](mailto:sgray@cambridgema.gov)
- *Homeless Case Management Services:* Contact Jose Gonzalez at [jgonzalez@cambridgema.gov](mailto:jgonzalez@cambridgema.gov)
- *Housing Search Support:* Contact Ryan McCluskey at [rmclluskey@cambridgema.gov](mailto:rmclluskey@cambridgema.gov)
- *Cambridge Coordinated Access Network:* Call 617-349-7715
- *The Carey Program:* Contact Cynthia Voto-Vivian at [cvivian@cambridgema.gov](mailto:cvivian@cambridgema.gov)
- *Cambridge Haitian Services:* Contact Jean Jeune at [jjeune@cambridgema.gov](mailto:jjeune@cambridgema.gov)
- *Muti-Service Center Partners:* Office of the Housing Liaison, Eliot Community Human Services, Cambridge and Somerville Legal Services, and DeNovo

## Executive Office of Housing & Livable Communities

**Address:** 100 Cambridge Street, Suite 300, Boston, MA 02114

**Phone:** 617-573-1100

**Email:** [Housing.Help@mass.gov](mailto:Housing.Help@mass.gov)

**Website:** [www.mass.gov/orgs/housing-and-community-development](http://www.mass.gov/orgs/housing-and-community-development)

**Service Hours:** General Office Hours: Monday through Friday, 8:45 am to 5:00 pm

**Requirements & Restrictions:** Income restrictions apply.

**Description:** The Executive Office of Housing and Livable Communities (HLC) was established in 2023 to create more homes and lower housing costs for Massachusetts residents. HLC also distributes funding to municipalities, oversees the state-aided public housing portfolio, and operates the state's Emergency Family Shelter (EA) program.

### Services:

- [Housing Assistance](#) for MA Residents & Landlords
- [Emergency Shelter](#) for Youth & Adults
- [Emergency Support](#) with Rent or Mortgage Costs

## Father Bill's & MainSpring

**Address:** 38 Broad Street, Brockton, MA 02301

**Phone:** 617-770-3314

**Email:** [info@helpfbms.org](mailto:info@helpfbms.org)

**Website:** [www.helpfbms.org](http://www.helpfbms.org)

**Service Hours:** 24/7

**Requirements & Restrictions:** Guests must have connection to the greater Quincy/Brockton/South Shore area; Must speak to assessment specialist; Male or Female, 18+; Sex offenders must register with Quincy/ Brockton Police.

**Waiting Time:** Lottery system. No referrals are taken.

**Description:** Father Bill's & MainSpring is an emergency shelter for individual adults experiencing homelessness. The main goal is to help people get stabilized and on a pathway toward permanent housing and self-sufficiency. Father Bill's & MainSpring provides supportive services, access to on-site shower facilities and a medical clinic, and referrals to community agencies, including those in mental health, substance use disorder, housing, and employment. Staff can also provide three meals a day.

### Services

- [Emergency Services](#): shelter, outreach, meals and basic needs.
- [Prevention & Diversion](#): FBMS operates five different prevention programs targeted to households most at-risk of becoming homeless. Additionally, FBMS currently operates a diversion program for homeless families seeking shelter in the Brockton area.
- [Rehousing & Supportive Services](#): For individuals, their Yawkey Housing Resource Center (HRC) and Smith Family Housing Resource Center will offer a robust menu of daytime services that will make the HRC appealing to anyone in need of housing assistance, whether they are utilizing a shelter bed or not.
- [Supportive Housing](#): FBMS currently operates nearly 800 supportive housing units across Southern Massachusetts.
- [Youth Services Program](#): The Youth Services Program (YSP) is designed to address and prevent unaccompanied youth homelessness. YSP partners will work to determine what services are necessary to resolve your immediate housing crisis.

## Harvard Square Homeless Shelter

**Address:** 66 Winthrop Street, Cambridge, MA 02138

**Phone:** 617-544-7073

**Email:** [hshs.info@pbha.org](mailto:hshs.info@pbha.org)

**Website:** [hshshelter.org](http://hshshelter.org)

**Service Hours:** Open every night from 7:00 pm to 8:00 am (9:00 am on Saturdays)

**Description:** Harvard Square Homeless Shelter (HSHS) is a dry shelter open from October 15 until April 15. HSHS is student-run and operates out of the basement of University Lutheran Church in Harvard Square. HSHS works to provide guests with shelter, food, security, and a supportive environment of mutual respect and serves 18 guests per night.

### Services

- *Reserving a Bed:* Lotteries for beds occur on Mondays, Wednesdays, and Fridays as beds become available. To enter the waitlist, fill out the lottery form online or in-person at the door of the shelter. The waitlist will be refreshed on the first day of every month, so everyone must re-enter the waitlist each month. Winning lottery numbers will be posted on the door and will be available over the phone the morning of each lottery.
- *Meals:* Guests receive breakfast and dinner. Blankets, basic toiletries, and food are available for guests as well as non-guests at the door.
- *Laundry:* HSHS maintains a washer and dryer for guest use.
- *Computers:* Three computers with internet connection and a printer are available for guests throughout their stay.
- *Referrals:* If no beds are available at HSHS, staff will make referrals to other shelters upon request.
- *Case Management:* The Resource Advocacy program provides case-management to guests to help them connect with social services in the Boston/Cambridge area.
- *Programming:* Various partners including healthcare and music come into the space to assist guests.

## Heading Home

**Address:** 186 Massachusetts Avenue, Boston, MA 02115

**Phone:** 617-864-8140

**Email:** [info@headinghomeinc.org](mailto:info@headinghomeinc.org)

**Website:** [www.headinghomeinc.org](http://www.headinghomeinc.org)

**Requirements & Restrictions:** Different programs may have requirements; ask when applying.

**Description:** Heading Home is one of the Commonwealth's leading providers of emergency shelter, transitional, and permanent housing for children and adults currently or formerly experiencing homelessness. Their housing-plus-services approach sets clients on a pathway to self-sufficiency.

### Services:

- [Emergency Shelters](#): Heading Home provides emergency assistance shelter to 360+ families each night.
- [Camino a Casa Shelter](#): a division of Heading Home, that offers services in Spanish to over 130 families in Boston and Lawrence.
- [Permanent Housing](#): Heading Home houses 200+ chronically ill homeless individuals and 25+ families in permanent supportive housing programs.
- [Pathways to Permanent Housing Program](#): transitional housing program which provides intensive economic coaching and case management for 21 families working toward gaining independence.
- [Economic Mobility and Workforce Development](#): program focused on increasing savings, reducing debt, and securing employment for homeless families.

## Hearth

**Address:** 1640 Washington Street, Boston, MA 02118

**Main Office:** 617-369-1550 | **Intake/Resident Placement:** 617-369-1578

**Email:** [info@hearth-home.org](mailto:info@hearth-home.org)

**Website:** [www.hearth-home.org](http://www.hearth-home.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** Low-income seniors aged 55 and up | **Waiting Time:** 1 to 3 weeks

**Languages:** English, Spanish

**Description:** Hearth is a non-profit organization dedicated to the elimination of homelessness among the elderly. Currently, Hearth, Inc. operates 228 units of permanent supportive housing located in seven different buildings throughout the Greater Boston area.

- [Anna Bissonnette House](#) – Forty units of permanent supportive housing in the heart of the South End
- [Elsie Frank House](#) – Congregate housing for nine elderly women in peaceful Jamaica Plain
- [Hearth at Burroughs Street](#) – Congregate housing for fourteen formerly homeless seniors near beautiful Jamaica Pond
- [Hearth at Olmsted Green](#) – Fifty-units of permanent supportive housing near Franklin Park in Dorchester
- [Ruggles Assisted Living](#) – 100% affordable assisted living with 43 studio apartments near Dudley Square
- [Ruth Cowin House](#) – Nine studio apartments in Brookline
- [Hearth at Four Corners](#) – 54 units of supportive, affordable housing for older adults

Housing Applications can be found at this web address: [hearth-home.org/housing-application/](http://hearth-home.org/housing-application/)

## HomeStart, Inc.

**Address:** 105 Chauncy Street, Suite 502, Boston, MA 02111

**Main Office:** 617-542-0338 | **Eviction Prevention Hotline:** 1-857-415-2900

**Website:** [www.homestart.org](http://www.homestart.org)

**Service Hours:** Monday through Friday, 9:00 am to 4:45 pm (closed 12:00 to 1:00 pm for lunch)

**Languages:** English and Spanish

**Description:** HomeStart is a leading provider of housing services for people who are currently experiencing homelessness, who have recently moved from homelessness to housing, or who are at risk of becoming homeless by way of eviction.

**Services:** [Prevention](#) | [Housing Search](#) | [House Stabilization](#) | [Renew Collaborative](#)

## House of Hope, Lowell

**Address:** 812 Merrimack Street, Lowell, MA 01854

**Phone:** 978-458-2870

**Email:** [info@houseofhopelowell.org](mailto:info@houseofhopelowell.org)

**Website:** [houseofhopelowell.org](http://houseofhopelowell.org)

**Description:** House of Hope is dedicated to assisting homeless families in Massachusetts. They provide services to families referred to them by the Department of Housing and Community Development (DHCD). If you are a family or individual experiencing homelessness or are at imminent risk of homelessness, you can contact DHCD directly to gain access to resources and referrals. To apply for shelter services, please call (866) 584-0653 and speak with a Homeless Coordinator.

## HousingWorks

**Address:** P.O. Box 231104 Boston, MA 02123-1104

**Email:** [support@housingworks.net](mailto:support@housingworks.net)

**Website:** [www.housingworks.net](http://www.housingworks.net)

**Requirements & Restrictions:** Online resources only; not available by phone or email. HousingWorks does not work with individuals or families; instead, they work with their case managers and advocates.

**Description:** HousingWorks is a resource for [Housing Advocates](#) and Landlords to search and apply to all subsidized and affordable housing in New England. HousingWorks lists all of the ex-offender housing resources they can locate. If you are interested in learning more, fill out the inquiry form at this web address: [hipaa.jotform.com/waitlistupdate/HelpForm](http://hipaa.jotform.com/waitlistupdate/HelpForm).

## Justice 4 Housing

**Address:** 23 Bradston Street, Boston, MA 02118 (4th Floor)

**Phone:** 857-300-3009

**Email:** [info@justice4housing.org](mailto:info@justice4housing.org)

**Website:** [justice4housing.org](http://justice4housing.org)

**Service Hours:** Available by appointment only.

**Requirements & Restrictions:** Justice 4 Housing serves individuals that were formerly incarcerated.

**Description:** Justice 4 Housing is a grassroots organization committed to ending housing discrimination and homelessness for individuals impacted by incarceration and those criminalized for being victims of domestic violence, as well as ending incarceration. They provide housing and family reunification for Justice-Impacted Individuals (JIIs) through policy, advocacy and service – using policy to amend laws and create systemic change.

**Services:** [Hands On Defense \(HOD\) Program](#) | [Stable Housing & Reintegration Program \(SHARP\)](#) | [Reentry Housing](#) | [Rapid Rehousing](#) | [CDL Program](#) (Vocational Training/Reentry Support)

## Nuestra Comunidad Development Corporation

**Address:** 56 Warren Street, Roxbury, MA 02119 (Suite 200)

**Phone:** (617) 427-3599

**Email:** [info@nuestracdc.org](mailto:info@nuestracdc.org)

**Website:** [www.nuestracdc.org](http://www.nuestracdc.org)

**Description:** Nuestra Comunidad is devoted to building wealth and enhancing the physical, economic, and social well-being of Roxbury and other underserved populations in greater Boston through a community-driven process that promotes self-sufficiency and neighborhood revitalization.

### Services:

- [First-time Homebuyer Classes](#)
- [Credit Ready Classes](#)
- [Foreclosure Prevention](#)
- [Your Financial Future](#)
- [Resident Services](#)
- [Community Engagement](#)
- [Business and Entrepreneurship](#)
- [Asset Management](#)
- [Housing Resource Services](#)

## Pine Street Inn

**Address:** 444 Harrison Avenue, Boston, MA 02118

**Phone:** 617-892-9100

**Email:** [info@pinestreetinn.org](mailto:info@pinestreetinn.org)

**Website:** [www.pinestreetinn.org](http://www.pinestreetinn.org)

**Requirements & Restrictions:** Must be homeless; Ages 25 and older only; Alcohol/drugs/drug paraphernalia/ weapons are not permitted on premises. Unregistered sex offenders are prohibited.

**Languages:** English, Spanish

**Description:** Pine Street Inn partners with homeless individuals to help them move from the streets and shelter to a home and assists formerly homeless individuals in retaining housing. They provide street outreach, emergency services, supportive housing, job training and connections to employment.

### Services

- *Emergency Services:* [Street Outreach](#), [Front Door Triage](#), [Emergency Shelter](#)
- *Housing:* [Housing with Support](#), [Addressing Chronic Homelessness](#), [Veterans' Housing](#)
- *Workforce Development:* ([iCater](#) & [Housekeeping](#)) Program orientation takes place every eight weeks, and programs last between four and six months. This is a referral-based program—applicants can ask a case manager or clinician to help them apply. The program has Job Placement Specialists and a Stabilization Specialist to help you continue your employment journey even after the program ends.
- *Additional Services:* [Homeless Court](#), [Recovery Services](#)

## Somerville Homeless Coalition

**Address:** 1 Davis Square Somerville, MA 02144

**Main Office:** 617-623-6111 | **Shelter:** 617-623-2546 | **Project Soup:** 617-776-7687

**Email:** [info@shcinc.org](mailto:info@shcinc.org)

**Website:** [www.somervillehomelesscoalition.org](http://www.somervillehomelesscoalition.org)

**Office Hours:** Monday through Friday, 9:00 am to 5:00 pm | **Shelter:** Monday through Sunday, 4:00 pm to 8:00 am

**Languages:** English, Spanish

**Description:** The Somerville Homeless Coalition provides homeless and nearly homeless individuals and families with individualized supportive services and tailored housing solutions with the goal of obtaining and maintaining affordable housing.

**Services:** [Emergency Assistance](#) | [Food Assistance](#) | [Homelessness Prevention](#) | [Outreach & Shelter](#) | [Housing Search Assistance](#) | [Supportive Housing](#)

## St. Francis House

**Address:** 39 Boylston Street, Boston, MA 02116

**Main Office:** 617-542-4211

**Email:** [info@stfrancishouse.org](mailto:info@stfrancishouse.org)

**Website:** [stfrancishouse.org](http://stfrancishouse.org)

**Languages:** English, Spanish

**Description:** St. Francis House offers basic, rehabilitative, and housing services to hundreds of individuals experiencing homelessness. The center is open every day of the year.

**Services:** [Day Shelter](#) | [Recovery Support Center](#) | [Housing](#) | [Workforce Development](#) | [Behavioral Health](#) | [Medical Clinic](#)



# Legal

## Administrative Assistance

### Massachusetts Registry of Vital Records and Statistics (RVRS)

**Address:** 150 Mt. Vernon Street, Dorchester, MA 02125 (1st Floor)

**Phone:** 617-740-2600

**Email:** [vital.recordsrequest@state.ma.us](mailto:vital.recordsrequest@state.ma.us)

**Website:** [www.mass.gov/orgs/registry-of-vital-records-and-statistics](http://www.mass.gov/orgs/registry-of-vital-records-and-statistics)

**Service Hours:** Monday through Friday: 8:45 am to 4:45 pm

**Description:** The Massachusetts Registry of Vital Records and Statistics (RVRS) administers and issues copies of vital records that occurred in Massachusetts from 1926 to the present. RVRS also provides statistics on births, deaths, fetal deaths, divorces, and marriages. These data are used by local and state public health programs and medical researchers to help understand the population, promote wellness, and ensure health equity within the Commonwealth.

Most orders are filled within 2-3 weeks (expedited options are available). Cash not accepted.

### Registry Division, City of Boston

**Address:** 1 City Hall Square, Room 213, Boston, MA 02201

**Phone:** 617-635-4175 | **Fax:** 617-635-3775

**Email:** [registry@boston.gov](mailto:registry@boston.gov)

**Website:** [www.boston.gov/registry](http://www.boston.gov/registry)

**Service Hours:** Monday through Friday, 9:00 am to 4:00 pm

**Description:** The Registry Division issues birth, death, marriage certificates, and marriage licenses for the City of Boston. For certified copies of Boston birth, death, and marriage certificates with a raised seal, people can apply online, by mail, or in person.

**Services:** [Marriage Certificate](#) | [Birth Certificate](#) | [Death Certificate](#) | [How to get Married](#) | [Get a Copy of a Marriage Certificate](#) | [Book a City Hall Wedding Ceremony](#)

## The Mayor's Office of Returning Citizens

**Address:** 30 Dimock Street, Roxbury, MA 02119 (2nd Floor)

**Phone:** 617-541-3887

**Email:** [ORC@boston.gov](mailto:ORC@boston.gov)

**Website:** [Boston.gov/returningcitizens](http://Boston.gov/returningcitizens)

**Office Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Walk-in Hours:** Monday, 2:00 pm to 5pm & Thursday, 10:00 am to 2:00 pm

**Requirements & Restrictions:** Must be returning to the Boston community from incarceration.

**Description:** The Office of Returning Citizens offers support to those who return to Boston after being released from state, federal, and county facilities each year. They provide assistance with Transitional Housing (Sober Living), Workforce Development & Employment, Education, and Healthcare, and can connect returning citizens to the following resources and services:

- Birth Certificates
- ID cards
- Employment
- Health Services
- Legal Services
- Recovery Services
- Senior Resources
- Voter Registration

## Social Security Benefits After Incarceration

**Phone:** 1-800-772-1213

**Website:** [www.ssa.gov/reentry/benefits.htm?](http://www.ssa.gov/reentry/benefits.htm?)

**Description:** Social Security and Supplemental Security Income benefits are available to people released from incarceration. These benefits may include retirement, survivor, or disability payments. To qualify, individuals must have worked or contributed to Social Security for enough years. For additional information, explore the linked website or call the toll-free support number.

## Upsolve

**Email:** [rohan@upsolve.org](mailto:rohan@upsolve.org)

**Website:** [upsolve.org](http://upsolve.org)

**Requirements & Restrictions:** Upsolve users must have more than \$10,000 in debt.

**Description:** Upsolve is a nonprofit tool that helps individuals file for bankruptcy protection for free. Think TurboTax for bankruptcy protection. Use Upsolve to wipe away crushing debts from credit cards, job loss, and medical bills.

Upsolve is free to use. By federal law, courts charge a filing fee of \$335 to file for Chapter 7 bankruptcy protection. Upsolve can help you get your fee waived if you qualify. Many Upsolve users do not pay anything to file for bankruptcy protection.

# Legal Support

## American Civil Liberties Union of Massachusetts (ACLUM)

**Address:** 211 Congress Street Boston, MA 02110

**Phone:** 617-482-3170

**Email:** [info@aclum.org](mailto:info@aclum.org)

**Website:** [www.aclum.org](http://www.aclum.org)

**Description:** For nearly 100 years, the American Civil Liberties Union has worked every day in the courts, in the legislature, and in communities to defend and preserve the individual rights and liberties guaranteed by the Constitution, Bill Rights, and laws of the United States.

### Services & Issue Areas:

- [Criminal Law Reform](#)
- [Economic Justice](#)
- [Free Speech & Expression](#)
- [Freedom of Religion](#)
- [Government Transparency](#)
- [Immigrant Rights](#)
- LGBTQ+ Rights
- Police Accountability
- Privacy and Surveillance
- Racial Justice
- Reproductive Freedom
- Women's Rights

For information related to incarcerated individuals, visit: [www.aclu.org/prisoners-rights](http://www.aclu.org/prisoners-rights).

## Cambridge and Somerville Legal Services

**Address:** 60 Gore Street, Cambridge, MA 02141 (Suite 203)

**Phone:** 617-603-2700

**Website:** [www.gbls.org/our-work/cambridge-somerville-legal-services](http://www.gbls.org/our-work/cambridge-somerville-legal-services)

**Requirements & Restrictions:** Residency in Cambridge, Somerville, Arlington, Belmont, Woburn, or Winchester. Residency in Cambridge and Somerville for elders. Income limitations may apply.

**Languages:** Spanish speaking staff available; language line access and interpreters available for other languages.

**Description:** For over 40 years, Cambridge and Somerville Legal Services (CASLS) has provided free legal assistance to low-income families and individuals residing in Cambridge, Somerville, Arlington, Belmont, Woburn, and Winchester.

CASLS helps clients in their service area to gain access to some of the most basic necessities of life including affordable housing, emergency assistance and shelter for homeless families, assistance with state and federal public benefits, childcare vouchers and related non-cash benefits, MassHealth and other medical assistance programs.

### Services:

- Eviction Defense, Displacement Support, and Access to Subsidized Housing
- Public Benefits (i.e. Disability & State Benefits like SNAP/MassHealth/etc.)
- Elder Law & Mental Health Disability Rights Law

## Council on American-Islamic Relations

**Address:** 800 Boylston Street, Boston, MA 02199

**Phone:** 617-862-9159

**Email:** [info@ma.cair.org](mailto:info@ma.cair.org)

**Website:** [www.cairma.org](http://www.cairma.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Languages:** English, Arabic, Urdu, Hindi, and other languages spoken in predominately Muslim countries may be available.

**Description:** The Council on American-Islamic Relations – Massachusetts (CAIR-MA) is a chapter of America’s largest Muslim civil rights organization. CAIR-MA’s mission is to enhance understanding of Islam, encourage dialogue, protect civil liberties, empower American Muslims and build coalitions that promote social justice and mutual understanding.

**Services:** The CAIR-MA provides legal assistance and information on religious discrimination (anti-Muslim, Islamophobia) in employment, housing, law enforcement issues, harassment, hate crimes, and travel issues.

## De Novo Center for Justice and Healing

**Address:** 47 Thorndike Street, Suite SB-LL-1, Cambridge, MA 02141

**Intake & Referral Line:** 617-661-1010

**Website:** [www.denovo.org](http://www.denovo.org)

**Service Hours:** To request legal assistance, contact their Intake and Referral Line from 9 am to 5pm, Monday through Friday.

**Description:** De Novo provides free civil legal assistance and affordable psychological counseling to low-income people in the Greater Boston area and to immigrants and refugees statewide. De Novo offers legal assistance in the areas of housing and homelessness prevention, family law/domestic violence, immigrant and refugee rights, and disability benefits, providing free legal services to victims of crime regardless of their income.

**Services:**

- **Legal Services:** [Family law](#), [Immigration](#), [Housing](#), [Disability Benefits](#)
- **Counseling Services:** Individual psychotherapy, Couples counseling, Group psychotherapy

## Disability Law Center

**Address:** 11 Beacon Street, Boston, MA 02108 (Suite 925)

**Phone:** 617-723-8455

**Email:** [intake@dlc-ma.org](mailto:intake@dlc-ma.org)

**Website:** [www.dlc-ma.org](http://www.dlc-ma.org)

**Languages:** Spanish, Portuguese, Russian, and other languages are provided through interpreter services

**Description:** The Disability Law Center (DLC) is committed to promoting the civil and human rights of all persons with disabilities. DLC’s core function is to keep people with disabilities safe from abuse and neglect wherever they live and receive services. DLC does this primarily by monitoring for abuse and neglect as well as investigating suspicious deaths and allegations of abuse and neglect.

**Services:**

- Education, support, and representation regarding legal rights and services for individuals with disabilities
- Legal services to eligible people and groups whose cases meet DLC’s focus areas which are: Civil Rights, Human Rights, and Institutionalization. See the [FY 2026 Focus Areas Fact Sheet](#) for more information.

## Greater Boston Legal Services (GBLS)

**Address:** 197 Friend Street Boston, MA 02114

**Phone:** 617-371-1234

**Website:** [www.gbls.org](http://www.gbls.org)

**Service Hours:** Monday through Friday: 9:00am to 5:00pm

**Requirements & Restrictions:** Agency serves residents of Boston and 31 surrounding cities and towns. GBLS does not handle criminal cases. Income restrictions may apply.

**Languages:** Interpreters are available for non-English speakers.

**Description:** Greater Boston Legal Services (GBLS) provides free legal representation and legal advice to low-income individuals and families in civil cases in the Boston area. GBLS also engages in systemic litigation, class actions, and legislative advocacy on behalf of its clients.

### Services:

- [CORI, Record Sealing, & Reentry](#): For help with criminal and juvenile record sealing, expungement & CORI problems: Email [cori@gbls.org](mailto:cori@gbls.org) or leave a message with your name, address and phone number at 617-603-1797.
- [Consumer Rights](#): Predatory lending and loan modifications
- [Debt Collection & Bankruptcy](#): Filing for bankruptcy, contesting consumer debt
- [Education and School to Prison Pipeline](#): Assisting students facing expungement, special education advocacy, students with disabilities advocacy
- [Employment Law](#): Workers rights and unemployment benefits, wage theft, paid family and medical leave, sick leave, visas for immigrant survivors of labor trafficking or workplace crimes
- [Family](#): Divorce, custody and child support, domestic violence, emergency orders of protection
- [Government Benefits](#): Food Stamps, SNAP, Childcare benefits
- [Healthcare Benefits & Nursing Home Rights](#): Medicare & MassHealth Advocacy, protection for nursing home residents
- [Housing](#): Eviction defense, tenants' rights, foreclosure prevention
- [Immigration](#): Citizenship support, unaccompanied minors, asylum status
- [Shelter](#): Access to emergency shelter for families and pregnant women
- [Social Security, SSI, and State Benefits](#): Social security disability and retirement benefits, advocacy for SSI and emergency assistance for elderly and disabled
- [Taxes](#): tax preparation, earned income tax credit, IRS assistance

## Health Law Advocates

**Address:** 70 Franklin Street, Boston, MA 02110 (Suite 500)

**Phone:** 617-338-5241 | **Children's Services:** 617-275-2919

**Website:** [www.healthlawadvocates.org](http://www.healthlawadvocates.org)

**Requirements & Restrictions:** Must be a resident of Massachusetts and live within Federal Poverty Level (FPL) guidelines.

**Description:** Health Law Advocate (HLA) provides high-quality, free legal assistance to income-eligible Massachusetts residents having difficulty accessing health care or health insurance coverage. HLA also provides legal assistance to consumers with unaffordable medical debt. HLA represents individuals and litigates class-actions and impact cases.

### Services:

- Challenging denials of health insurance enrollment (commercial and public insurance)
- Fighting denials of coverage for specific health care services (commercial and public insurance)
- Protecting patients from illegal medical billing and collection practices
- Obtaining access to health care through state agencies and school systems, especially for children

## Lawyers Clearinghouse

**Address:** 7 Winthrop Square, Boston, MA 02110 (2nd Floor)

**Phone:** 617-544-3434 ext. 110

**Email:** [sthekkeparayil@lawyersclearinghouse.org](mailto:sthekkeparayil@lawyersclearinghouse.org)

**Website:** [lawyersclearinghouse.org](http://lawyersclearinghouse.org)

**Requirements & Restrictions:** In order to qualify, clients must be homeless, using shelter services, or otherwise income eligible for free legal services.

**Description:** The Lawyers Clearing House was founded in 1988 by the Boston Bar Association and the Massachusetts Bar Association to connect nonprofit organizations working to promote affordable housing and alleviate homelessness with pro bono legal assistance provided by volunteer attorneys. Since then, the Clearinghouse has expanded the scope of its services to include educational workshops for nonprofits and lawyers, legal clinics at shelters in the Boston area, a CORI sealing and expungement program, and the Access to Justice Fellows Program to engage retired lawyers and judges in pro bono pursuits.

## Massachusetts Bar Association Lawyer Referral Service

**Address:** 20 West Street, Boston, MA 02111

**Phone:** 617-654-0400

**Email:** [lrs@massbar.org](mailto:lrs@massbar.org)

**Website:** [www.masslawhelp.com](http://www.masslawhelp.com)

**Service Hours:** Monday through Friday 10:00 am to 3:00 pm

**Description:** Callers are given a referral to a member of the Massachusetts Bar Association (MBA), if appropriate, or are referred to an MBA public service program, a state or local agency, or a legal services agency for possible free representation. All calls are screened for income. Referrals to MBA attorneys are based on legal need (on both criminal and civil issues), geographic convenience, and the caller's financial situation.

MBA/LRS Automatic Referrals now available at [www.MassLawHelp.com](http://www.MassLawHelp.com). Individuals looking for a lawyer will be able to get the name of a qualified MBA attorney instantly — 24 hours a day, seven days a week — after filling out a brief online form. The website's improved capability will benefit legal consumers and LRS panel members by making connections even more accessible. Users will be sent an email listing the name, address, telephone number and email address of the attorney. The attorney will also receive an email containing the user's contact information, including telephone number and email address. Anyone needing a reduced fee referral will be asked to contact the LRS.

Dial-a-Lawyer: On the first Wednesday of every month, between 5:30 pm – 7:30 pm, MBA attorneys will answer legal questions (on any area of the law both criminal and civil) on the telephone; there is no fee. The telephone number for this service is 617-338-0610, 877-686-0711 (toll-free).

## Massachusetts Commission Against Discrimination (MCAD)

**Address:** 1 Ashburton Place, Suite 601, Boston, MA 02108

**Phone:** 617-994-6000 | **Fax:** 617-994-6024

**Email:** [mcad@mass.gov](mailto:mcad@mass.gov)

**Website:** [www.mass.gov/mcad](http://www.mass.gov/mcad)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** In all but a few exceptions, the MCAD cannot accept complaints based on incidents over 300 days old. You should review the [MCAD Questionnaire](#) found on the website for more information.

**Languages:** English, Portuguese, Creole, Chinese

**Description:** The Massachusetts Commission Against Discrimination (MCAD) is the independent state agency that enforces the anti-discrimination laws of the Commonwealth through training, mediation, investigation, prosecution and adjudication. The people of Massachusetts, its workers, and visitors may file a complaint if they believe they were treated differently or unfairly in Massachusetts based on their identity as a member of a protected class. Complaints filed at the MCAD are investigated by an MCAD staff member to determine if there are sufficient facts to find that the treatment alleged constitutes unlawful discrimination. The MCAD conducts its investigation as a neutral entity. If it is more probable than not that there was an unlawful practice, the complaint may move forward to prosecution and adjudication.

The MCAD has three offices, Boston, Springfield, and Worcester, where one can meet with an intake specialist for a free consultation and file a Complaint. MCAD also offers training and outreach to address and prevent discrimination. The Commission also conducts policy reviews, provides draft model policies online, and issues guidance on Acts that affect the work of the Commission.

## Massachusetts Law Reform Institute (MLRI)

**Address:** 40 Court Street, Boston, MA 02108 (Suite 800)

**Phone:** 617-357-0700 | **Fax:** 617-357-0777

**Email:** [info@mlri.org](mailto:info@mlri.org)

**Website:** [www.mlri.org](http://www.mlri.org)

**Description:** The Massachusetts Law Reform Institute (MLRI) is a statewide nonprofit legal advocacy and policy organization that advances economic, racial, and social justice for low-income communities. MLRI provides advocacy, training, and legal expertise on a wide range of civil legal issues affecting low-income people, including housing, health care, public benefits, employment, immigration, education, and family law. While MLRI does not provide individual legal representation, it partners closely with regional legal aid organizations, community-based groups, and directly impacted individuals to advance systemic change.

### Services

- *Reentry Health Access Project:* brings together advocates, legal aid, and health experts through the Reentry Health Working Group with the goal of making it easier for people leaving jail or prison to get MassHealth, access medical care, and connect with support services.
- *Know-Your-Rights Campaign:* creates easy-to-understand legal education materials and offers trainings on topics like health coverage, housing rights, public benefits, and sealing criminal records (CORI). These resources are made for people coming home and the providers who support them.
- *MassLegalHelp.org:* offers clear, simple legal information in many languages. You can find guides, FAQs, and forms on topics like MassHealth, housing, food and cash benefits (SNAP, TAFDC, EAEDC), family law, immigration, and sealing your CORI. Some pages are written specifically for people coming home after incarceration. ([www.masslegalhelp.org](http://www.masslegalhelp.org))
- *Massachusetts Legal Resource Finder (LRF):* helps users get connected to free or low-cost legal services, court programs, or government agencies that may be able to help. You'll also find links to legal information and self-help guides. (Note: this is for civil legal issues, not criminal defense.) Visit [www.masslrf.org](http://www.masslrf.org) for more information.

## Mental Health Legal Advisors Committee

**Address:** 100 Hancock Street, Quincy, MA 02171 (Suite 1002)

**Phone:** 617-338-2345

**Email:** [MHLAC@mhlac.org](mailto:MHLAC@mhlac.org)

**Website:** [mhlac.org](http://mhlac.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** No criminal representation.

**Description:** Mental Health Legal Advisors Committee (MHLAC) provides legal and policy advocacy for people with mental health challenges throughout the Commonwealth of Massachusetts. They also provide information and advice to individuals involved with the Massachusetts mental health system through the MHLAC Intake Line. If you need help or advice, you must call the MHLAC Intake Line and leave a voicemail message.

### Services

- [Legal Help](#): Access to Mental Health Services, Access to Education, Group Home Evictions, Family Law Project, DCF Disability Accommodations and Modifications Intake Request Form, Free Legal Clinic
- [Advocacy](#): Supported Legislation, Opposed Legislation
- [Additional Resources](#): Online Library, Trainings, Useful Links

## National Lawyers Guild: Lawyer Referral Service (Mass. Chapter)

**Address:** 185 Devonshire Street, Suite 302, Boston, MA 02110

**Phone:** 617-227-7335

**Email:** [nlgmass-director@riseup.net](mailto:nlgmass-director@riseup.net)

**Website:** [www.nlgmass.org/lawyer-referral-directory](http://www.nlgmass.org/lawyer-referral-directory)

**Description:** The Massachusetts Chapter of the National Lawyers Guild works to change the structure of political and economic systems by uniting the legal community with organizers and activists. Call their hotline for reports and information regarding ICE, DHS, or FBI visits.

**Services:** [Street Law Clinic Project](#) | [Legal Observers](#) | [Litigation Committee](#) | [Mass Defense Committee](#) | [People of Color Caucus](#) | [Law School Chapters](#) | [Jail House Lawyers](#) | [Mass Dissent](#)

## Rian Immigration Center

**Address:** 1 State Street, Boston, MA 02109 (8th Floor)

**Phone:** 617-542-7654 | **Fax:** 617-542-7655

**Website:** [www.riancenter.org](http://www.riancenter.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Languages:** Albanian, Arabic, Chinese, English, French, German, Haitian Creole, Italian, Portuguese, Russian, Spanish

**Description:** Rian Immigrant Center provides a comprehensive, multi-service approach to supporting immigrant and refugee families from more than 120 different countries. Advocate for fair immigration legislation and just policies, and facilitate an intercultural program which promotes inclusion, diversity, and unity.

**Services:** Massachusetts Immigrant Collaborative | Course Information | Immigration Legal Services | Resource and Support | Learning Exchange Program | Advancing Racial Equity | Advocacy | Community Engagement

## Veterans Legal Services

**Address:** P.O. Box 8457, Boston, MA 02114

**Phone:** 857-317-4475 | **Fax:** 844-621-2797

**Email:** [info@veteranslegalservices.org](mailto:info@veteranslegalservices.org)

**Website:** [veteranslegalservices.org](http://veteranslegalservices.org)

**Requirements & Restrictions:** Must have served in the military, national guard or reserves. No criminal defense.

**Description:** Veterans Legal Services promotes equity in the accessing of justice by providing free and comprehensive civil legal aid services to economically disadvantaged military veterans in Massachusetts. VLS helps former service members obtain the stability and financial security necessary to live the healthy, happy, and dignified lives they deserve.

**Services:** Bankruptcy | Child Custody | Child Support | CORI | Criminal Records Sealing | Consumer Debt | Discharge Divorce | Domestic Violence Protections | Housing (e.g., evictions, conditions issues) | Immigration | Access to public Benefits (e.g., SNAP, MassHealth) | Subsidized Housing Eligibility | Social Security | State & Federal Veterans Benefits

## Volunteer Lawyers Project

**Address:** 7 Winthrop Square, 2nd Floor, Boston, MA 02110

**Phone:** 617-423-0648 | **Fax:** 617-423-0061

**Email:** [info@vlpnet.org](mailto:info@vlpnet.org)

**Website:** [www.vlpnet.org](http://www.vlpnet.org)

**Requirements & Restrictions:** VLP does not handle criminal cases or represent incarcerated individuals on any matter whether related to their incarceration or not. If you do not have a kind of case that VLP handles, LARC can give you information or advice, and may be able to refer you to an agency that handles that kind of case. DCF cases are not accepted. Must live in greater Boston, be a U.S. citizen or have green card, and must meet federal poverty guidelines. If residency is outside city of Boston, call to find out if address is in Volunteer Lawyers Project's service area.

**Description:** The Volunteer Lawyers Project provides a free legal intake line for low-income individuals seeking legal intake, information, advice and referrals. Callers must provide essential information about themselves such as contact information (name, date of birth, address), household size and income, amount of financial assets, and immigration status in order to be screened for legal services. Callers who are not eligible for direct representation with an Eastern Region legal services program are provided legal information and/or referrals.

## WilmerHale Legal Services Center of Harvard Law School

**Address:** 122 Boylston Street, Jamaica Plain, MA 02130

**Phone:** 617-522-3003 | **Fax:** 617-522-0715

**Email:** [lsc@law.harvard.edu](mailto:lsc@law.harvard.edu)

**Website:** [www.legalservicescenter.org](http://www.legalservicescenter.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm (Intake hours vary, please call)

**Requirements & Restrictions:** Suffolk County residents only. No criminal issues are handled.

**Description:** Legal assistance is provided in the following civil law areas

- Disability Benefits
- Estate Planning
- Family Law: Divorce, Domestic Violence, Paternity, Child & Spousal Support, Adoption, Guardianship, Guardian ad Litem court appointments and English/Spanish Pro Se Divorce Clinics
- Federal Tax Unit: provides free legal representation to clients in tax controversies with the IRS
- Housing Law: Eviction Defense due to foreclosure
- Veteran's Issues
- LGBTQ+ Advocacy



# Special Populations

## Disability Resources

### **Boston Center for Independent Living, Inc.**

**Address:** 60 Temple Place, Boston, MA 02111

**Phone:** 617-338-6665 | **Fax:** 617-338-6661

**Email:** [contactBCIL@bostoncil.org](mailto:contactBCIL@bostoncil.org)

**Website:** [bostoncil.org](http://bostoncil.org)

**Service Hours:** Monday through Friday, 8:45 am to 5:00 pm

**Requirements & Restrictions:** Must identify as having a disability or be the care giver of someone who does

**Languages:** English, French, Haitian Creole, Spanish, Portuguese, Cape Verdean Creole, ASL, Luganda, Swahili, Runyankore, Other languages accommodated through language line

**Description:** The Boston Center for Independent Living (BCIL) assists people with disabilities in living a full a life.

### **Services**

- *Adult Skills Training:* employment, housing, social/recreation, education, and financial issues
- *Information & Referrals:* affordable and accessible housing, health insurance, CORI, civil rights for disabled persons, transportation, home modifications, equipment, and other related services
- *Peer Mentoring & Individual Advocacy*
- *Personal Care Assistance Program:* for people with a disability who need physical care assistance and have MassHealth Standard coverage
- *Youth Services Program:* individuals ages 14 to 22 that includes peer mentoring, skills training, information and referral, and advocacy

## Disability Law Center

**Address:** 11 Beacon Street, Suite 925, Boston, MA 02108

**Phone:** 617-723-8455 | **Fax:** 617-723-9125

**Email:** [intake@dlc-ma.org](mailto:intake@dlc-ma.org)

**Website:** [www.dlc-ma.org](http://www.dlc-ma.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** Serving people with disabilities or disability-related problems, people with disabilities whose legal problem falls within a DLC priority area, and people with disabilities whose case has merit and DLC staff has the time and resources necessary to resolve the issue.

**Languages:** Spanish, Portuguese, Russian, and other languages are provided through interpreter services

**Description:** The Disability Law Center (DLC) is committed to promoting the civil and human rights of all persons with disabilities. DLC's core function is to keep people with disabilities safe from abuse and neglect wherever they live and receive services. DLC does this primarily by monitoring for abuse and neglect as well as investigating suspicious deaths and allegations of abuse and neglect.

### Services:

- Education, support, and representation regarding legal rights and services for individuals with disabilities
- Legal services to eligible people and groups whose cases meet DLC's focus areas which are: Civil Rights, Human Rights, and Institutionalization. See the [FY 2026 Focus Areas Fact Sheet](#) for more information.

## Federation for Children with Special Needs

**Address:** 529 Main Street, Suite 1M3, Boston, MA 02129

**Phone:** 617-236-7210 | **Fax:** 617-241-0330

**Email:** [info@fcsn.org](mailto:info@fcsn.org), [fcsninfo@fcsn.org](mailto:fcsninfo@fcsn.org)

**Website:** [fcsn.org](http://fcsn.org)

**Description:** The Federation for Children with Special Needs provides services supporting families whose children have special educational and healthcare needs, as well as families of culturally and economically underserved populations. The Federation has multiple initiatives to support, educate, and empower families and professionals around the education, health and community needs of children. These programs promote family engagement in all communities throughout Massachusetts.

### Services:

- [Family TIES](#)
- [Massachusetts Statewide Family Engagement Center \(MASFEC\)](#)
- [Massachusetts Family Voices \(MFV\)](#)
- [Massachusetts Association of Special Education Parent Advisory Councils \(MassPAC\)](#)
- [Community Outreach](#)
- [Parent Training & Information Center](#)
- [Pathways for Parents](#)
- [Postsecondary Transition](#)
- [Recruitment, Training & Support Center](#)
- [Caregiver to Caregiver Respite Network](#)
- [School Finder Project](#)
- Early Childhood
- Parent to Parent
- Pandemic Related Transition Services

# LBGTQ+ Resources

## GLBTQ Legal Advocates and Defenders (GLAD)

**Address:** 18 Tremont Street, Suite 950, Boston, MA 02108

**Main Office:** 617-426-1350 | **Legal Line:** 800-455-4523

**Email:** [gladlaw@glad.org](mailto:gladlaw@glad.org)

**Website:** [www.glad.org](http://www.glad.org)

**Description:** GLAD provides legal information, referrals on issues related to sexual orientation, HIV status, and gender identity and expression. These issues include employment, housing discrimination, harassment, HIV testing rights and privacy, access to health care, family law, insurance, immigration, youth and student rights, and many others.

## The Network – La Red

**Address:** P.O. Box 6011 Boston, MA 02114

**Main Office:** 617-695-0877 | **24/7 Hotline:** 800-832-1901

**Email:** [oeodirector@tnlr.org](mailto:oeodirector@tnlr.org)

**Website:** [www.tnlr.org/en/](http://www.tnlr.org/en/)

**Requirements & Restrictions:** Target population is battered members of LBGTQ+ communities.

**Languages:** Spanish, English

**Description:** The Network provides a variety of services for members of the lesbian, gay, bisexual, and transgender (LGBT) community experiencing partner abuse. The organization also provides assistance and referrals to LGBT community members. The website is available in English and Spanish.

### Services

- *24/7 Hotline:* provides confidential emotional support, information, and safety planning for those in the LBGTQ+ community, as well as those in SM/kink and polyamorous communities who are being abused or have been abused by a partner. All hotline staff are trained in domestic violence, peer counseling, crisis intervention, and safety planning.
- *Housing Pathways Program:* offers short-term (up to 1-month) emergency housing to survivors (individual or family) at a confidential location. Housing Pathways staff work with the survivor to select a location that feels safest for that survivor and best fits their current needs. Call the 24/7 hotline to receive updates about the status of space availability and to get connected with this service
- *Support Groups:* confidential facilitated group survivors of partner abuse share and listen to each other's experiences, give and get peer support, feedback and information, and help with safety planning. You can receive support over the phone or in person. Call the Hotline to set up an interview.

## Trans Club of New England (TCNE)

**Address:** P.O. Box 960023, Boston, MA 02196

**Hotline:** 877-565-8860

**Email:** [info@tcne.org](mailto:info@tcne.org)

**Website:** <https://tcne.org/>

**Description:** The Trans Community of New England (TCNE) is a New England support organization for the transgender, nonbinary, or otherwise gender-expansive community. They provide services including social activities, transgender conferences, and offer a Transgender Therapy Directory on their website.

# Older Adults

## Age Strong Commission

**Address:** 1 City Hall Square, Room 271, Boston, MA 02201

**Phone:** 617-635-4366

**Email:** [agestrong@boston.gov](mailto:agestrong@boston.gov)

**Website:** [www.boston.gov/departments/age-strong-commission](http://www.boston.gov/departments/age-strong-commission)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** Must be 55 or older.

**Description:** The Age Strong Commission aims to enhance the lives of people 55+ with meaningful programs, resources, and connections. Services remain open and available by phone. In-person meetings are made by appointment only.

**Services:** Information & Referrals | Transportation | Food Resources | Ways to Save | Housing

## Boston ElderINFO

**Address:** 89 South Street, Boston, MA 02111

**Phone:** (617) 292-6211

**Email:** [bei@bshcinfo.org](mailto:bei@bshcinfo.org)

**Website:** [www.elderinfo.org](http://www.elderinfo.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** Must be an older adult.

**Description:** The mission of Boston ElderINFO is to be the resource that meets all the information needs of every Boston elder, person with a disability, and caregivers to live with dignity, safety, and independence in the community.

**Services:** Information and referral programs available for those interested in Healthy Aging Classes, Money Management Programs, Counseling Options, and Resources on Home Care Services.

## Boston Senior Home Care

**Address:** 89 South Street, Suite 501, Boston, MA 02111

**Phone:** 617-451-6400 | **Fax:** 617-451-6631

**Website:** [www.bshcinfo.org](http://www.bshcinfo.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** Must be an elder or an individual with disabilities above the age of 16, or a caregiver.

**Description:** Boston Senior Home Care (BSHC) is a private, nonprofit human services agency dedicated to ensuring that older adults and individuals with disabilities, particularly those of limited means, can remain safely in their homes with dignity and independence. Since 1974, BSHC has provided adults 60 years of age and older with affordable in-home care and community-based services. Today, BSHC also offers long-term services and supports for people with disabilities of all ages, education to help individuals maintain a healthy lifestyle and manage their chronic diseases, as well as resources and supports for caregivers. Their mission is to empower individuals to achieve the highest level of health, wellbeing and social connection by providing a wide range of services and supports, including:

**Services:** Community Partners Program | Community Transition Liaison Program | Home Care | One Care Program | Adult Family Care | Caregiver Support | Supportive Housing | Counseling | Senior Care Options | Food Assistance

## Cambridge Council on Aging & Senior Centers

**Address:** 806 Massachusetts Avenue, Cambridge, MA 02139

**Phone:** 617-349-6220

**Email:** [spacheco@cambridgema.gov](mailto:spacheco@cambridgema.gov)

**Website:** [cambridgema.gov/DHSP/programsforadults/seniorscouncilonaging](http://cambridgema.gov/DHSP/programsforadults/seniorscouncilonaging)

**Requirements & Restrictions:** Must be a senior over the age of 60.

**Description:** The Cambridge Council on Aging (COA) works to promote and support the health and independence of Cambridge adults age 60 and older. Through the two Senior Centers, located in Central Square and North Cambridge, COA offers a variety of recreational classes, monthly support and discussion groups, special events and guest speakers, trips in and around New England, technology support, and other opportunities that help enhance the lives of older adults. They also offer Medicare consultations and provide referrals to local agencies to support the health, wellness, and safety of seniors. They welcome seniors to spend time in their Senior Centers connecting with others, enjoying a meal, or engaging in a class or activity. Their staff are happy to assist seniors on a walk-in basis or by appointment.

**Services:** Meals | Social Services | Support Groups | Activities & Classes

## Ecumenical Social Action Committee (ESAC)

**Address:** 434 Jamaicaaway, Jamaica Plain, MA 02130

**Phone:** 617-524-2555 | **Fax:** 617-524-2430

**Email:** [info@esaboston.org](mailto:info@esaboston.org)

**Website:** [www.esacboston.org](http://www.esacboston.org)

**Description:** Ecumenical Social Action Committee (ESAC) is a community based non-profit organization that works with vulnerable residents of many Boston neighborhoods by creating stability in homes and for families. ESAC strives to promote healthy, stable, and integrated neighborhoods and communities by connecting residents with necessary services and resources.

**Services:** Senior Home Repair & Falls Prevention | Foreclosure Prevention | Senior Housing Stabilization | ESAC Youth Opportunity Collaborative (EYOC) | Freedom to Achieve Stable Tenancy (FAST) Program

## MA Executive Office of Aging & Independence

**Address:** 1 Ashburton Place, 10th Floor, Boston, MA 02108

**Phone:** 617-727-7750 | **Specialist Line:** 800-243-4636 | **24/7 Elder Abuse Hotline:** 800-922-2275

**Email:** [information.resources@mass.gov](mailto:information.resources@mass.gov)

**Website:** [www.mass.gov/orgs/executive-office-of-elder-affairs](http://www.mass.gov/orgs/executive-office-of-elder-affairs)

**Description:** The Massachusetts Executive Office of Aging and Independence promotes empowerment and well-being of older people and individuals with disabilities and their families by providing access to services through partnerships with agencies throughout Massachusetts.

### Service:

- *Programs for Adults 60+:* In-Home Support, Meal Delivery, Nursing Home Discharge, Behavioral Health Resources, Medicaid Support, Health Insurance Counseling, Supportive Housing Education, Congregate Housing Education, Information on Retirement Communities
- *Support For Caregivers:* Caregiver Support Program, Caregiver Webinar Series, Caregiving information for workplaces, Family Caregiver Newsletter
- *Direct Care Workforce Information*
- *Elder Abuse Protection & Reporting*

## South Boston Neighborhood House & Senior Center

**Address:** 136 H Street, South Boston, MA 02127

**Phone:** 617-268-1619 (ext.301)

**Email:** csullivan@sbnh.org

**Website:** [www.sbnh.org/senior-services](http://www.sbnh.org/senior-services)

**Service Hours:** Monday through Friday, 8:30 am to 3:30 pm

**Description:** South Boston Neighborhood House and Senior Center aim to reduce isolation by offering activities and services that maintain dignity, health, independence, and self-confidence for seniors. These services aim to enhance physical, intellectual, and creative well-being through exercise, interaction, technology, and art classes.

### Services:

- Health and Information Programming: Yoga, Dance, Bowling, Health seminars, etc.
- Recreational Programming: Bingo, Games and movies, Shopping, Special events, Holiday parties, etc.

## Veronica B. Smith Senior Center

**Address:** 20 Chestnut Hill Avenue, Boston, MA 02134

**Phone:** 617-635-6120

**Email:** vbsseniorcenter@boston.gov

**Website:** [www.boston.gov/departments/elderly-commission/veronica-b-smith-senior-center](http://www.boston.gov/departments/elderly-commission/veronica-b-smith-senior-center)

**Service Hours:** Monday through Friday, 8:30 am to 4pm (Closed Weekends & Holidays)

**Description:** The Veronica B. Smith Senior Center offers two main types of services for seniors: Health and Nutrition, and Direct Services and Programming. Additionally, they publish a monthly newsletter known as the “Senior Spotlight”, where readers can receive updates on topics such as health benefits, upcoming programs and available services at the center. Please see below for additional details.

### Services:

- *Health and Nutrition Services:* Fitness programs such as weekly exercise, wellness, and line dancing classes, educational workshops, and seminars pertaining to health and nutrition are also offered.
- *Direct Services and Programming:* A wide range of social services can be obtained at the Center, including special seminars and workshops on legal issues and government health benefits. The center also provides daily programming including adult education, arts-based activities, music and entertainment, and much more.

# Sex Offender Resources

## Alternative Commitment & Registration Support Unit

**Address:** 75 Federal Street, 6th Floor, Boston, MA 02110

**Phone:** 617-482-6212 | **Fax:** 617-502-6328

**Email:** [ac@publiccounsel.net](mailto:ac@publiccounsel.net)

**Website:** [www.publiccounsel.net/pc/alternative-commitment-and-registration-support-unit](http://www.publiccounsel.net/pc/alternative-commitment-and-registration-support-unit)

**Who to Contact:** Alternative Commitment & Registration Support Unit

**Description:** The Alternative Commitment and Registration Support Unit (ACRSU) is a private counsel division that works to ensure that indigent clients are well-represented in sexually dangerous persons (SDP) proceedings in Superior Court, in Sex Offender Registry Board (SORB) proceedings before the SORB and Superior Court, and in the appeal of SORB and SDP cases to the appellate courts.

## Institution for Sexual Wellness

**Address:** 53 Winter Street, Weymouth, MA 02188

**Phone:** 617-479-4501 | **Fax:** 617-479-8109

**Email:** [info@instituteforsexualwellness.org](mailto:info@instituteforsexualwellness.org)

**Website:** [www.instituteforsexualwellness.org](http://www.instituteforsexualwellness.org)

**Service Hours:** Monday through Wednesday, 9:00 am to 5:00 pm, and flexibility offered on an as needed basis.

**Description:** The Institution for Sexual Wellness provides evidence-based assessments, psycho-pharmacological and psycho-therapeutic sex offender treatment to those posing a high risk to themselves and/or others.

**Services:** Full Clinical Evaluations | Dynamic Risk Assessments | Treatment Needs Evaluation | Interim Evaluation | Forensic Evaluation & Consultation | Group & Individual Therapy | Psycho-pharmacological therapy

## Massachusetts Association for the Treatment of Sexual Abusers (MATSA)

**Address:** P.O. Box 920621 Needham, MA 02492

**Phone:** 857-244-1416

**Email:** [matsaboardpresident@gmail.com](mailto:matsaboardpresident@gmail.com)

**Website:** [www.matsa.info](http://www.matsa.info)

**Description:** The Massachusetts Association for the Treatment of Sexual Abusers, Inc. (MATSA) is a non-profit local chapter of the national parent organization. It was formed in 1995 to promote responsible assessment and treatment practices for adults with problematic sexual interests, behavior, or offending. For more information visit their website.

## New England Forensic Associates

**Address:** 22 Mill Street, Suite 306, Arlington, MA 02476

**Phone:** 781-643-0610 | **Fax:** 781-643-1609

**Email:** [nefa@nefacorp.com](mailto:nefa@nefacorp.com)

**Website:** [www.nefacorp.com](http://www.nefacorp.com)

**Requirements & Restrictions:** Client needs to be accepted to treatment by a clinician.

**Description:** New England Forensic Associates (NEFA) is a nationally recognized center for the evaluation and treatment of problematic sexual behavior. Their forensic psychology and counseling practice provides a wide array of clinical, therapeutic, evaluation, and risk assessment services in a culturally competent and individually sensitive manner.

# Veterans

## New England Center and Home for Veterans

**Address:** 17 Court Street, Boston, MA 02108

**Phone:** 617-371-1800

**Website:** [nechv.org](http://nechv.org)

**Service Hours:** Services open 24/7, Office hours are Monday through Friday, 9:00 am to 5:00 pm

**Requirements & Restrictions:** Any person who has served in the U.S Military (active, Guard, Reserve), regardless of era, length or character of service, is a Veteran, and is eligible for services and support from the NECHV.

**Description:** The New England Center and Home for Veterans (NECHV) aim to equip Veterans who are facing or at-risk of homelessness with the tools for economic sufficiency and to provide them a path to achieve successful and dignified independent living. A service and care provider for former military service men and women, the NECHV offers a broad array of programs and services that enable success, reintegration, meaningful employment, and independent living.

### Services:

- Permanent and Supportive Housing
- Employment and Training
- Transitional Housing: Safe Haven Program, Grant and Per Diem (GPD) Low Demand Program, WORTH (Working on Recovery from Triage to Housing)
- GPD Clinical Treatment
- Veteran 360 Program

## V.A. Boston Healthcare System for Women Veterans

**Address:** 150 South Huntington Avenue, Boston, MA 02130

**Phone:** 1-800-865-3384

**Email:** [Carolyn.MasonWholley@va.gov](mailto:Carolyn.MasonWholley@va.gov)

**Website:** [www.va.gov/boston-health-care/health-services/women-veteran-care](http://www.va.gov/boston-health-care/health-services/women-veteran-care)

**Description:** VA Boston health care supports the health, welfare, and dignity of female Veterans and their families by ensuring equal access to timely, sensitive, and quality care.

### Services

- *Primary Care:* Women's comprehensive primary care offers "one-stop shopping" primary care. Women Veterans are scheduled to see specially trained primary care providers who also provide gender-specific primary care. Women's Health providers are available in all clinic locations.
- *Gynecology:* Maternity care, childbirth education classes, and postpartum support
- *Ultrasounds and Mammograms*
- *Mental Health Care and Counseling*
- *Lifestyle Wellness Services*
- *Women Veterans Call Center:* provides women Veterans information about VA services and resources, benefits, and eligibility. The toll-free line is available Monday through Friday 8:00 am to 10:00 pm ET and on Saturdays, 8:00am-6:30pm ET. Please see their Women Veterans Call Center website or call 855-VA-WOMEN (855-829-6636). Call, chat, or text are all available.

## VA Coaching Into Care Support Line

Phone: 888-823-7485

Website: [www.mirecc.va.gov/mirecc/coaching](http://www.mirecc.va.gov/mirecc/coaching)

**Description:** Coaching Into Care is a free service for families and friends of Veterans. Their responders will briefly assess your concerns and provide appropriate resources and referrals. Through 10 to 30 minute calls, licensed psychologists and social workers offer guidance and help for starting conversations with the Veteran in your life about their mental health or substance use and motivating them to seek treatment if it's needed.

## Veterans Legal Services

Address: P.O. Box 8457, Boston, MA 02114

Phone: 857-317-4474 | Fax: 844-621-2797

Email: [info@veteranslegalservices.org](mailto:info@veteranslegalservices.org)

Website: [veteranslegalservices.org](http://veteranslegalservices.org)

Service Hours: Monday through Friday, 9am to 5pm

**Requirements & Restrictions:** Must have served in the military, National Guard, or Reserves (any discharge status), and be currently residing in MA. Household income is less than 300% of the federal poverty level. Legal cases must be based in MA. VLS does not provide services on criminal defense matters, Department of Children & Families cases, personal injury cases, or medical malpractice cases.

**Description:** Veterans Legal Services (VLS) promotes equity in the accessing of justice by providing free and comprehensive civil legal aid services to economically disadvantaged military veterans in Massachusetts. VLS helps former service members obtain the stability and financial security necessary to live the healthy, happy, and dignified lives they deserve.

Online Screening Form can be found and filled out on their website.

### Services:

- Bankruptcy
- Child Custody & Child Support
- CORI issues/sealing criminal records
- Consumer Debt.
- Divorce & Domestic Violence Protections
- Housing (e.g., evictions, conditions issues),
- Immigration
- Access to Public Benefits (e.g., SNAP, MassHealth)
- Subsidized Housing Eligibility
- Social Security
- State and Federal Veterans' benefits

# Women

## Cambridge Commission on the Status of Women (CCSW)

**Address:** 51 Inman Street, Cambridge, MA 02139

**Phone:** 617-349-4697 | **Fax:** 617-349-4766

**Email:** [ksansoucy@cambridgema.gov](mailto:ksansoucy@cambridgema.gov) or [eshield@cambridgema.gov](mailto:eshield@cambridgema.gov)

**Website:** [www.cambridgewomenscommission.org/index.php](http://www.cambridgewomenscommission.org/index.php)

**Service Hours:** Monday, 8:30 am to 8:00 pm | Tuesday through Thursday, 8:30 am to 5:00 pm | Friday, 8:30 am to 12:00 pm

**Description:** The Cambridge Commission on the Status of Women (CCSW) is dedicated to serving and advancing women and girls across economic, social, political, and educational spheres throughout the city. CCSW advocates on behalf of women and girls by engaging with City departments, agencies, officials, and organizations to address systemic barriers. Through policy recommendations and innovative program development, CCSW works to expand opportunities and create a more equitable Cambridge while raising public awareness around key issues affecting women and girls.

The Cambridge Women’s Commission recognizes, supports, and advocates for all who self-identify as women or with womanhood, including transgender, gender fluid, and non-binary persons. CCSW stands with and for all women and girls regardless of immigration status, sexuality, race, ethnicity, ability or religion.

**Services:** Advocacy & Policy Development | Programs & Public Awareness | Community Engagement & Outreach

## Cambridge Women’s Center

**Address:** 25 Mount Auburn Street, Cambridge, MA 02138

**Office:** 617-354-6394

**Email:** [info@cambridgewomenscenter.org](mailto:info@cambridgewomenscenter.org)

**Website:** [www.cambridgewomenscenter.org](http://www.cambridgewomenscenter.org)

**Service Hours:** Tuesdays, Thursdays, and Saturdays, 1:00 pm to 6:00 pm

**Requirements & Restrictions:** The Cambridge Women’s Center is a physical and digital community space open to anyone for whom woman is a meaningful identifier or lived experience. It is also open to children (including boys up to 14 years accompanied by mother or caretaker). Participants are signed in at the front door (first name or pseudonym). There is no formal intake process, and no personal information is required or requested.

**Description:** The Cambridge Women’s Center is a physical and digital community space open to anyone for whom woman is a meaningful identifier or lived experience. CWC offers a safe space for learning, emotional support, empathy, and empowerment through self-determination.

### Services

- *Drop-in Program:* CWC’s low-threshold Drop-In Program offers a range of free services to meet the varied and individual circumstances of those in the community.
- *Groups & Workshops:* CWC offers a wide variety of weekly, monthly, and occasional support groups and workshops. Some groups are open to all, while others are open only to those with lived experience (such as survivors of sexual violence, those with addictions, or with a physical illness).
- *Resource Database:* CWC provides resource referrals on a variety of topics, including homelessness, poverty, domestic violence, sexual abuse, substance use, mental health, and trauma.

## New Beginnings Re-Entry Services

**Address:** 36 Gaston Street, Dorchester, MA 02121

**Phone:** 781-807-1741

**Email:** [info@nbreentry.org](mailto:info@nbreentry.org)

**Website:** [www.newbeginningsreentryservices.org](http://www.newbeginningsreentryservices.org)

**Service Hours:** Monday through Thursday, 11:00 am to 4:00 pm

**Description:** New Beginnings Reentry Services is an education and healing center for formerly incarcerated individuals. Their programs facilitate healing through creative expression including art therapy, music therapy, applied theater, and storytelling workshops.

**Services:** Music Therapy | Art Therapy | Theater | Yoga | Sound Healing | Restorative Justice | Cooking Classes | Computer Education | AA meetings | Workforce Development | Group Therapy | Financial Literacy

## On The Rise, Inc.

**Address:** 341 Broadway, Cambridge, MA 02139

**Phone:** 617-497-7968 | **Fax:** 617-492-9814

**Email:** [info@ontherise.org](mailto:info@ontherise.org)

**Website:** [www.ontherise.org](http://www.ontherise.org)

**Service Hours:** Monday, Wednesday, Friday, 8:30 am to 3:30 pm | Tues., 12:00 pm to 3:30 pm | Thurs., 9:30 am to 3:30 pm

**Requirements & Restrictions:** On the Rise allows individuals to come to the program under the influence and get sober. No drugs or alcohol are allowed on the property.

**Description:** On The Rise aims to create a safe and supportive community that fosters self-determination and well-being for women, transgender, and gender diverse individuals experiencing or recovering from homelessness. Safe Haven, their day shelter, provides survival needs including private showers, breakfast and lunch, safe spaces, clothing, computers and more.

**Services:**

- Safe Haven Day Shelter
- Keep the Keys program supports individuals through housing stabilization and retention

## Rosie's Place

**Address:** 889 Harrison Avenue, Boston, MA 02118

**Phone:** 617-442-9322 | **Fax:** 617-442-7825 | **Legal Helpline:** 617-318-0237

**Email:** [info@rosiesplace.org](mailto:info@rosiesplace.org)

**Website:** [www.rosiesplace.org](http://www.rosiesplace.org)

**Requirements & Restrictions:** Women and anyone who self-identifies as a woman.

**Languages:** English, Spanish, Haitian Creole, Portuguese, Cape Verdean Creole, and Chinese. Language Line available

**Description:** Rosie's Place provides a safe and nurturing environment for low-income and unhoused women to maintain their dignity, seek opportunity, and find security in their lives.

**Services**

- *Emergency Support:* Food Programs, Day Shelter, Overnight Shelter, Wellness
- *Ongoing Support:* Advocacy, Education, Legal Services, Housing Stabilization, Public Policy

## St. Mary's Center for Women and Children

**Address:** 90 Cushing Avenue, Dorchester, MA 02125

**Phone:** 617-436-8600 | **Fax:** 617-288-8961

**Email:** [contact@stmaryscenterma.org](mailto:contact@stmaryscenterma.org)

**Website:** [stmaryscenterma.org](http://stmaryscenterma.org)

**Description:** St. Mary's Center offers a wide variety of programs for women and children. St. Mary's serves as a safety net for vulnerable families and children—providing a haven and home as well as life-changing programs and services.

### Services

- *Crossroads:* Provides family shelter, case management, housing search, stabilization services, and food pantry to more than 70 families each year
- *Margaret's House:* Residence offered to homeless families
- *Massachusetts Maternity Transitional Housing:* Newest residential program that provides 12 homeless families at any one time with the tools, developmental experience, and learning opportunities that families need
- *St. Kevin's & Uphams Corner Residential:* Permanent housing to 20+ families who have previously experienced homelessness
- *St. Mary's Home:* Provides residential services to 17 pregnant and parenting teens & their infants/toddlers
- *Women's Learning Resource Center:* Offers ABE and pre-HiSET and high school equivalency preparation courses to women who are balancing life and family
- *Women@Work Program:* 20-week job readiness training program that addresses the vocational needs of women who face multiple barriers to employment, including homelessness, lack of a high-school diploma or equivalency

## Women's Lunch Place

**Address:** 67 Newbury Street, Boston, MA 02116

**Phone:** 617-267-1722

**Email:** [info@womenslunchplace.org](mailto:info@womenslunchplace.org)

**Website:** [womenslunchplace.org](http://womenslunchplace.org)

**Service Hours:** Monday through Saturday, 7:00 am to 2:00 pm

**Requirements & Restrictions:** Anyone that identifies as a woman is welcome and their children.

**Description:** Women's Lunch Place is a unique daytime shelter and advocacy center that helps women in need be providing healthy meals, essentials, and one-on-one assistance.

**Services:** A nutritious breakfast and lunch, seasonal gear, toiletries, undergarments, feminine hygiene products and other basic necessities are always available at their 67 Newbury St. location. Advocates provide individualized services to guests, and free medical services are available from Boston Health Care for the Homeless Program.

# Youth & Families

## **365Dad Inc.**

**Address:** 1 Westinghouse Plaza, Hyde Park, MA 02136 (Suite A101)

**Phone:** 617-238-7105

**Email:** [mneal@365dad.net](mailto:mneal@365dad.net)

**Website:** [www.365dad.net](http://www.365dad.net)

**Service Hours:** Monday through Friday, 8:00 am to 6:00 pm

**Description:** 365DAD's mission is to connect, equip and transform men with positive parenting practices to build better families through education, support, and services.

**Services:** Group & Meeting Facilitation | Program Training | Outing Coordination | Professional Development | Consultations | Service Referrals

## **Fathers' Uplift Inc.**

**Address:** 332 Talbot Avenue, Dorchester, MA 02124

**Phone:** 617-708-0870 | **Fax:** 617-516-8274

**Email:** [info@fathersuplift.org](mailto:info@fathersuplift.org)

**Website:** [www.fathersuplift.org](http://www.fathersuplift.org)

**Service Hours:** Monday through Friday, 9:00 am to 5:00 pm | Saturdays, appointment only

**Languages:** French, Haitian Creole, Spanish, English

**Description:** Fathers' UpLift works to assist fathers in overcoming barriers that prevent them from remaining engaged in their children's lives. Fathers' Uplift utilizes a three-tiered approach to their mission, focusing first on impacting individuals, then on building families, and finally on enabling societies and communities to better serve and support fathers and families. Staff ensure services are accessible to both English-speaking and Spanish-speaking populations in the community to maximize feelings of trust and familiarity.

### **Services**

- *Clinical Support Program:* Clinical therapy services for men and families to help them navigate challenges related to parenting and expressing their feelings.
- *Therapeutic Coaching Services:* Personal mentorship/guidance and holistic assistance with employment, houselessness, custody challenges, and more. Participants in the Fathers' Homecoming Program meet with case managers for up to 6-months prior to reentry to build a plan of care. Upon release, participants are provided with a "Bag for Dad" and transportation to their current place of residence.
- *Youth Services:* Supporting fatherless youth with programming to address the root cause of fatherlessness and stop cycles of father absenteeism.
- *Male Engagement Institute:* Trainings, curriculum, and internships provided with the goal of guiding mental health agencies, government agencies, and schools of social work on how to best serve and support fathers and families.
- *USTR Fellowship:* Their United States Therapist Recruitment Fellowship is designed to increase the number of Black, Indigenous, and People of Color (BIPOC) therapists in the fields of mental health, behavioral health, and addictions.

## Home for Little Wanderers

**Address:** 72 E. Dedham Street, Boston, MA 02118

**Phone:** 617-267-3700

**Website:** [www.thehome.org](http://www.thehome.org)

**Description:** The Home for Little Wanderers helps build stable lives and hopeful futures for children who are abused, neglected or at-risk. The Home for Little Wanderers ensures their emotional, social, educational and physical well-being from birth to age 26 through a dedicated team of professionals and a wide range of critical services.

**Services:** Foster Care & Adoption | Behavioral Health & Clinical Services | Residential Care | Special Education Schools | Young Adult Programs

## Margaret Fuller Neighborhood House

**Address:** 71 Cherry Street, Cambridge, MA 02139

**Phone:** 617-547-4681

**Email:** [info@margaretfullerhouse.org](mailto:info@margaretfullerhouse.org)

**Website:** [www.margaretfullerhouse.org](http://www.margaretfullerhouse.org)

**Description:** The Margaret Fuller Neighborhood House provides integrated services to individuals and families to empower them to overcome challenges, reach their potential and achieve their goals.

### Services

- *Youth Services:* Educational Programs, After-School Program, Full Day Program
- *Food Services:* Emergency Food Pantry, Thanksgiving Turkey Drive
- *Community Advancement:* Case Management Services, Housing Assistance, Financial Literacy, Educational Support

## Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)

**Address:** 125 Hartwell Avenue Lexington, MA 02421

**Phone:** 781-861-0890

**Website:** [www.mspcc.org](http://www.mspcc.org)

**Description:** The Massachusetts Society for the Prevention of Cruelty to Children (MSPCC) is a private, non-profit society dedicated to protecting and promoting the rights and well-being of children and families. MSPCC's work focuses on preventing or mitigating the effects of Adverse Childhood Experiences (ACEs) including physical, sexual, and emotional abuse, neglect, household substance abuse, household mental illness, and domestic violence. By promoting social and emotional learning and supports for children as well as tools to improve parents' skills, MSPCC employs a two-generational approach to improve outcomes for both children and parents.

### Services:

- Pregnancy & Parenting Support
- Child & Family Counseling
- Foster Care & Adoption
- Advocacy

## Mothers for Justice & Equality

**Address:** 2201 Washington Street, Boston MA 02119 (3rd Floor)

**Phone:** 617-516-8086

**Email:** [info@mothersforjusticeandequality.org](mailto:info@mothersforjusticeandequality.org)

**Website:** [mothersforjusticeandequality.org](http://mothersforjusticeandequality.org)

**Description:** Mothers for Justice & Equity aims to end neighborhood violence by empowering mothers and youth to challenge the normalization of violence and become effective catalysts for change in their homes, schools, and communities. They engage mothers, youth, and families by providing targeted support, educational opportunities, and the opportunity to advocate for peace as a community.

### Services

- *Youth Peer Leadership:* Empowering youth ages 14–18 to lead and make a difference through healing, skill-building, and community engagement.
- *STEM:* Middle school students in partnership with Boston Public Schools.
- *Second Chance:* Targeted support for ages 16-24 who may be out of school/work, involved with DYS, etc.
- *Young Parents:* Case management and support for ages 14-24. MJE serves young parents at their Roxbury location through Brigham and Women’s Young Parent Program – Stronger Generations.
- *Adult Education & Workforce Development:* Supports victims of trauma facing chronic unemployment to become a force for community action and a candidate to re-enter the workforce.
- *Health Equity and Community Wellness Program:* Community Engagement, Partnerships with various health-based community organizations

## Parenting Journey

**Address:** 366 Somerville Avenue, Somerville, MA 02143

**Phone:** 617-628-8815

**Email:** [info@parentingjourney.org](mailto:info@parentingjourney.org)

**Website:** [parentingjourney.org](http://parentingjourney.org)

**Description:** Parenting Journey develops and teaches strengths-based, trauma-informed strategies to families with the goal of transforming family and community wellbeing.

### Services

- *Parenting Journey 1:* Virtual training that helps parents explore the connection between how they were parented and how they are raising their own children while also promoting their own self-care strategies.
- *Parenting Journey 2:* Redirects focus from past experiences of being parented and examining parent’s lives in the “here and now” while moving them toward the future via goal setting and achievement.
- *Additional Trainings:* Parenting Journey for Fathers, Parenting in America, Parenting Journey in Recovery

## Parents Helping Parents of Massachusetts

**Address:** 108 Water Street, Watertown, MA 02742

**Phone:** 617-926-5008 | 24/7 Parent Street Line: 1-800-632-8188

**Email:** [info@parentshelpingparents.org](mailto:info@parentshelpingparents.org)

**Website:** [www.parentshelpingparents.org](http://www.parentshelpingparents.org)

**Description:** Parents Helping Parents (PHP) connects parents with parents in both virtual and community support groups to share challenges, express frustrations, and ask questions. All services are free, anonymous, confidential, and accessible.

**Services:** Parent Stress Line | Virtual Parent Support Groups | Community Center Groups | Prison & Jail Programs

## **Project Hope**

**Address:** 550 Dudley Street, Boston, MA 02119

**Phone:** 617-442-1880

**Email:** [info@prohope.org](mailto:info@prohope.org)

**Website:** [www.prohope.org](http://www.prohope.org)

**Languages:** Spanish, Haitian Creole, Cape Verdean Creole

**Description:** Project Hope is a multi-service agency at the forefront of efforts in Boston to move families up and out of poverty. They provide women with children, who are experiencing poverty, with access to education, jobs, housing, and emergency services; foster their personal transformation; and advocate for broader systems change.

**Services:** Housing Services | ESOL Program | Adult Basic Education Program | Family Childcare | Ambassadors' Bureau

## **Roxbury Multi-Service Center**

**Address:** 321 Blue Hill Avenue, Boston, MA 02121

**Phone:** 617-541-6859

**Website:** [www.roxmulti.org](http://www.roxmulti.org)

**Description:** Roxbury Multi-Service Center, Inc. (RMSC) serves youth and their families in the communities of Roxbury, Dorchester, and surrounding areas providing community support and case management services.

**Services:** Behavioral Health Treatment | Education | Housing Support

## **Roxbury Youthworks, Inc.**

**Address:** 841 Parker Street, Suites 104-106, Roxbury Crossing, MA 02120

**Phone:** 617-427-8095

**Website:** [www.roxburyyouthworks.org](http://www.roxburyyouthworks.org)

**Description:** Roxbury Youthworks provide services and supports to youth caught in cycles of poverty, victimization and violence. Work with clients to help them build a new life on their path to safety, rebuilding, and realizing their full potential. They service individuals of all genders including trans youth and those who have been impacted by human trafficking.

**Services:** GIFT Program | BUILD Program | Jackson Square Lead Agency | Community Service Network

## **St. Mary's Center for Women & Children**

**Address:** 90 Cushing Avenue, Dorchester, MA 02125

**Phone:** 617-436-8600

**Email:** [contact@stmaryscenterma.org](mailto:contact@stmaryscenterma.org)

**Website:** [www.stmaryscenterma.org](http://www.stmaryscenterma.org)

**Description:** St. Mary's Center offers a wide variety of programs for women and children. St. Mary's serves as a safety net for vulnerable families and children—providing a haven and home as well as life-changing programs and services.

### **Services**

- Adult Family Shelter Programs
- Young Parenting Living Program
- Transitional Housing Program
- Behavioral Health and Clinical Support
- Education & Workforce Development

## Youth Options Unlimited (YOU) Boston

**Address:** 7 Palmer Street, Roxbury, MA 02119 (2nd Floor)

**Phone:** 617-541-2600

**Email:** [YOUreferral@boston.gov](mailto:YOUreferral@boston.gov)

**Website:** [www.youboston.org](http://www.youboston.org)

**Description:** YOU Boston is a workforce development organization that works with young people, ages 14-24, who are court-involved or have at-risk backgrounds, to succeed in the workforce, in the community, and in their lives. They provide comprehensive support including case management, education support, subsidized employment and job placement.

### Services

- *Case Management:* Every young person at YOU Boston has the option of case manager support. Together, they meet one-on-one to establish an Individualized Service Plan (ISP).
- *Summer Youth Employment:* Places young people ages 14-24 in paid, supervised opportunities with community-based organizations.
- *Career Readiness Tiers:* Pre-Placement training, Career Readiness Cohort, and Internship Placement.
- *Career Pathways:* Works with job training providers to help young adults acquire specialized job skills for successful careers. Available to applicants who are 18 years or older and have their high school diploma or HiSET.

## YouthBuild Boston

**Address:** 27 Centre Street, Roxbury, MA 02119

**Phone:** 617-445-8887

**Email:** [info@ybboston.org](mailto:info@ybboston.org)

**Website:** [www.youthbuildboston.org](http://www.youthbuildboston.org)

**Description:** YouthBuild Boston aims to empower and assist underserved young people from the Boston area with the essential social, vocational, academic, and life skills necessary to navigate a positive pathway to self-sufficiency and neighborhood responsibility.

### Services:

- *Stage 1:* Participants ages 17-24 explore the building trades, complete a high school diploma, and receive wraparound services to ensure their success.
- *Stage 2:* Participants ages 17-24 complete a carpentry pre-apprenticeship and further their trades skill development.
- *Design Programs:* Offers exposure to design and architecture principals for Boston high school students.

# COMING HOME

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## DIRECTORY

355 Boylston Street, Boston, MA 02116  
[www.crj.org](http://www.crj.org) | [www.cjinstitute.org](http://www.cjinstitute.org)  
[cominghomedirectory.org](http://cominghomedirectory.org)